

**ROSEWILL**  
H O M E



**Electric Water Warmer,  
Boiler and Dispenser (4.0 L)**

**RHAP-16002**

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User Manual

## Safety Cautions



General Hazard



Disassembly Hazard



Wet Hands Hazard



Moisture Hazard



Contact Hazard



Compliance Hazard

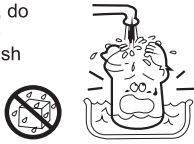
To avoid overheating, please do not cover the steam vent with a cloth or anything else.



Please stop using this product if power cord becomes damaged. Contact Customer Service for repair.



To avoid electric shock, do not pour water onto the machine housing or wash directly under a water tap.



This unit is only to be used to boil water. Please do not put any other liquid or material inside this unit. Damage may result.



To avoid any type of hazard, please do not repair, modify, or disassemble this product.



Do not plug into any electrical outlet with a mismatched power rating.



To avoid burns, please do not touch the steam vent when operating.



To avoid electric shock, please handle the power cord and plug with caution.



Please remove the lid before pouring out water. A loose lid may cause an accident or harm.



Please ensure the lid is locked before lifting or moving this unit. Do not tilt this unit.



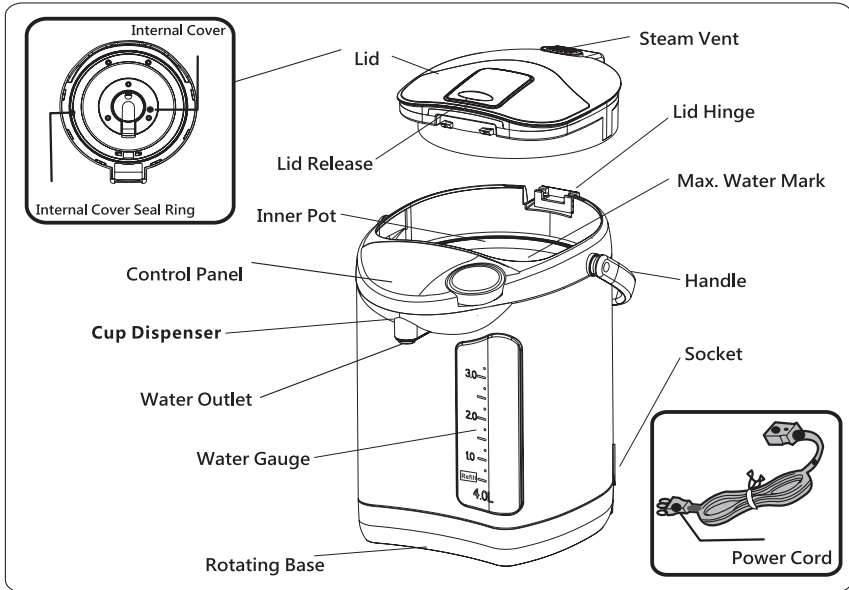
Make sure unit cannot be knocked over. Damage and/or harm may occur.



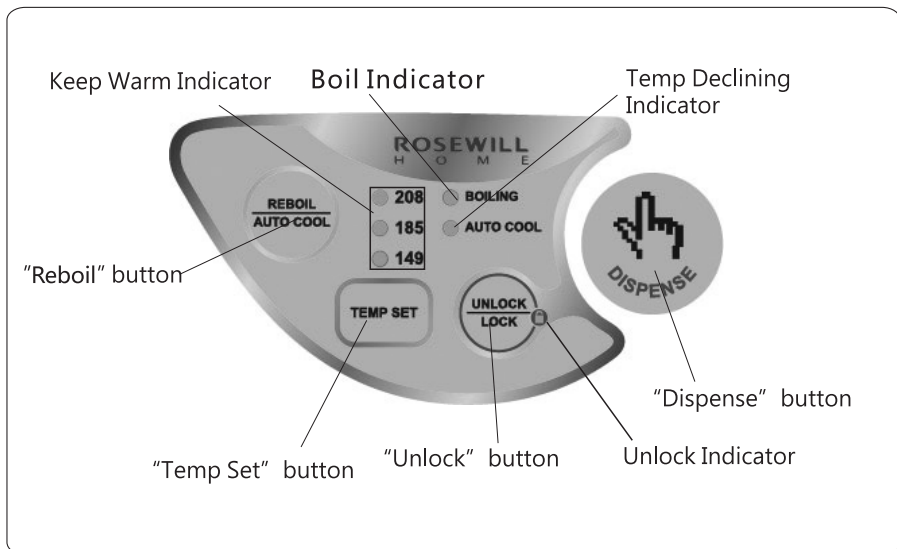
Please keep this unit out of the reach of children. Children should not operate this device.



## Product and Parts Outline

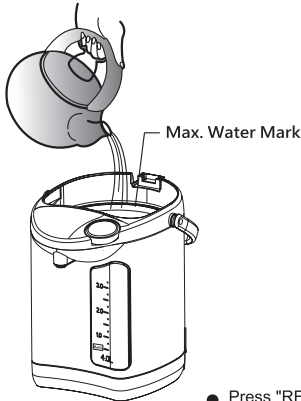


## Control Panel



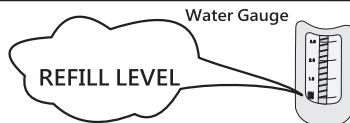
## How to use

### 1. Open the cover and pour water into the inner pot



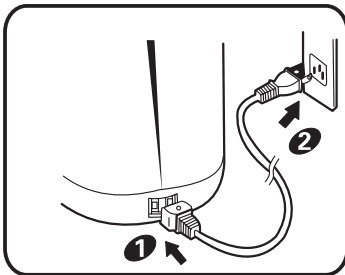
- Please keep the exterior dry when adding water
- Close lid after adding water
- To prevent hazards, ensure water level is below the MAX. line.

When water level drops below the REFILL line, please add water.



- Press "REBOIL" to bring water to boiling temperature; indicator will illuminate

### 2. Connect the power and start boiling



Start Boiling

○ 208 BOILING  
○ 185 ○ AUTO COOL  
○ 149

Finished Boil

○ 208 ○ BOILING  
 185 ○ AUTO COOL  
○ 149

1. Connect the power cord to the unit.
2. Plug the power cord into an electrical outlet. Upon connection, "BOILING" indicator will illuminate.
3. After water boils, the unit will switch to "Keep Warm" mode automatically. Indicator will illuminate. "Keep Warm" temperature is 185° F. Water will be automatically reheated if temperature drops.
4. Press the "TEMP SET" button to change the "Keep Warm" temperature and related indicator will illuminate. Temp. sequence (in ° F) is 185, 208, 149, 185...

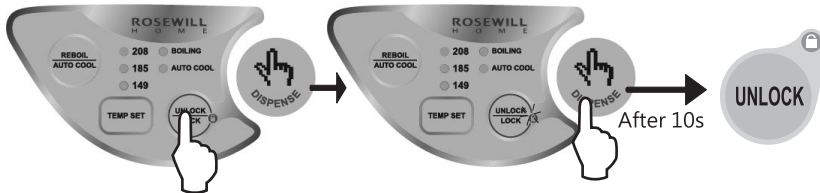
**CAUTION**

Please aware of hot steam when using.

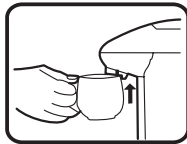
## How to use

### 3. Dispense water after boiling

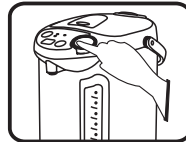
1. Press the "UNLOCK" button for dispense function; indicator will illuminate. If the dispense function is not used within 10 seconds, it will automatically lock.



2. "Dispense" - Press the "DISPENSE" button; water will dispense from the outlet.  
"Cup Dispense" - Press the cup against the button behind the water outlet; water will dispense into the cup. These functions will automatically lock if not used within 10 seconds.



Cup Dispense

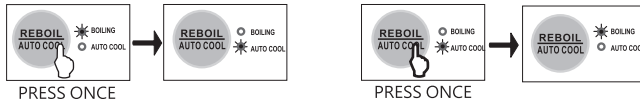


Electric Dispense

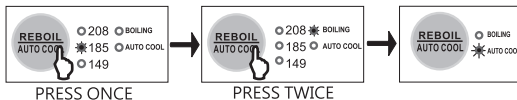
Note: The dispense function may be obstructed if not used frequently. To resolve this, simply open and close the lid and retry.

### 4. Auto Cool Function

1. When boiling (and indicator is illuminated), press "REBOIL" once and the unit will stop boiling. The indicator light will turn off, and the water in inner pot will cool to room temperature automatically. Press "REBOIL" button again and the unit will start boiling (and indicator will illuminate).



2. When in "Keep Warm" mode (and indicator is illuminated), press "REBOIL" twice and the mode will be cancelled. Indicator light will turn off and the water will cool to room temperature automatically. Press "REBOIL" once and water will return to boiling temp (and indicator will illuminate).



## Maintenance

### Exterior

- Wipe the exterior with a dry, soft cloth.
- To remove heavy residue, wipe exterior with a course cloth
- To avoid deformation or cracking, do not use any petroleum-based thinners or cleaners
- Chemically-treated cloth may cause a change in the color of the unit

Do not attempt to wash the water dispenser in a dishwasher of any kind.

### How to Clean Limescale

Minerals in tap water can leave limescale deposits after extensive use. This is not harmful to your health, but must be cleaned occasionally. Limescale looks white and powdery, sometimes slightly glittery as well.

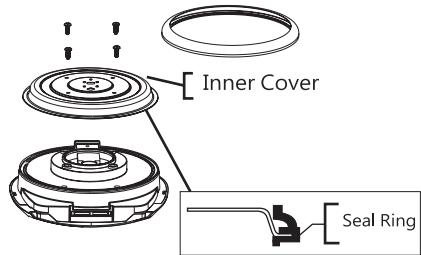
Use lime cleaner to clean about every 2-3 months, or when needed. Lime cleaning agents can be found at most hardware stores. Read label on bottle for cleaning instructions.

### Inner Pot

- Wipe inner pot with non-abrasive sponge
- Do not use detergents, steel wool, or a nylon brush

### Seal Ring

If the seal ring is damaged, cracked, or hardened, steam may leak from the lid during use. When this occurs, the ring should be replaced. (See below.)



The plastic inside the lid may deform and the color change after extensive use. Replacement every 1-2 years is recommended.

### Open the Lid



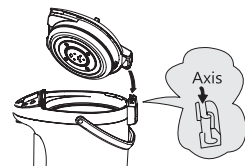
Press down and pull up on the release to open.

### Remove Lid



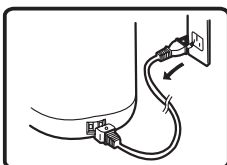
Open the lid to a 45-degree angle and pull off.

### Re-install Lid

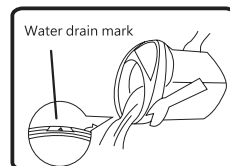


Slide metal axle into clip and close (see image above).

### Before Storing



1. Unplug power cord
2. Remove power cord from unit
3. Remove lid
4. Completely drain inner pot



## Trouble shooting

Problem	Possible Reason	Suggested Solution
White or glittery powder in water	Limescale dropped into water	Clean with lime cleaning solution
	Local tap water may be rich in minerals, leaving deposits in water dispenser	Clean with lime cleaning solution
Dispenser produces odors when boiling	Local tap water may be rich in chlorine (or other minerals)	Press REBOIL to reheat water
	Machine oil on heating element may cause odor upon first few uses. A plastic surface under dispenser may cause odor when heated.	
Does not dispense after boiling	Filter may be clogged.	Clean filter with soft brush.
	Pump may contain bubbles.	Open and close lid; retry.
Does not dispense	Dispense function may be locked	Press UNLOCK button
Hot water leaking	Water level may have exceeded MAX line	Decrease water level
Does not function at all	May not be plugged in; power may be interrupted	Plug power cord into unit completely; use viable power source.
Dispenser body hot when not in use	This is a normal condition. Body may reach 149° F (65° C) to keep water warm inside.	

## Overheat Protection

If inner pot is out of water, the overheat protection function will turn on and shut down the unit automatically within 1 minute.

If inner pot is heated without water, or water level is too low for boiling, the inner pot may be damaged and fire may result. Please always keep the water in inner pot above the MIN. water level line to avoid accident or injury.

Caution: This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless accompanied and/or instructed by an adequate supervisor responsible for their safety.

## Specifications:

Model	RHAP-16002
Dimensions L x W x H	11.65"x9.33"x12.83"
Storage / Size	1 Gallon (4 L)
Voltage	120 V
Watts	750 W
Cord Length	52"
Weight	5.5 lb
Color	stainless steel and black
Material / Finish	plastic / stainless steel

We appreciate your purchase of this high quality Rosewill product.

If you have any questions or need assistance, please contact our Customer Service Department:  
1-800-575-9885 or [techsupport@rosewill.com](mailto:techsupport@rosewill.com)



Household Electric Coffee Makers and Brewing-Type Appliances  
- UL1082, 5th Edition, Rev. Jan. 30, 2006  
Household Cooking and Liquid -Heating Appliances  
- CSA C22.2 No.64-10, Rev. Mar. 2010

**CA PROP 65 WARNING:**

This product (electrical cards; PVC coated wires, cards, plugs, and connectors; and other PVC coated products) contains chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

RHAP-16002-A