

HAIKU® CEILING FAN WARRANTY



WHAT IS COVERED?

This Warranty is provided by Haiku Home of 2348 Innovation Drive, Lexington, KY, USA, and covers the motor and other components of your Haiku ceiling fan against all defects in workmanship and materials. You must be the original purchaser or user of the Product to be covered. This warranty only applies to Haiku ceiling fans, and is limited solely to products purchased from one of its authorized retailers. Under no circumstances will warranty coverage extend to products purchased through eBay, Craigslist, or other auction internet-based sites.

L Series Ceiling Fans Warranty Period

Motor	Motor Controller & LED Light	All Other Components
2 years	5 years (parts)	1 year (parts)

WHAT WILL WE DO?

During the Warranty Period, Haiku Home will, at its option and cost:

- Repair or replace the affected component(s) of any defective motor, component, or accessory;
- Repair or replace the defective product; or
- Refund the price you paid for the product upon return of the product to the Haiku Home service center, shipping and insurance prepaid by you.

HAIKU HOME WILL SHIP THE REPAIRED PRODUCT OR REPLACEMENT TO YOU AT NO CHARGE; HOWEVER, YOU ARE RESPONSIBLE FOR ALL COSTS OF REMOVAL, REINSTALLATION, AND SHIPPING OF THE PRODUCT TO THE HAIKU HOME SERVICE CENTER.

The foregoing constitutes your exclusive remedy and the limit of liability for Haiku Home, and for any and all losses in connection with this product.

WHAT STEPS ARE REQUIRED TO OBTAIN WARRANTY SERVICE?

YOU MUST HAVE PROOF OF PURCHASE OF THE CEILING FAN TO OBTAIN LIMITED WARRANTY SERVICE. KEEP YOUR RECEIPT OR OTHER PROOF OF PURCHASE. Contact the Haiku Technical Support Department as soon as possible after the issue is discovered by:

- Visiting our website at www.haikuhome.com and submitting a Technical Support form; or
- Calling 1-855-490-3048.

If the Haiku Technical Service Representative determines that the warranty claim may be valid, he or she will advise you if the product or defective part must be returned to Haiku Home at the address set out above, or to such other address that the Technical Service Representative advises.

If the Haiku Technical Service Representative determines that the warranty claim may be valid and that a replacement part is required, he or she will process the claim and issue a Return Materials Authorization (RMA) number. You will be responsible for shipping the product and all insurance, freight, or other transportation charges to the relevant Haiku Home service center. Your product should be properly packed to avoid damage in transit since Haiku Home will not be responsible for such damage.

WHAT IS NOT COVERED?

This warranty does not cover any defects, malfunctions, or failures caused by:

- Repairs by persons not authorized by Haiku Home;
- Use of parts and accessories not authorized by Haiku Home;
- Rust, malfunction, or damage due to exposure to or installation in salt air or wet environments;
- Unreasonable use, misuse, abuse, including failing to do reasonable and necessary maintenance, and normal wear and tear. Haiku Home recommends examining the ceiling fan suspension system at least once every two years.

Additionally, this warranty and any implied warranty or merchantability of fitness for a particular purpose is voided when:

- a. The original purchaser or user ceases to own the product; or
- b. The fan is moved from its original point of installation.

ADDITIONAL RIGHTS

This warranty is only valid within the 50 states of the United States and the District of Columbia and the 10 Canadian Provinces and Territories. No other written or oral warranties apply, and no employee, agent, dealer, or other person is authorized to give any warranties on behalf of Haiku Home.

REPAIR, REPLACEMENT, OR A REFUND ARE THE EXCLUSIVE REMEDIES AVAILABLE UNDER THIS WARRANTY AND HAIKU HOME IS NOT RESPONSIBLE FOR DAMAGES OF ANY KIND, INCLUDING INCIDENTAL AND CONSEQUENTIAL DAMAGES. Incidental damages include but are not limited to such damages as loss of time and loss of use. Consequential damages include but are not limited to the cost of repairing or replacing other property which was damaged if this product does not work properly.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS AND LIABILITIES ON HAIKU HOME'S PART, AND HAIKU HOME NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCTS. NO OTHER WARRANTY EXPRESSED OR IMPLIED, WHETHER OF FITNESS FOR A PARTICULAR PURPOSE OR OF MERCHANTABILITY OR OF ANY OTHER KIND, WHETHER OR NOT SIMILAR IN NATURE TO ANY PREVIOUSLY SPECIFIED, SHALL EXIST WITH RESPECT TO SUCH PRODUCTS, ALL SUCH WARRANTIES BEING HEREBY EXPRESSLY DISCLAIMED BY HAIKU HOME AND WAIVED BY CUSTOMER. UNDER NO CIRCUMSTANCES SHALL HAIKU HOME BE LIABLE FOR ANY LOSS, DAMAGE, COST OF REPAIR, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND IN CONNECTION WITH THE USE, SALE, OR REPAIR OF ANY PRODUCTS PURCHASED FROM HAIKU HOME, UNLESS SUCH DAMAGES CANNOT BE EXCLUDED BY LAW.

Haiku Home reserves the right to change this warranty at any time without advance notice.