

If you have any questions regarding the service or repair of this machine, call or write to:

Ridge Tool Company
 Technical Service Department
 400 Clark Street
 Elyria, Ohio 44035-6001
 Tel: (800) 519-3456
 E-mail: TechServices@ridgid.com

For name and address of your nearest Independent Authorized Service Center, contact the Ridge Tool Company at (800) 519-3456 or <http://www.ridgid.com>

Chart 1. Troubleshooting

PROBLEM	CAUSE	CORRECTION
Cable kinking or breaking.	Cable is being forced. Cable used is incorrect pipe diameter. Motor switched to reverse. Cable exposed to acid. Cable worn out.	Do Not Force Cable! Let the cutter do the work. Use 1/2" cables in 3" to 4" lines. Use REVERSE only if cable gets caught in pipe. Clean and oil cables routinely. If cable is worn, replace it.
Drum stops while pedal is depressed. Restarts when pedal is re-pressed.	Hole in pedal or hose. Hole in diaphragm switch.	Replace damaged component. If no problem found with pedal or hose, replace diaphragm switch.
Drum turns in one direction but not the other.	Faulty reverse switch.	Replace switch.
Ground fault Interrupter trips when machine is plugged in or when foot pedal is depressed.	Damaged power cord. Short circuit in motor. Faulty Ground Fault Circuit Interrupter.	Replace cord set. Take motor to authorized service center. Replace cord set that includes a Ground Fault Circuit Interrupter.

Wiring Diagram - K-3800 Drain Cleaner

115V 60Hz

