

## TROUBLESHOOTING

### **System Will Not Dispense Water**

- Check on/off switch position
- Check power to dispensing system
- Check location of suction wand in bottle
- Check for empty bottle
- Check for air in system

### **Discharge Tube Leaks At Fitting**

- Push tube all the way into tube stop
- Remove tube and cut 1/4 in. (6.35 mm) off end, square and reinstall
- Check correct tube size in fitting, tube size is 1/4 in. (6.35 mm) O.D. Fitting 1/4 in. (6.35 mm) I.D.

### **System Gets warm and turns off**

- Check the float switch
- Check for leaks in discharge tube
- Thermal protection feature is activated due to excessive run time. This system is not for continuous duty applications

### **System Will Not Shut-Off**

- Check for leaks in tubing system
- Check for leaks at tube fittings
- Check for leaks at faucet, ice maker or refrigerator water valve
- Check pressure switch by turning faucet off and on
- Check float switch position in bottle

### **System Continually Turns Off and On While in Use**

- Check for restriction device at appliance inlet.
- Check for filter unit in line, remove if present.
- Check for internal filters in the refrigerator, remove if present.

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## WARRANTY

Flojet warrants this product to be free of defects in material and/or workmanship for a period of one (1) year after purchase by the customer from Flojet. During this one (1) year warranty period, Flojet will, at its option and at no charge to the customer, repair or replace this product if found defective in material or workmanship, with a new or reconditioned product. But not to include costs of removal or installation.

This is only an overview of our limited warranty. If you would like a copy of our warranty, please call or write Flojet.

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## RETURN PROCEDURE

Prior to returning any product to Flojet, call +1 949 608 3900 customer service for an authorization number. This number must be written on the outside of the shipping package. Place a note inside the package with an explanation regarding the reason for return as well as the authorization number (include your name, address and phone number).