



10 Year Limited Warranty

Florida Iron Doors warrants to the original purchaser that all products shall be free from defects in material and workmanship. All products are hand crafted and hand finished, therefore are considered to be unique to each owner; variations in finish and design are common in the finished product. Usage and exposure to various elements can and will affect the product in different ways. Florida Iron Doors reserves the right to repair or replace the product in question at its sole discretion.

What this warranty covers: Subject to the limitations provided in this warranty and under applicable law, the periods of coverage are as follows:

Door: The door is covered for a period of ten (10) years from delivery. We warrant that the product be free from defects in material and workmanship.

Paint and Finish: The paint and finish that was professionally applied by the manufacturer is warrantied for five (5) years from delivery that the paint will not blister or peel. Florida Iron Doors paint finish warranty described herein do not cover scratches, weathering, or products that are not properly maintained and protected as provided by the warranty.

Glass: The glass is covered for one (1) year from delivery. We warrant that the product will be free from defects in material and workmanship.

Hardware: Hardware is covered for five (5) years from delivery. We warrant that the product will be free from defects in material and workmanship. Florida Iron Doors does not warrant against discoloration, pitting, or any other issues related with the finish of the hardware. Florida Iron Doors hardware warranty described herein do not cover products that are not properly maintain and protected as provided by the warranty.

What this warranty does NOT cover: Hardware or accessories that are not provided by us, post manufacture (or aftermarket) paint finishes; labor charges for installation, removal or reinstallation of doors; or damage from any cause other than defects in material and workmanship, including but not limited to damage caused by: paint, acid, stain, any other chemicals; accident, misuse, abuse, foreign objects, salt spray; improper installation, unauthorized articles, modification, service, improper use, unreasonable use,

failure to provide reasonable maintenance, superior force, or acts of nature. Glass breakage due to foreign objects, glass defects due to chemicals or acts of nature are not covered under this warranty.

What we will do to correct problems: To correct problems covered by this warranty, we will only repair or replace the defective door part covered at the sole discretion of Florida Iron Doors.

What we will NOT do: There are limitations, conditions, and restrictions on the warranty coverage. We will NOT pay for any labor charges for installation, removal or reinstallation of doors. Labor charges for installation, removal, or reinstallation of doors will be at YOUR EXPENSE. While necessary maintenance, repairs, or labor on your product can be performed by any company, we recommend that you use only authorized companies. Improperly performing work or repair voids this warranty. We will NOT repair or replace: Handle-sets, the hardware, hand applied paint finishes; products damaged by any cause other than defects in material and workmanship.

Shipping Damage: If you notice any damage to the packaging (wooden crate, protective wrapping) at arrival of your product, it is imperative that you note this damage on the documents from the shipping company and notify Florida Iron Doors within 24 hours of receipt of the product(s). Shipping damages are not considered a product defect, therefore are not covered under this warranty.

Extreme Climates: Florida Iron Doors, LTD's doors are constructed of iron, insulated with polyurethane insulation. Florida Iron Doors manufactures doors with a 'continuous iron construction' for best performance in costal hurricane regions and do not have a "thermal break," allowing for the possibility of more thermal transfer than similar types of doors constructed out of other materials. As a result of this construction design, an increase in thermal transfer could occur, including temperature variation of the door in cold weather climates (typically well below freezing for sustained periods of time), resulting in temporary periods of condensation and/or frost on the outside and inside of the door unit with the possibility of moisture on and around the bottom of the door. This possible moisture build-up does not negatively impact the door, nor is it a sign of substandard manufacturing methods or product defect, but could negatively impact trim and flooring if

left unattended. Some contributing factors to this potential occurrence include, but are not limited to: elevated moisture levels found inside the home, heat registers located close to the door, and extreme temperature differences between inside and outside the home.

Residential Intruder Protection: Florida Iron Doors warrants that for a period of ten (10) years following delivery that Florida Iron Doors will reimburse the original single family residential homeowner for property loss arising out of burglary due to entry through a locked pane of laminated impact glass which has been smashed or broken by a burglar up to a maximum of the owner’s deductible (not to exceed \$1,000). In order to file a claim, within 30 days of the burglary customer must provide Florida Iron Doors proof of purchase, a copy of the police report, a copy of the loss claim notice to the insurance company for the burglary and two pictures of the broken door which shows the logo of the glass manufacturer.

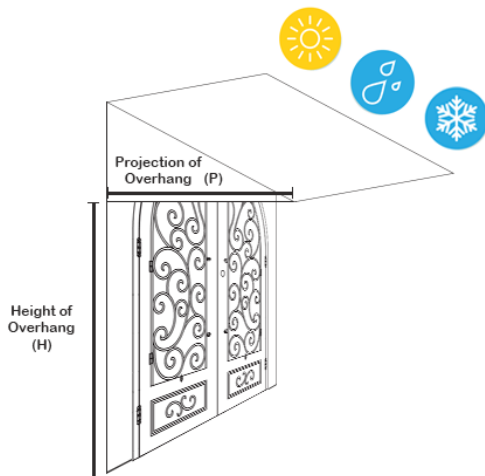
Supplemental Export Warranty: For product installed outside of the Continental U.S. all warranty coverage is hereby reduced to one (1) year. Florida Iron Doors will provide replacement parts on its sole discretion, but will not be responsible for doing on-site inspections or warranty repairs. Coverage for residential intruder protection is not available outside the U.S.

How you can get service: All claims for defect under this warranty should be submitted in writing to the dealer where the product was purchased within 60 days of discovery. If the dealer cannot be located, claims should be submitted to Florida Iron Doors customer service at 1-888-482-6444.

How Florida state law relates to the warranty: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Proper Maintenance: To clean your product, use a mild soap and water mixture. Refrain from using harsh chemicals on this product as this can break down the finish. Grease the door hinges once per year to ensure smooth operation of the door.

Overhang Requirement: An overhang is required for all doors. The overhang protects the door from direct exposure to sunlight and the elements. Doors without adequate overhangs may experience performance problems such as color fading, warping, water penetration, and finish deterioration. Warranty is void without proper overhang. The projection of an adequate overhang depends on your climate and the direction the door faces. See the chart below to ensure your door is properly protected. The height (H) can be found by measuring from the bottom of the door to where the overhang joins the wall. The distance of the projection is (P).



| Direction Your Door Faces | | | | |
|---------------------------|---------------------|----------|---------------------|----------|
| Climate | North | South | East | West |
| Dry | $P = \frac{1}{2} H$ | $P = 2H$ | $P = \frac{1}{2} H$ | $P = 2H$ |
| Coastal | $P = \frac{1}{2} H$ | $P = H$ | $P = H$ | $P = H$ |
| Humid | $P = H$ | $P = H$ | $P = H$ | $P = H$ |
| Mild | $P = \frac{1}{2} H$ | $P = H$ | $P = \frac{1}{2} H$ | $P = H$ |