



## PreFix® Pre-Applied Releasable Adhesive Backing Limited Warranty

### Warranties

LifeTiles® PreFix® Pre-Applied Releasable Adhesive Backing is warranted against product failure for the ten years from the date of purchase.

PreFix will result in a stable installation to the properly prepared and LifeTiles Primer applied substrate. PreFix is warranted to perform on substrates up to 100% RH.

This warranty is contingent upon strict adherence to substrates conforming to specified preparation as outlined in LifeTiles Installation Instructions.

In the event LifeTiles with PreFix fails to perform to specified standards, please follow the instructions below. Note that all claims must be received by the manufacturer before the end of the warranty and with proof of purchase period to be considered valid.

#### For Warranty Claims:

1. Notify the manufacturer upon discovery of any product defects by sending an email to [lifetiles@engineeredfloors.com](mailto:lifetiles@engineeredfloors.com), and provide a copy of the original purchase receipt. A description to include pictures of the problem is required. A sample may be requested.
2. An authorized inspection may be required.
3. Should it be determined from evaluation that our LifeTiles with PreFix product failed to perform as warranted due to manufacturing causes, the manufacturer will resolve the deficiency by one or more of the following methods: repair, partial replacement, full replacement or refund of the originally purchased product.

### Exclusions

This warranty is assigned to the original end-user for the LifeTiles installed in its original location, and this warranty is non-transferable. This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Installing LifeTiles with PreFix over floors where condensation and/or standing water are present.
2. Failure to follow required substrate preparation guidelines as specified in the LifeTiles with PreFix installation instructions. LifeTiles must be stored indoors and can only be installed in temperatures greater than 55 degrees. This temperature must be maintained for 48 hours after installation.
3. Failure to apply LifeTiles Primer to the substrate.
4. Unsatisfactory transit or improper storage.
5. Accidental flooding and act of God.
6. Damage which has resulted from rubber tires pivoting while a vehicle is in a standing still position.
7. Damage at garage door opening as the result of no LifeTiles rubber transition strip in place.
8. Damage caused by improper cleaning methods or failure to follow the maintenance guidelines. For maintenance details, please refer to the LifeTiles Maintenance Guide.
9. Damage caused by improper installation methods. Please see the LifeTiles Installation Guide for more details.