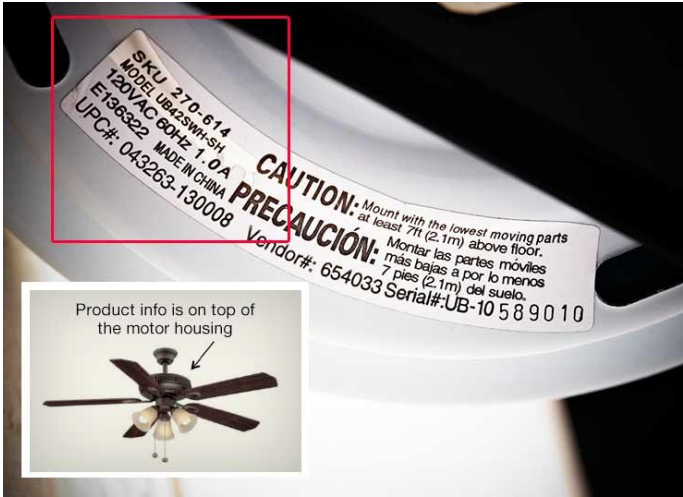


# Frequently Asked Questions: Ceiling Fan

Question	Answer
<p>How do I find my product identification number?</p>	<ul style="list-style-type: none"> <li>□ The UPC (12-digits) and/or model number can be found on the following:               <ul style="list-style-type: none"> <li>The product box</li> <li>Your Home Depot store receipt</li> <li>The user manual</li> <li>A sticker (usually silver) on top of the motor housing - Please <a href="#">click here</a> for more info.</li> </ul> </li> </ul> <p>TIP: If you don't have your packaging or manual, it may be difficult to see the label on your motor housing. Try using a mirror or your smart phone to take a picture of the label.</p> 
<p>Do I need to register my ceiling fan for warranty?</p>	<ul style="list-style-type: none"> <li>□ No, there is no need to register the fan for warranty. Please keep a copy of your receipt which will be required to honor the warranty.</li> </ul>
<p>Could this ceiling fan be flush mounted?</p>	<ul style="list-style-type: none"> <li>□ Yes.</li> </ul>
<p>Can I use a longer down rod with my ceiling fan?</p>	<ul style="list-style-type: none"> <li>□ No. This ceiling fan can only be flush mounted. It is not compatible with downrod.</li> </ul>
<p>Can I mount the ceiling fan on a sloped ceiling?</p>	<ul style="list-style-type: none"> <li>□ No, this fan cannot be mounted on a sloped ceiling.</li> </ul>
<p>What kind of bulb is compatible with my ceiling fan?</p>	<ul style="list-style-type: none"> <li>□ CFL and incandescent bulb can be used on this ceiling fan. However, it is important to follow wattage recommendation of the fan (190W max).</li> </ul>
<p>Can I change my CFL or incandescent light bulbs to LED light bulbs?</p>	<ul style="list-style-type: none"> <li>□ Due to inconsistencies in the manufacturing process of LED light bulbs, we do not recommend replacing your CFL or incandescent light bulbs with LED bulbs in ceiling fans with remote controls.</li> </ul>
<p>Is the light of my ceiling fan dimmable?</p>	<ul style="list-style-type: none"> <li>□ The light is dimmable only if incandescent bulb is used. (CFL bulb cannot be dimmed.) And you need to use a remote and receiver or wall controller to dim the light. See following questions for compatibility.</li> </ul>

<p>I changed the light bulbs in my ceiling fan light kit, and now none of the lights work.</p>	<ul style="list-style-type: none"> <li>□ Ceiling fans are required by law to have a light limiter built in prevent over lamping (180-watt maximum combined power draw). Refer to your ceiling fan owner's manual for details about the maximum wattage bulb that you can put in your fan and not over lamp.</li> </ul>
<p>Can I install the ceiling fan without light kit?</p>	<ul style="list-style-type: none"> <li>□ No. The light kit must be used with this ceiling fan.</li> </ul>
<p>Can I add a remote receiver to control my ceiling fan?</p>	<ul style="list-style-type: none"> <li>□ Yes. The ceiling fan is compatible with certain universal ceiling fan remote/receiver control system. An example remote control set can be ordered online at <a href="http://www.homedepot.com">www.homedepot.com</a>. Search "202783102."</li> </ul>
<p>Can I use a dimmer switch to control my fan speed?</p>	<ul style="list-style-type: none"> <li>□ NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times. Instead, use a 3-speed wall control.</li> </ul>
<p>Can I use this fan outdoors?</p>	<ul style="list-style-type: none"> <li>□ No, the fan is not designed to work in high humidity (damp or wet) conditions.</li> </ul>
<p>Can I use longer / shorter blades to replace the original ones?</p>	<ul style="list-style-type: none"> <li>□ No. You can only use the blades come with the unit in the package. The blades are designed for the motor, longer or shorter blade could cause problem and void the warranty.</li> </ul>