



Product Warranty

Nantucket Pavers products undergo rigorous testing procedures to ensure we meet and exceed the requirements of ASTM C-1194 and ASTM C-1195. This warranty is offered to the original Consumer Purchaser (Homeowner), for as long as they own their home. Nantucket Pavers warrants that the product is free from defects in material and workmanship. This warranty is only valid if the material is installed using our suggested install guidelines. This warranty is for residential, non-vehicular uses and does not imply a warranty for commercial applications. Nantucket Pavers warranty is limited to supplying new material only at no charge. Nantucket Pavers will not be responsible for freight or any replacement labor. Any warranty claim must be accompanied with original proof of purchase. Color matching cannot be guaranteed. Patios and Firepits are to be installed on top of free drainage material.

STONE DUST

We generally recommend the traditional "sand set" installation method for all Nantucket Paver blocks. We DO NOT recommend using Stone Dust or Quarry Dust base as an installation method. Stone Dust or Quarry Dust does not allow adequate drainage of water and has also caused damage to the product due to a substance in the dust. Nantucket Pavers does not warranty product that has been installed utilizing Stone Dust or Quarry Dust.

EFFLORESCENCE

This warranty does not apply to efflorescence. Efflorescence is a naturally occurring process in all concrete products that sometimes appears in the form of a white powdery film on the product surface. It does not compromise the integrity of the product. Although efflorescence cannot be prevented, it will wash off over time or can be cleaned with an efflorescence cleaner.

DE-ICING SALT

The use of de-icing salt can affect the durability and appearance of the product. Nantucket Pavers will not warranty and product damage resulting from the use of de-icing salt.

FIREPITS

12 Month Warranty from date of purchase

This warranty does not apply to firepits that were installed inaccurately. Metal Ring, as instructed, should be flush with the top of the Firepit caps. The metal ring will protect the inside of ALL Firepit blocks from excessive heat. The warranty does not cover concrete blocks if there is evidence of hot coals on top of the caps from previous large fires. Firepit must be installed on free drainage material, crushed stone/sand. This will allow rain and melting snow to drain properly into the soil preventing puddling. The warranty does not include any damage to concrete blocks caused by puddles or standing water in or around the product. This warranty covers ONLY the concrete blocks, not the Metal Ring, Freight or Labor costs.