

#### **Please Contact Moen First**

For Installation Help, Missing or Replacement Parts

(USA)

1-800-BUY-MOEN (1-800-289-6636) Mon - Fri 8:00 AM to 7:00 PM, Eastern Sat. 9:00 AM to 3:00 PM Eastern WWW.MOEN.COM

(Canada) 1-800-465-6130 Mon - Fri 7:30 AM to 7:00 PM, Eastern WWW.MOEN.CA

#### Por favor, contáctese primero con Moen

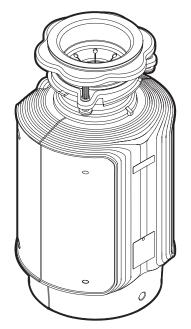
Para obtener ayuda de instalación, piezas faltantes o de recambio 01-800-718-4345 Lunes a viernes de 8:00 a 20:00 hs. (Costa Este) Sáb. 8:00 a 18:30 hs. (Costa Este) WWW.MOEN.COM.MX

#### Veuillez d'abord contacter Moen

En cas de problèmes avec l'installation, ou pour obtenir toute pièce manquante ou de rechange 1-800-465-6130
Du lundi au vendredi :

de 7 h 30 à 19 h, HE WWW.MOEN.CA

### Installation Guide Guía de Instalación Guide d'installation



**GARBAGE DISPOSAL** 

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**HELPFUL TOOLS** For safety and ease of garbage disposal replacement, Moen recommends the use of these helpful tools. • **HERRAMIENTAS ÚTILES** For safety and ease of garbage disposal replacement, Moen recommends the use of these helpful tools. • OUTILS UTILES For safety and ease of garbage disposal replacement, Moen recommends the use of these helpful tools. **Optional Dishwasher Connector Kit** Flashlight **Tape Measure** Sealant Pencil **Optional Dishwasher Connector Kit** Flashlight **Tape Measure** Sellador Pencil **Optional Dishwasher Connector Kit Flashlight Tape Measure** Mastic Pencil **Flathead Phillips Safety Glasses** Srewdriver Srewdriver **Adjustable Wrench Safety Glasses** Flathead **Phillips Adjustable Wrench Safety Glasses Srewdriver** Srewdriver **Adjustable Wrench** Flathead **Phillips Srewdrive** Srewdriver Hammer Hammer **Hammer Dowel/Punch Channel Locks** Hacksaw **Dowel/Punch Channel Locks** Hacksaw **Dowel/Punch Channel Locks** Hacksaw



**NOTE:** This Food Waste Disposal has been designed to operate on 110-120 Volt, 60 Hz exclusively. Using any other voltage or Hz will adversely affect performance. **IMPORTANT:** Read all instructions thoroughly. Keep this guide for future reference. **CAUTION:** Be sure to review **SAFETY INSTRUCTIONS FIRST PERTAINING TO A RISK OF FIRE, ELECTRICAL SHOCK OR INJURY TO PERSONS** before using disposal.

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#### IMPORTANT SAFETY INSTRUCTIONS

#### INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS. SAVE THESE INSTRUCTIONS.

NOTE: if you are not familiar with electrical power and procedures, call a qualified electrician

**WARNING** – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

WARNING – When using electrical appliances, basic precautions should always be followed, including the following:

- 1. Read all instructions before using the appliance.
- 2. To reduce the risk of injury, close supervision is necessary when an appliance is used when children are nearby.
- 3. Do not put fingers or hands into a waste disposal.
- 4. Unplug the power cord before attempting to clear a jam or remove an object from the disposal.
- 5. When attempting to loosen a jam in a waste disposal, use a long wooden object such as a wooden spoon or the wooden handle of a broom or mop.
- 6. When attempting to remove objects from a waste disposal use long-handled tongs or pliers. If the disposal is magnetically actuated, non-magnetic tools should be used.
- 7. To reduce the risk of injury by materials that may be expelled by a waste disposal, do not put the following into a disposal: clam or oyster shells; caustic drain cleaners or similar products; glass, china or plastic; large whole bones; metal, such as bottle caps, tin cans, aluminum foil or utensils; hot grease or other hot liquids; whole corn husks.
- 8. When not operating a disposal, leave the stopper in place to reduce the risk of objects falling into the disposal.
- 9. For proper grounding instructions see the **ELECTRICAL CONNECTION** portion of this manual.

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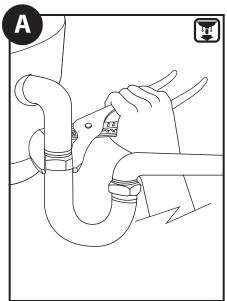
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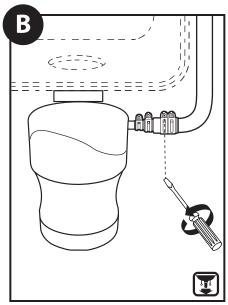
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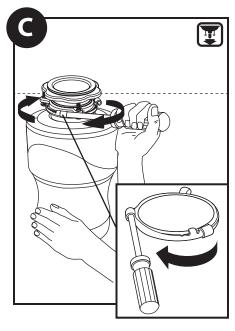
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If a dishwasher is installed, make sure the dishwasher is not running. We recommend unplugging the dishwasher or turning off the electrical power at the circuit breaker or fuse box. Remove the dishwasher drain hose from the disposal.

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**Caution:** Be sure to support the disposal while performing this step or it may fall when the lower mounting ring is disconnected from the mounting assembly. Remove disposal from sink flange by turning lower mount ring to the left. If you are unable to turn the mount ring, tap on one of the extensions from the ring with a hammer. Some mounting systems have tubular extensions. Inserting a screwdriver into one tube will provide additional leverage for turning the mount ring. Some disposals may require the removal of a clamp. If your disposal is hard wired (metal shielded cable not utilizing a wall plug), complete step **D**. If you utilize a plug in cord, go on to step **E**.

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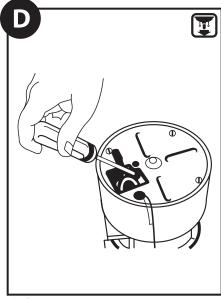


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#### HARDWIRE REMOVAL HARDWIRE REMOVAL HARDWIRE REMOVAL



Turn off power. When the disposal is removed from sink flange, disconnect any hardwired connections or unplug unit. NOTE: Your Moen Disposal requires an electrical outlet to plug into. You do not need to hardwire connection to disposal. Disclaimer: If you are not familiar with electrical power and procedures, call a qualified electrician.

- **A.** Connect the disposal cord to 110-120 volt, 60 Hz AC current only.
- **B.** This waste disposal is equipped with a factory installed plug-in cord with a three prong grounding plug. If a 110-120 volt, 60 Hz AC grounding outlet is not available, have a proper outlet installed by a qualified electrician.
- C. This waste disposal requires that a dedicated switch with a marked "Off" position. The switch shall be installed within sight of the sink opening or the disposal.

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Inspect current mounting ring seals, your new diposal may be compatible with the existing mounting ring and could be reused. If the existing sink flange is to be reused, go to page 6. If unable to be used, remove the old sink flange from the sink. Clean the sink thoroughly.

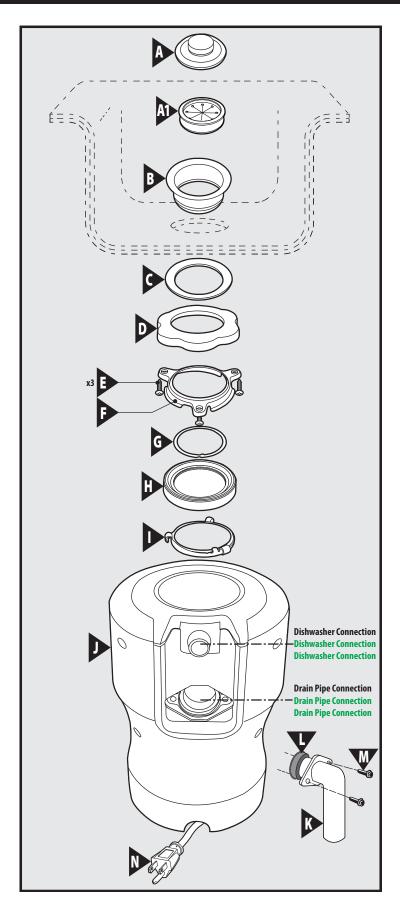
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**HELPFUL HINT:** Unless you have a new home, this is a good time to clean out the trap and drain lines by running a drain auger or plumber's snake before installing your new disposal.

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#### **Parts List**

- A. Stopper
- A1. Removable Splash Guard
- **B.** Sink Flange
- C. Fiber Gasket
- **D.** Backup Flange
- E. Screws (x3)
- F. Mounting Ring
- **G.** Snap Ring
- H. Cushion Mount
- I. Lower Mounting Ring
- J. Disposal
- **K.** Drain Elbow
- L. Rubber Gasket
- **M.** Screws
- N. Powercord

#### Lista de piezas

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#### Liste des pièces

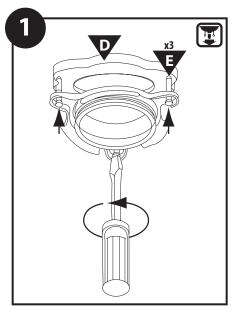
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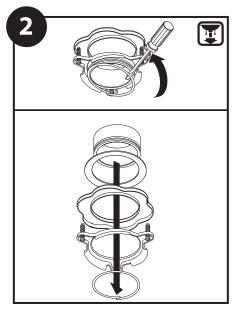
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Disassemble the mounting assembly from the disposal by turning the lower mount ring until it disengages from the ramps on the mounting ring and the sink flange assembly can be removed. Loosen the 3-mount screws until the mounting ring can be moved up to the backup flange.

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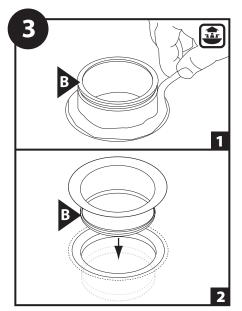
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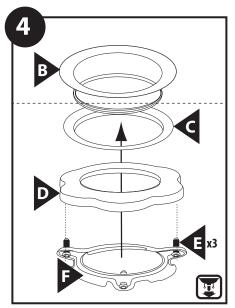
Use a flat blade screwdriver under one end of the snap ring to remove it from the sink flange. Remove the mounting ring, backup flange and fiber gasket from the sink flange. Note the sequence of these parts as they are stacked in the correct re-assembly sequence. Keep these parts together and set asie. **Note:** Mounting assembly can accomodate sink thickness up to 1/2" extended lenght sink flange available on MOEN.COM.

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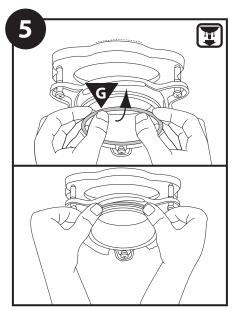
- 1) Clean the area around the sink drain where the disposal is to be mounted. (Evenly apply ½" thick rope of plumber's sealant around Sink Flange (B).)
- 2) Position the Sink Flange (B) in the center of the sink drain opening. Push the sink flange down firmly to make a good seal. Note: Excess sealant will be squezzed out during the installation and should not be cleaned up until the end DO NOT move or rotate the sink flange once seated or the seal may be broken. Note: Some sink manufacturers may recommend "Non- Staining" plumber's sealant, check your sink care instructions. Using a towel in the sink to prevent scratching, place a weight on the sink flange to hold it in place until the sink flange assembly is secured from the underside of the sink.
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Re-assemble the Fiber Gasket (C), Backup Flange (D) and Mounting Ring (F) and Screws (E). From underneath the sink, place the fiber gasket, backup flange and then the mounting ring onto the flange in this order.

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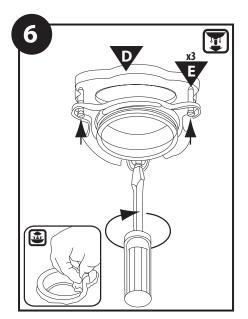


Holding all 3 parts up against the sink, pull the Snap Ring **(G)** open and press firmly into the groove on the sink flange until it snaps into place. Ensure Snap Ring **(G)** is locked into place. Failure to properly seat Snap Ring **(G)** in groove will prevent proper installation.

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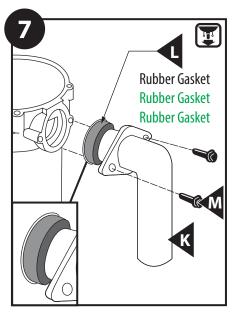


Tighten all three 1½" Screws (E) evenly and firmly against the Backup Flange (D). DO NOT OVERTIGHTEN! Trim off excess sealant in the sink.

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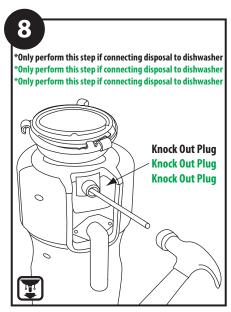
## ATTACHING DISCHARGE ELBOW/ CONNECTING DISPOSAL TO MOUNT ASSEMBLY ATTACHING DISCHARGE ELBOW/ CONNECTING DISPOSAL TO MOUNT ASSEMBLY ATTACHING DISCHARGE ELBOW/ CONNECTING DISPOSAL TO MOUNT ASSEMBLY



Install the provided pre-assembled discharge elbow/gasket assembly and flange. Install and tighten two screws evenly with a screw driver. DO NOT RE-USE THE EXISTING DISCHARGE ELBOW AND GASKET AS THE GASKET MAY NOT SEAL PROPERLY. USE ONLY THE NEW ELBOW, GASKET, FLANGE AND SCREWS PROVIDED. DO NOT OVER TIGHTEN!

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Using a blunt instrument (steel punch or wooden dowel), knock out the entire plug in the dishwasher inlet. Do not use a screwdriver or sharp instrument. **IMPORTANT:** Do not remove the gasket and place it on the disposal between the elbow and disposal. It must stay on the elbow to make a proper seal. When the plug has been knocked into the disposal, it should be removed using a pair of kitchen tongs and thrown away.

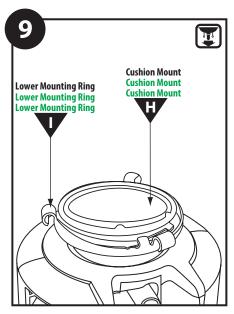
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#### **CONNECTING DISPOSAL TO MOUNT ASSEMBLY**

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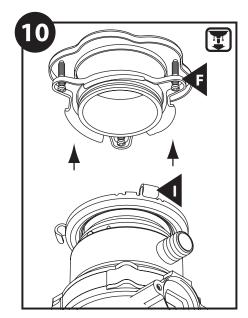
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Before connecting the disposal to the mounting assembly under the sink, check that the Lower Mounting Ring (I) is in place and the Cushioning Mount (H) is engaged securely around the top lip of the disposal.

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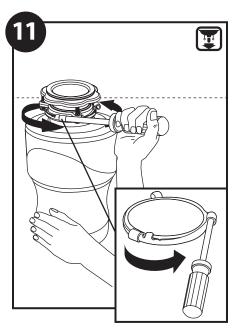
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Align the discharge elbow with the drain connection and hang the disposal by aligning the 3 mounting tabs on the lower mounting ring with the slide-up ramps on the mounting ring.

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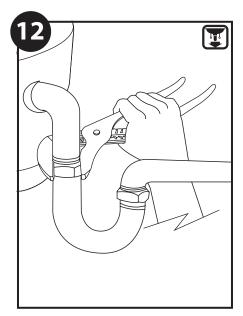
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Turn the lower mounting ring until all 3 mounting tabs lock over the ribs at the top of the ramps. If you are unable to turn the mount ring by hand, insert a screw driver through one of the tubes on the lower mounting ring to provide extra leverage to turn the mount ring.

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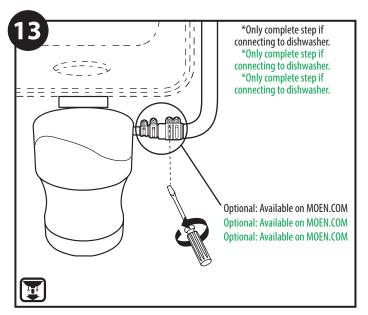
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Reconnect the discharge elbow to the drain line. (the reversal of page 3, step A) Use a wrench to secure the drain line where it attaches to disposal discharge tube. DO NOT OVERTIGHTEN. If you are connecting to a dishwasher, go to Step 13. If not, remove any tools, packaging or materials used for installation from the sink. Make sure all plumbing connections are tight and in accordance with all plumbing codes and ordinances (If in doubt, contact a qualified plumber). Run water and check for leaks. Then got to page 11 for the electrical connection.

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If you are utilizing a dishwasher, complete the following procedure. Connect the dishwasher hose using the hose Clamp. A 7/8" inside diameter hose will fit the disposal. If the hose size is different, a Dishwasher Connector Kit should be used.

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GROUNDING INSTRUCTIONS NOTE: if you are not familiar with electrical power and procedures, call a qualified electrician. WARNING – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance. If it will not fit into the outlet, have a proper outlet installed by aqualified electrician. THIS DISPOSAL IS EQUIPPED WITH A GROUNDED PLUG-IN POWER CORD. This appliance must be grounded. In the event of a malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. (If in doubt, call a qualified electrician).

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#### **ELECTRICAL CONNECTIONS**

**NOTE:** if you are not familiar with electrical power and procedures, call a qualified electrician.

- A. Connect the disposal cord to 110-120 volt, 60 Hz AC current only.
- B. This waste disposal is equipped with a factory installed plug-in cord with a three prong grounding plug. If a 110-120 volt, 60 Hz AC grounding outlet is not available, have a proper outlet installed by a qualified electrician.
- C. This waste disposal requires that a dedicated switch with a marked "Off" position. The switch shall be installed within sight of the sink opening or the disposal.

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#### **OPERATING INSTRUCTIONS**

The Anti-Jam Swivel Impellers make a clicking sound as they swing into place. This indicates normal operation.

- A. Remove the sink stopper. Turn on a medium flow of cold water.
- **B.** Turn the switch to the "ON" position; your motor is turning at full speed and ready to use.
- C. Scrape garbage into the disposal. Down the drain go table scraps, peelings, rinds, seeds, pits, small bones and coffee grounds. To speed up garbage disposal, cut or break up large bones, rinds and cobs. Large bones and fibrous husks require considerable grinding time and are more easily thrown away with other trash. Important: Do not be alarmed that the disposal slows down while grinding. The disposal is actually increasing torque (grinding power) and is operating under normal conditions.
- D. Before turning the disposal off, let the water and the disposal run for approximately 15 seconds after shredding stops. This assures that all waste is thoroughly flushed through the trap and drain.
- E. Run cold water during the disposal operation. This will keep waste and fats solid so the disposal can properly flush away the particles. It is not recommended to use hot water while running the disposal.

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11



#### TIPS FOR SUCCESSFUL OPERATION

- **A.** Be sure the disposal is empty before using your dishwasher so it can drain properly.
- **B.** You may want to leave the stopper in the drain when not in use to prevent utensils and foreign objects falling into the disposal.
- C. Your disposal is ruggedly built to give you many years of trouble free service. It will handle all normal garbages, but it will NOT grind or dispose of such items as plastic, tin cans, bottle caps, glass, china, leather, cloth, rubber, string, clam and oyster shells, aluminum foil or feathers. These items may cause damage to the disposal and the plumbing system.

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#### **CLEANING AND MAINTENANCE**

#### DO NOT ATTEMPT TO LUBRICATE YOUR DISPOSAL!

The motor is permanently lubricated. The disposal is self-cleaning and scours its internal parts with each use. NEVER put lye or chemical drain cleaners into the disposal, as they cause serious corrosion of metal parts. If used, resulting damage can be easily detected and all warranties are void. Mineral deposits from your water can form on the stainless steel turntable, giving the appearance of rust. DO NOT BE ALARMED, the stainless steel turntables used will not corrode or rust.

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#### **TROUBLESHOOTING**

Before seeking repair or replacement, we recommend that you review the following:

- (Other than those during grinding of small bones and fruit pits): These are usually caused by accidental entry of a spoon, bottle cap, dishwasher knockout plug (page 8, step 8) or other foreign object.
- To correct this, turn off the electrical switch and the water. After the disposal has stopped running, remove the object from the disposal.
- A humming noise with no grinding could be turn table not rotating (see below).

#### UNIT DOES NOT START:

- Unplug the power cord or turn either the wall switch or breaker box switch to the "OFF" position, depending on your model and wiring configuration.
- Remove the stopper.
- Check to see if the turntable will rotate freely, in either direction, using a wooden broom handle.
- If the turntable rotates freely, check the re-set button to see if it has been tripped.
- The re-set button is red and located opposite the discharge elbow, near the bottom. Push the button in until it clicks and remains depressed.
- If the re-set button has not been tripped, check for shorted or broken wires connecting to the disposal.
- Check the electrical power switch, fuse box or circuit breaker.
- If wiring and electrical components are intact, the unit may have an internal problem that requires service or replacement.

NOTE: if you are not familiar with electrical power and procedures, call a qualified electrician.

#### IF THE TURNTABLE DOES NOT ROTATE FREELY:

- Turn off the disposal and the water, then power off.
- · After the disposal has stopped running, check for any foreign object(s) lodged between the turntable and grind ring.
- Dislodge any object(s) by rotating the turntable, in either direction, with a wooden broom handle and remove the object(s).
- If no foreign object is present, there may be an internal problem that requires service or replacement.
- After turning the power back on, press the red reset button before resumming use.

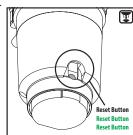
#### LEAKS:

- If the unit leaks at the top, it may be due to:

  1. Improper seating of the sink flange (gasket centering, sealant or tightening). Re-check the installation.

  - 2. Mount Screws not tightened properly. Re-check the installation.

    3. Defective or improperly installed Hush Cushion. Re-check the installation.
- If the unit leaks at the waste elbow or from bottom of unit, it may be due to:
  - 1. Improper installation of the discharge elbow and gasket. Re-check the discharge elbow & gasket installation. (see page 8, step 7)
  - 2. Improper tightening of elbow flange screws. Re-check the discharge elbow and flange installation. (see page 8, step 7)
- If unit leaks at dishwasher hose connection:
  - . Check the hose and clamp connection.
- If the unit leaks from elsewhere, there may be an internal problem that requires service or replacement.



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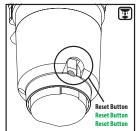
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#### LIMITED WARRANTY AND IN-HOME SERVICE

WHAT THIS LIMITED WARRANTY COVERS: If this Food Waste Disposer ("Product") or any part of the Product fails at any time during its "Warranty Period" stated below due to defects in material or workmanship, Moen Incorporated ("Moen") warrants to the original "Residential Consumer" that Moen will repair or replace the Product or part in the Residential Consumer's home located in the United States or Canada, free of charge, or if Moen determines in its sole discretion that this remedy is not feasible, Moen will refund the Residential Consumer's original purchase price of the Product or provide a credit towards another Moen garbage disposer. This warranty is not transferrable to subsequent owners of the residence.

The original "Residential Consumer" means a person who owns and occupies their USA or Canadian home at the time the Product is initially installed, or who is the first purchaser and occupant of that home from a builder/contractor/developer, or who resides in a living unit in a USA or Canadian multi-resident facility (such as a town home, duplex, apartment, condominium, or cooperative) when the Product is first installed and is responsible for the cost of the Product purchase and maintenance.

Product SKU Number (located at bottom of Product)	Horse Power (HP) (located at bottom of Product)	Warranty Period Duration for Residential Consumers (duration in Years) (measured from Product purchase date)
GXL1000C	1	10
GX100C	1	7
GX75C	0.75	5
GXS75C	0.75	5
GX50C	0.5	4
GXP50C	0.5	2
GXP33C	0.33	2

Commercial/Multi-Resident Warranty Holders - 1 Year Duration. If the Product is installed under conditions in which no one qualifies as a "Residential Consumer" as defined above, then the warranty holder is the owner of the dwelling or building in which the Product has been installed at the time of installation ("Commercial/ Multi-Resident Warranty Holder"). For example, this includes owners of commercial or investment buildings, or multi-resident premises in which the occupant is not responsible (other than through periodic fees/other assessments) for Product replacement whether or not the occupant owns the residential dwelling unit in the premises (as by example, certain condominiums, town homes, duplexes, apartments, cooperatives). Except for the warranty duration, the Product is warranted on the same terms and conditions, including but not limited to In-Home Service, as stated in this Limited Warranty.

WHAT THIS LIMITED WARRANTY DOES NOT COVER: This limited warranty does not include Product non-conformities or damages or losses attributable to or arising from: · Accidents; abuse; misuse; negligence; lack of or improper cleaning or maintenance; damage from incorrect installation or mounting (other than by a Moen authorized service) such as electrical connections due to improper installation, leaks at the sink flange, dishwasher inlet or discharge elbow, or damage from excessive torqueing of manufacturer's screws; any operation inconsistent with Moen's recommendations and instructions that are generally available in Moen's Product Owner's Guide or on the Moen website at www. \_\_\_\_\_com. NOTE: to reduce the risk of damage to the Products and personal injury, do not put into the Product items such as large whole bones, clams or oyster shells, whole corn husks, glass, china, plastic, metal such as bottle caps, tin, aluminum foil, utensils, hot grease, or other hot liquids. READ MOEN INSTALLATION AND USE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION AND USE. AND NOTE further: DO NOT attempt to lubricate your Product. And NEVER put lye or caustic chemical drain cleaners into the Product as they are considered improper maintenance and may cause corrosion of metal parts which damage will be detectable and not covered by this warranty.

- Excessive wear beyond normal wear and tear from private household use; damage from fire, flood, or other acts of God.
- Outdoor installations or use with yard or planting debris or soil.
  Repair or replacement service performed by other than by a Moen authorized service professional.
- Removal of any other materials (such as sinks, counters, tiles, flooring or other plumbing fixtures), reinstallation, refinishing, or additional labor if and to the
- extent required or provided by Moen's authorized service professional in order to repair or replace the Product or part under warranty.

  Installations in commercial, industrial, or investment property, or in multi-resident facilities except to individuals who qualify as Residential Consumers as defined above.
- Installations anywhere other than the United States and Canada.
   CONSEQUENTIAL, SPECIAL, INDIRECT, INCIDENTAL, OR PUNITIVE DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO, PERSONAL INJURY, PROPERTY DAMAGE, TEMPORARY/PERMANENT RELOCATION OF RESIDENCE OR PROPERTY, EMOTIONAL DISTRESS, LOSS OF USE, INCONVENIENCE, CLAIMS OF THIRD PARTIES FOR DAMAGES, LOST REVENUES AND LOST PROFITS, ARISING OUT OF ANY THEORY OF RECOVERY, INCLUDING STATUTORY, CONTRACT OR TORT.

  THIS LIMITED WARRANTY IS IN LIEU OF AND EXLUDES ALL OTHER WARRANTIES NOT SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED, BY OPERATION OF
- LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PUPROSE. TO THE EXTENT PERMITTED BY LAW, MOEN DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW.

EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY: THIS LIMITED WARRANTY STATES YOUR SOLE AND EXCLUSIVE REMEDY AND MOEN SOLE OBLIGATION IN THE EVENT OF ANY NON-CONFORMING PRODUCT. THESE PROVISIONS CANNOT BE CHANGED BY ANY PARTY ON BEHALF OF MOEN. NOTWITHSTANDING THE TERM OF ANY OTHER LIMITED OR IMPLIED WARRANTY, OR IN THE EVENT THAT THIS LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL MOEN'S ENTIRE LIABILITY EXCEED THE PURCHASE PRICE OF THIS PRODUCT. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF NCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATION ON HOW LONG A LIMITED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LE-GAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE. REPAIRED OR REPLACED COMPONENTS ARE WARRANTED ONLY ON THE SAME TERMS AND FOR THE REMAINDER OF THE WARRANTY PERIOD OF THE ORIGINAL PRODUCT. MOEN RESERVES THE RIGHT TO DISCONTINUE OR CHANGE ANY PRODUCT. IF A PRODUCT OR COMPONENT IS NOT AVAILABLE, MOEN MAY SELECT AND PROVIDE A REPLACEMENT PRODUCT OR COMPONENT OF EQUIVALENT QUALITY AND PRICE.

MAKING CLAIMS AND OBTAINING IN-HOME SERVICE: To obtain benefits under this Limited Warranty, Contact Moen at www.moen.com or 1.800.854.3229 for instructions on obtaining repair or replacement and in-home service from a Moen authorized service professional. Canadian customers please call 1.800.xxx.xxxx. Claimant will be required to provide proof of Product purchase and premises ownership, and any replaced Product or components are required to be returned to Moen or the Moen authorized service representative. Moen will determine in its sole discretion if a Product or claim is covered by this limited warranty.

#### LIMITED WARRANTY AND IN-HOME SERVICE

WHAT THIS LIMITED WARRANTY COVERS: If this Food Waste Disposer ("Product") or any part of the Product fails at any time during its "Warranty Period" stated below due to defects in material or workmanship, Moen Incorporated ("Moen") warrants to the original "Residential Consumer" that Moen will repair or replace the Product or part in the Residential Consumer's home located in the United States or Canada, free of charge, or if Moen determines in its sole discretion that this remedy is not feasible, Moen will refund the Residential Consumer's original purchase price of the Product or provide a credit towards another Moen garbage disposer. This warranty is not transferrable to subsequent owners of the residence.

The original "Residential Consumer" means a person who owns and occupies their USA or Canadian home at the time the Product is initially installed, or who is the first purchaser and occupant of that home from a builder/contractor/developer, or who resides in a living unit in a USA or Canadian multi-resident facility (such as a town home, duplex, apartment, condominium, or cooperative) when the Product is first installed and is responsible for the cost of the Product purchase and maintenance.

Product SKU Number (located at bottom of Product)	Horse Power (HP) (located at bottom of Product)	Warranty Period Duration for Residential Consumers (duration in Years) (measured from Product purchase date)
GXL1000C	1	10
GX100C	1	7
GX75C	0.75	5
GXS75C	0.75	5
GX50C	0.5	4
GXP50C	0.5	2
GXP33C	0.33	2

Commercial/Multi-Resident Warranty Holders – 1 Year Duration. If the Product is installed under conditions in which no one qualifies as a "Residential Consumer" as defined above, then the warranty holder is the owner of the dwelling or building in which the Product has been installed at the time of installation ("Commercial/ Multi-Resident Warranty Holder"). For example, this includes owners of commercial or investment buildings, or multi-resident premises in which the occupant is not responsible (other than through periodic fees/other assessments) for Product replacement whether or not the occupant owns the residential dwelling unit in the premises (as by example, certain condominiums, town homes, duplexes, apartments, cooperatives). Except for the warranty duration, the Product is warranted on the same terms and conditions, including but not limited to In-Home Service, as stated in this Limited Warranty.

WHAT THIS LIMITED WARRANTY DOES NOT COVER: This limited warranty does not include Product non-conformities or damages or losses attributable to or arising from: · Accidents; abuse; misuse; negligence; lack of or improper cleaning or maintenance; damage from incorrect installation or mounting (other than by a Moen authorized service) such as electrical connections due to improper installation, leaks at the sink flange, dishwasher inlet or discharge elbow, or damage from excessive torqueing of manufacturer's screws; any operation inconsistent with Moen's recommendations and instructions that are generally available in Moen's Product Owner's Guide or on the Moen website at www.\_\_\_\_.com. NOTE: to reduce the risk of damage to the Products and personal injury, do not put into the Product items such as large whole bones, clams or oyster shells, whole corn husks, glass, china, plastic, metal such as bottle caps, tin, aluminum foil, utensils, hot grease, or other hot liquids. READ MOEN INSTALLATION AND USE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION AND USE. AND NOTE further: DO NOT attempt to lubricate your Product. And NEVER put lye or caustic chemical drain cleaners into the Product as they are considered improper maintenance and may cause corrosion of metal parts which damage will be detectable and not covered by this warranty.

- Excessive wear beyond normal wear and tear from private household use; damage from fire, flood, or other acts of God.
- Outdoor installations or use with yard or planting debris or soil.
  Repair or replacement service performed by other than by a Moen authorized service professional.
- Removal of any other materials (such as sinks, counters, tiles, flooring or other plumbing fixtures), reinstallation, refinishing, or additional labor if and to the
- extent required or provided by Moen's authorized service professional in order to repair or replace the Product or part under warranty.

  Installations in commercial, industrial, or investment property, or in multi-resident facilities except to individuals who qualify as Residential Consumers as defined above.
- Installations anywhere other than the United States and Canada.
   CONSEQUENTIAL, SPECIAL, INDIRECT, INCIDENTAL, OR PUNITIVE DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO, PERSONAL INJURY, PROPERTY DAMAGE, TEMPORARY/PERMANENT RELOCATION OF RESIDENCE OR PROPERTY, EMOTIONAL DISTRESS, LOSS OF USE, INCONVENIENCE, CLAIMS OF THIRD PARTIES FOR DAMAGES, LOST REVENUES AND LOST PROFITS, ARISING OUT OF ANY THEORY OF RECOVERY, INCLUDING STATUTORY, CONTRACT OR TORT.

  • THIS LIMITED WARRANTY IS IN LIEU OF AND EXLUDES ALL OTHER WARRANTIES NOT SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED, BY OPERATION OF
- LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PUPROSE. TO THE EXTENT PERMITTED BY LAW, MOEN DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW.

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WHAT THIS LIMITED WARRANTY DOES NOT COVER: This limited warranty does not include Product non-conformities or damages or losses attributable to or arising from:

• Accidents; abuse; misuse; negligence; lack of or improper cleaning or maintenance; damage from incorrect installation or mounting (other than by a Moen authorized service) such as electrical connections due to improper installation, leaks at the sink flange, dishwasher inlet or discharge elbow, or damage from excessive torqueing of manufacturer's screws; any operation inconsistent with Moen's recommendations and instructions that are generally available in Moen's Product Owner's Guide or on the Moen website at www.\_\_\_\_\_.com. NOTE: to reduce the risk of damage to the Products and personal injury, do not put into the Product items such as large whole bones, clams or oyster shells, whole corn husks, glass, china, plastic, metal such as bottle caps, tin, aluminum foil, utensils, hot grease, or other hot liquids. READ MOEN INSTALLATION AND USE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION AND USE. AND NOTE further: DO NOT attempt to lubricate your Product. And NEVER put lye or caustic chemical drain cleaners into the Product as they are considered improper maintenance and may cause corrosion of metal parts which damage will be detectable and not covered by this warranty.

• Excessive wear beyond normal wear and tear from private household use: damage from fire, flood, or other acts of God.

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• Outdoor installations or use with yard or planting debris or soil.

• Repair or replacement service performed by other than by a Moen authorized service professional.

• Removal of any other materials (such as sinks, counters, tiles, flooring or other plumbing fixtures), reinstallation, refinishing, or additional labor if and to the extent required or provided by Moen's authorized service professional in order to repair or replace the Product or part under warranty.

Installations in commercial, industrial, or investment property, or in multi-resident facilities except to individuals who qualify as Residential Consumers as

defined above.

 Installations anywhere other than the United States and Canada.
 CONSEQUENTIAL, SPECIAL, INDIRECT, INCIDENTAL, OR PUNITIVE DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO, PERSONAL INJURY, PROPERTY DAMAGE, TEMPORARY/PERMANENT RELOCATION OF RESIDENCE OR PROPERTY, EMOTIONAL DISTRESS, LOSS OF USE, INCONVENIENCE, CLAIMS OF THIRD PARTIES FOR DAMAGES, LOST REVENUES AND LOST PROFITS, ARISING OUT OF ANY THEORY OF RECOVERY, INCLUDING STATUTORY, CONTRACT OR TORT.

• THIS LIMITED WARRANTY IS IN LIEU OF AND EXLUDES ALL OTHER WARRANTIES NOT SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PUPROSE. TO THE EXTENT PERMITTED BY LAW, MOEN DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW.

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