

GILA® WINDOW FILM LIMITED WARRANTY



Eastman Performance Films, LLC (“the Manufacturer”) warrants GILA® window films against manufacturing defects for a period of two years from the date of original purchase. If any product fails to conform to the foregoing limited warranty, and the purchaser submits a valid warranty claim during the warranty period set forth above, the purchaser may be eligible for replacement product at no charge. Original proof of purchase and an explanation of the manufacturing defect will be required to substantiate any warranty claim. It is therefore recommended that the purchaser retain the sales receipt. In addition, we reserve the right to request samples of the defective window film to substantiate any warranty claim.

GILA window films are also warranted against failure of the glass due to seal failure for a period of two years from the date of original purchase provided the multi-paned insulated window is currently covered by the original window manufacturer warranty. Purchaser must provide proof of an existing window manufacturer’s warranty. GILA window films are also warranted against glass breakage as a result of solar heat absorption for a period of two years from the date of original purchase of such films. The replacement cost is limited to a value of up to \$500 (USD) per glass window caused solely as a direct result of the application of GILA residential window film.

The limited warranty coverage herein is made solely to the original purchaser of GILA window films and may not be transferred.

The Manufacturer’s obligations to the purchaser, whether such claim is based in contract, negligence, tort or otherwise, shall be solely as provided herein and damages and remedies shall be solely as provided hereunder. In no event shall the Manufacturer be liable for installation costs of replacement film or for removing the defective film.

This limited warranty is void if the film is subject to abuse or improper care. The Manufacturer assumes no liability for scratching or damaging of the film caused by or relating to improper installation, treatment or cleaning.

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Some States/Provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from State/Province to State/Province.

HOW TO RECEIVE WARRANTY SERVICE

If you believe your GILA product is defective, please contact 1-800-528-4481 to request a warranty form. Send this form along with the UPC code from the original packaging and a legible copy of your original receipt that includes the retailer name and address, date of purchase, and mail postage paid, to:

Eastman Performance Films, LLC
Attn: GILA Warranty Service
575 Maryville Centre Drive
St. Louis, MO 63141

If your GILA product is covered by this limited warranty, the Manufacturer will mail you replacement film. If your GILA product is not covered by this limited warranty, the Manufacturer will notify you of its decision in writing.