

WARRANTY INFORMATION FOR THIS PRODUCT

The manufacturer Prolux provides warranty of this vacuum for a time period of 2 years on the motor and 1 year on the rest of the unit, starting from the date on which the appliance is sold to the end user. The repairs under warranty may only be carried out by an authorized service center. In case of warranty contact your authorized Prolux dealer where you purchased the unit. In case of warranty issues the customer is responsible for paying for all shipping costs to and from the warranty center and Prolux is responsible for paying for all parts and labor associated with the warranty claim. When making a claim under the warranty, the proof of purchase (with purchase date) must be submitted. The warranty will not apply in cases of:

- Non Normal wear and tear (i.e. commercial use).
- Incorrect use, e.g. overloading of the appliance or use of non-approved accessories.
- Use of force, damage caused by external influences.
- Damage caused by non-observance of the user manual, e.g. connection to an unsuitable main supply or non-compliance with the installation instructions or being dropped.
- Partially or completely dismantled appliances.
- Items that wear out from normal use (tools, filters, battery) are not covered by the warranty.