

## WARRANTY REDEFINED.



### Materials and workmanship warranty

- Hilti will repair or replace parts that break as a result of defects in materials or workmanship for 20 years.



### Wear and tear coverage

- Hilti will repair tools at no cost for 2 years from date of purchase.<sup>1</sup>
- Damage due to wear and tear is covered.<sup>2</sup>
- No charges for parts, labor, or even shipping.



### In and out of the repair center in one day, guaranteed, or the repair is free

- If Hilti does not repair a tool the same day it is received in a Tool Service Center then the repair is free – including parts, labor and shipping.<sup>3</sup>

BRAND	HILTI	BOSCH	MAKITA	DEWALT	MILWAUKEE
DEFECT WARRANTY	20 YEARS	3 YEARS	3 YEARS	3 YEARS	5 YEARS
WEAR & TEAR COVERAGE	2 YEARS	NONE	NONE	1 or 2 YEARS	NONE
REPAIR PROMISE	1 DAY	1 WEEK*	NO CLAIM	NO CLAIM	1 WEEK*

\*Business Week. Published Warranties as of 02/01/2016

## REPAIR MADE SIMPLE.

One click or a call does it all. Visit Hilti Online or call Customer Service for more information: [www.us.hilti.com](http://www.us.hilti.com) 1-800-879-8000 (U.S.) | [www.hilti.ca](http://www.hilti.ca) 1-800-363-4458 (Canada)



<sup>1</sup>Some exceptions apply; grinders, SD 4500, SD 2500, gas saws, WSR corded tools and UD and UH tools do not have wear and tear coverage.

<sup>2</sup>Wear and tear coverage excludes damage due to abuse, or use not in accordance with the tool operator's manual. The following consumable items are excluded from wear and tear coverage and repair or replacement of those items shall be at customer's expense: pistons, buffers, and spring clips for powder actuated tools, pull cord assemblies and filters for gas saws and filters for vacuums.

<sup>3</sup>One day repair turnaround time starts when the tool is received at the Tool Service Center (TSC). A repair is only eligible for one day turnaround guarantee if customer approves Repair Cost Limit (RCL) in advance; repairs with authorizations for less than the full RCL and repairs requiring quotes are not eligible. Limit of 5 tools per company per day per TSC. Tools must be received at TSC via UPS or Purolator. Any delay in credit card authorization voids the 1 day-or-free guarantee. Excluded tools include: total stations, optical devices, detection tools, wall saws, wire saws, and HAT 28. Excludes delays caused by force majeure events (e.g. hurricanes). Extended no cost warranty does not apply to no-charge repairs.