

This is a limited warranty offered by Probrite for a period of five years from the date of purchase to its customers. Probrite warrants to customers that the products will be free from defects in material and workmanship. The obligation of Probrite under this warranty is limited to the provision of replacement of products and is extended to the original purchaser of the product on presenting valid purchase receipt or other proof of date of original purchase acceptable to Probrite. The receipt is required for rendering the warranty performance. Any warranty claims without original proof of purchase would not be accepted.

It should be noted that the warranty does not apply to Probrite products that have been altered or repaired by unauthorized personnel, have been subjected to neglect, abuse, misuse or accident or damages caused during shipping. Any other products not manufactured by Probrite which have been supplied, installed and/or used in conjunction with Probrite products are not covered under this warranty. Any damages caused by replacements bulbs, LEDs or corrosion or discoloration of brass components are also not covered by this warranty.

Limitation of Liability:

In no event Probrite shall be liable for indirect, consequential, incidental or special damages, or lost profits. Probrite is not liable for any claims or damage arising out of or connected with the manufacture, sale, delivery, use, maintenance and repair or modification of Probrite products, or supply of any replacement parts that, exceed the purchase price of Probrite products giving rise to a claim. Labor charges to remove or install the fixtures will not be accepted.

To Claim:

Please contact PROBRITE customer service at 1-844-507-5651 or email support@PROBRITE.com and include your name, address and contact number, along with a copy of the purchase receipt and a brief description of the problem.