



MoistureShield
COMPOSITE DECKING

MoistureShield® Composite Decking - Manufactured by A.E.R.T., Inc.

A.E.R.T., INC. 25-YEAR LIMITED RESIDENTIAL FADE AND STAIN WARRANTY

MOISTURESHIELD® PRO, REFINE, AND INFUSE COMPOSITE DECKING

STATEMENT OF WARRANTY

Advanced Environmental Recycling Technologies, Inc. (A.E.R.T.), warrants MoistureShield® PRO, REFINE, and INFUSE composite decking and fascia (the Product) used in residential decking construction for a period of twenty-five (25) years from the date of the original consumer purchase (the "Term"). This warranty covers decks installed within North America and warrants that under normal use and service conditions:

(1) The Product will not fade in color from light and weathering exposure, as measured by a color change of more than 5 Delta E (CIE) units for the Pro and Refine lines and 8 Delta E (CIE) units for the Infuse line. While the Product is designed to resist fading, no material is fade proof when subjected to years of exposure to ultraviolet (UV) rays and the elements.

(2) The Product will resist permanent staining from food and beverage items that may be spilled onto the surface of the Product, including items such as condiments (barbecue sauce, ketchup, mustard, mayonnaise), salad dressing and salad oils, grease, tea, wine, coffee, fruit punch, sodas and other food and beverage related items that would typically be present on a residential deck, provided that such substance are removed from the Product with soap and water or mild household cleaners after no more than one (1) week of exposure of the substances to the surface of the Product.

Notwithstanding the foregoing, A.E.R.T. does not warrant that the Product is stain-proof, and does not warrant stain resistance resulting from spilled or otherwise applied food and beverage substances which are not properly cleaned as provided above within one (1) week of exposure. In addition, this warranty does not cover any staining or damage to the Product resulting from abrasive compounds of acidic or basic pH, paints or stains, strong solvents, metallic rust or other abnormal residential deck use items, and non-food and nonbeverage substances, including, but not limited to, biocides, fungicides, plant foods or other bactericides.

All warranties are subject to the exclusions, limitations and restrictions set forth in the foregoing paragraph and below.

Standard A.E.R.T., INC. Limited Lifetime Warranty

This warranty is in addition to the standard A.E.R.T. Limited Lifetime Warranty that applies to MoistureShield Composite Decking Products.

Registration: In order to be able to make a claim under this warranty, the original consumer purchaser must first activate this warranty within ninety (90) days of installation of the Product by registering online at www.moistureshield.com.

TO WHOM THIS WARRANTY APPLIES

A.E.R.T. warrants the Product to the properly registered original consumer of the Product for a period of twenty-five (25) years from the date of the original consumer purchase. A.E.R.T. also warrants the Product to the first subsequent transferee within the five (5) year period beginning from the date of original purchase by Purchaser if and only if: (i) the transferee also owns the residential structure on which the Product is installed; and (ii) within ninety (90) days of the transfer of the residential structure on which the Product is installed the transferee notifies A.E.R.T. of the transfer in writing at the address below and registers the new ownership with A.E.R.T. **Failure to notify A.E.R.T. of the transfer and register the new ownership within ninety (90) days of the transfer voids this warranty.** This warranty is transferable only once and only to the first subsequent transferee of the Product, subject to the terms and conditions herein.

RESIDENTIAL ONLY

This warranty does not apply to MoistureShield® Composite Decking used in commercial or industrial structures. This is a residential warranty only. A.E.R.T. is not responsible for any misapplication of its products, intentional damage or damage caused from misuse or abuse of its products.

EXCLUSIONS FROM WARRANTY COVERAGE

A.E.R.T. does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, condition or damages attributable to the following: (1) improper installation of the Product and/or

failure to abide by A.E.R.T.'s installation guidelines, including but not limited to improper gapping; (2) use of the Product beyond normal residential use, or in an application not recommended by the A.E.R.T. installation guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or supporting structure on which the Product is installed; (4) exposure to, or direct or indirect contact with extreme heat sources (over 250 degrees), which may damage the surface of the product and cause the Product to fade; (5) any act of God (such as flooding, hurricane, earthquake, lightning, etc.) (6) environmental condition (such as air pollution, mold, mildew, etc.); (7) improper handling, storage, abuse or neglect of the Product by the Purchaser, the transferee or third parties; (8) any fading or staining not on the surface of the Product (i.e., the underside or the ends of the Product); or (9) ordinary wear and tear.

In addition, this warranty will be voided if (1) paint, stain or other coating materials are applied to the Product, or (2) the surface of the Product has been damaged or punctured by any item other than decking installation screws or hidden fastening systems, including as a result of contact with shovels or similar sharpedged tools. Such tools should not be used under any circumstance to remove snow, ice or other debris from the surface of the product.

The purchaser or owner is solely responsible for determining the suitability of the Product for its intended application, including whether the product conforms to applicable building codes or safety regulations in a particular area.

MAKING A CLAIM

Purchaser must do as follows in order to make a claim under this warranty:

Claims Regarding Stain-Resistance: If the Purchaser is making a claim relating to the warranty on stain resistance, Purchaser must do all of the following (in addition to the procedures set forth for All Claims):

1. Attempt to clean the affected area of the Product by using the cleaning procedures described above within one (1) week of exposure of the food and beverage to the surface of the Product.
2. If, after completing step 1 above, the affected area remains reasonably unsatisfactory, then Purchaser must have the affected area of the Product cleaned by a professional deck cleaner at Purchaser's expense.
3. If, after completing steps 1 and 2 above, the affected area still remains reasonably unsatisfactory, Purchaser may make a claim under this warranty as provided herein, provided that such claim is made within thirty (30) days after the professional cleaning is completed.

All Claims: Purchaser, must no later than the end of the Term, send to A.E.R.T. proof of purchase, a description and photographs of the affected area of the Product, and, if the claim relates to the warranty on stain resistance, and reasonable proof of compliance with the requirements set forth above under "Claims Regarding Stain-Resistance," to the following address:

**Advanced Environmental Recycling Technologies, Inc. (A.E.R.T.)
ATTN: Claims
914 N. Jefferson
Springdale, AR 72764**

A.E.R.T. reserves the right to request additional information in connection with the warranty claim.

Upon receipt of a claim under this warranty, A.E.R.T. may require possession of all or a portion of the defective or damaged material prior to making a full or partial refund or providing new MoistureShield® Composite Decking components.

After reviewing all information, A.E.R.T. will make a determination regarding the validity of the claim submitted. If A.E.R.T. determines that the Purchaser's claim is valid, A.E.R.T. will, at its sole option, either replace the affected item or refund the portion of the purchase price paid by the Purchaser for such affected item (not including the cost of initial installation). Replacement material will be provided that is as close as possible in color, design and quality as the replaced material, but A.E.R.T. does not guarantee an exact match as colors and

design may change.

If Purchaser makes a valid warranty claim hereunder during years eleven (11) through twenty-five (25) after the original purchase, then Purchaser's recovery will be prorated as indicated below. If A.E.R.T. is providing replacement materials, it may elect to replace the percentage listed below of boards otherwise meeting the requirements for a claim; if A.E.R.T. is refunding the purchasing price, it may elect to refund the percentage listed below of the purchase price of boards otherwise meeting the requirements for a claim.

YEAR OF CLAIM	RECOVERY
1-10	100%
11-13	80%
14-16	60%
17-19	40%
20-22	20%
23-25	10%

SETTLEMENT OF CLAIM

Acceptance of any refund or material replacement by A.E.R.T. pursuant to this warranty shall constitute a settlement and release of all claims held by any covered person hereunder for damages or other relief.

LIMITATIONS/ DISCLAIMER OF WARRANTIES

This warranty shall not cover, and A.E.R.T. shall not be responsible for, costs and expenses incurred with respect to the removal of affected Product or the installation of replacement materials, including but not limited to, labor and freight. The foregoing remedies are the SOLE and EXCLUSIVE REMEDY FOR BREACH OF ANY WARRANTY. THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR PURPOSE, OR OTHER WARRANTY OF QUALITY, WHETHER EXPRESS OR IMPLIED, AND ALL OTHER WARRANTIES, LIABILITIES AND OBLIGATIONS ON A.E.R.T.

LIMITATIONS OF REMEDIES AND EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES: A.E.R.T.'S LIABILITIES ARE LIMITED SOLELY AND EXCLUSIVELY TO THE OBLIGATIONS SPECIFICALLY UNDERTAKEN HEREIN, AND UNDER NO CIRCUMSTANCES WILL A.E.R.T. BE LIBERALLY OBLIGATED FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR ANY OTHER DAMAGES OF ANY KIND WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST SALES, LOSS OF GOODWILL, USE OF MONEY, USE OF GOODS, STOPPAGE OF WORK, OR IMPAIRMENT OF ASSETS), WHETHER FORESEEABLE OR UNFORESEEABLE, ARISING OUT OF BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, FRAUD, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, EXCEPT AND ONLY TO THE EXTENT THIS LIMITATION IS SPECIFICALLY PRECLUDED BY APPLICABLE LAW OF MANDATORY APPLICATION. A.E.R.T.'S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

OTHER RIGHTS

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Additional information regarding this warranty may be obtained by calling 866-729-2378 or emailing CustomerService@aert.com

Please refer to www.moistureshield.com for proper installation information.

**Advanced Environmental Recycling Technologies, Inc. (A.E.R.T.)
914 N. Jefferson • Springdale, AR 72764**