ENGLISH

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Installation and User Guide

# Premis TOUCHSCREEN SMART LOCK

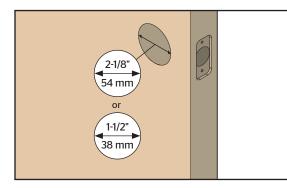
Required tools	Parts in the boy	ĸ				
Ruler	Latch with rectangular faceplate	Drive-in latch	Strike	Exterior assembly	Adapter ring	Keys
Phillips screwdriver	A	B	c	D	E	F
Additional tools (depending on application)	Mounting plate	Interior assembly	Battery pack	Interior cover	Batteries	SmartKey tool
Hammer	G	H	L L	K	L (1888)	M
	Latch screws	Strike screws	Mounting p		terior assembly rews	Interior cover screws
Wood block		<b>Q</b>		S	U m	V jum jum
	038	309	46780	48654	49191	64109

Note: Part numbers are printed on screw bags.

If drilling a new door, use the supplied template and the complete door drilling instructions available at www.kwikset.com/doorprep.

Α

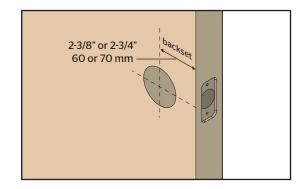
Measure to confirm that the hole in the door is either 2-1/8" (54 mm) or 1-1/2" (38 mm).



Note: Additional door preparation may be required for doors with 1-1/2" (38 mm) holes. Consult the deadbolt drilling instructions at www.kwikset.com/doorprep

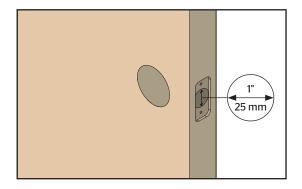
B

Measure to confirm that the backset is either 2-3/8" or 2-3/4" (60 or 70 mm).



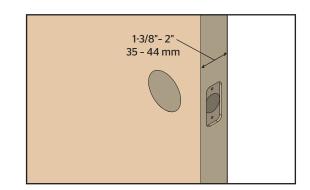


Measure to confirm that the hole in the door edge is 1" (25 mm).



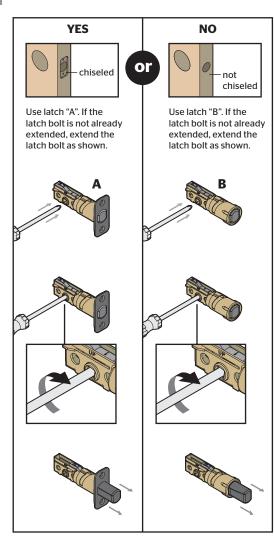
D

Measure to confirm that the door is between 1-3/8" and 2" (35 mm and 51 mm) thick.



Is the door edge chiseled?

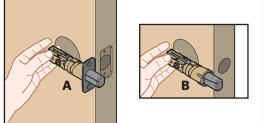
2

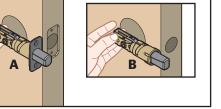


Hold the latch in front of the door hole, with the latch face flush against the door edge.

В

С

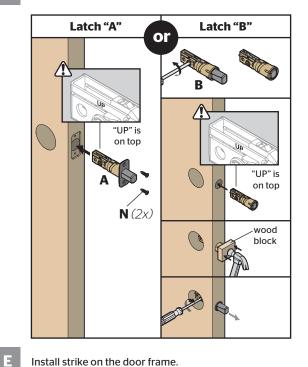




Is the D-shaped hole centered in the door hole? YES NO or D-shaped hole NOT centered D-shaped hole centered No adjustment is required. Rotate latch face as Proceed to next step. shown to extend latch.

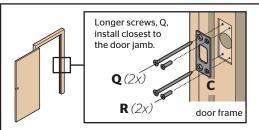
## Which latch are you installing?

D



Install strike on the door frame.

 ${
m I}$  Make sure the hole in the door frame is drilled a minimum of 1" (25 mm) deep.

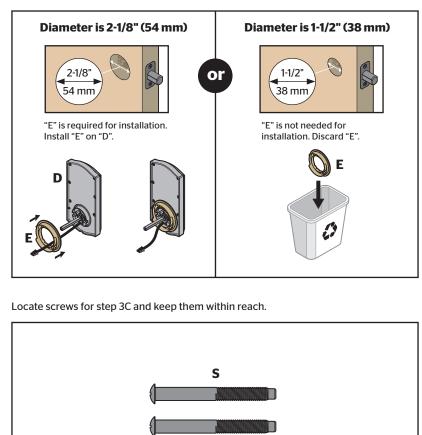


Note: The longer screws, Q, (3" / 76 mm) must be used to maintain highest security.

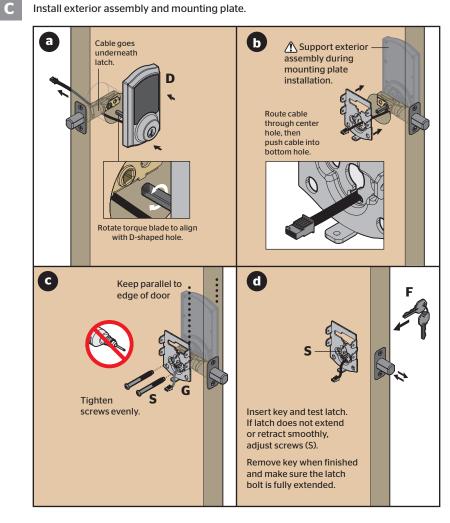


В

#### What is the diameter of the hole in the door?



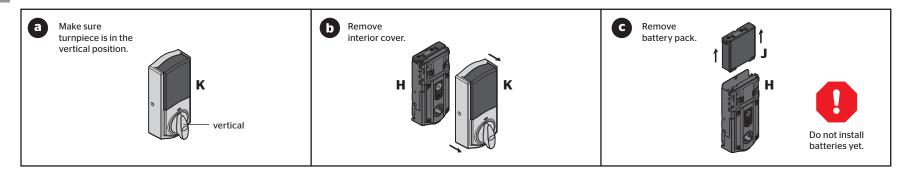
Install exterior assembly and mounting plate.



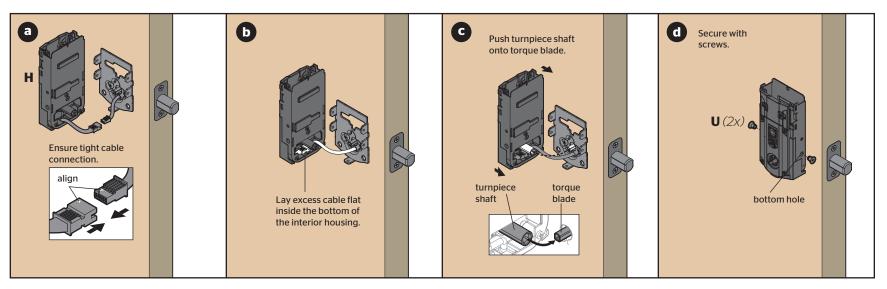
Α

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### Remove battery cover and battery pack from interior assembly.



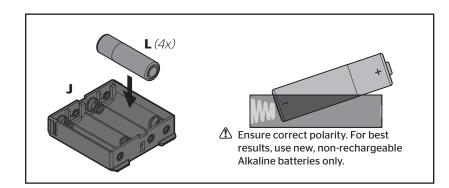
B Connect cables and install interior assembly.



# **5** Perform the door handing process

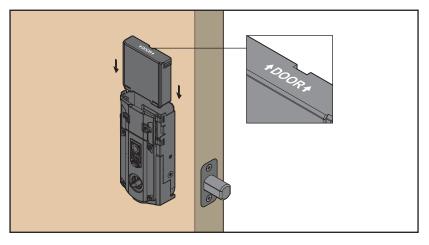
This step will teach the lock the orientation of your door and is crucial for lock operation.

Install 4 AA batteries in the battery pack.

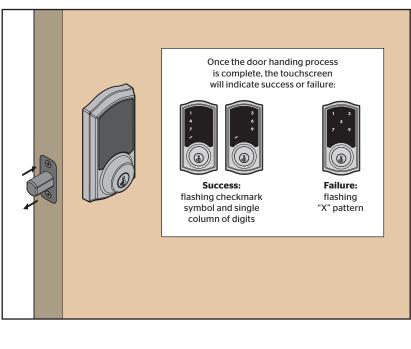


Make sure the door is open. Insert the battery pack.

В



After a few seconds, the latch bolt will retract and extend on its own to learn the orientation of the door. This is called the *door handing process,* and it is crucial to lock operation.

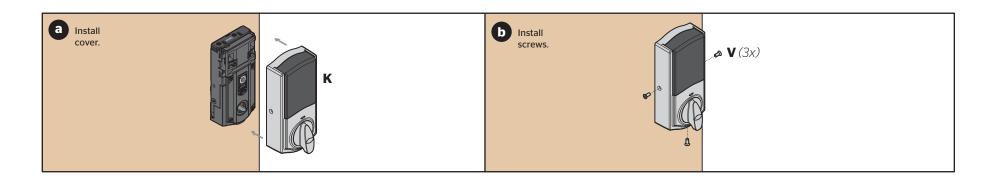


If the touchscreen indicates a failure, peform the manual door handing procedure on page 10.

If the door handing process is still unsuccessful, consult the online User Guide at www.kwikset.com/support/guides/premis-user.

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С



# **OPTIONAL: Re-key the lock**

7

If desired, the lock may be re-keyed to work with your existing key. See the supplied SmartKey Re-key instructions for more information.

# **8** Download the Premis app and pair your lock to your phone

- A Download the Premis app from the App Store.
- **B** Follow the instructions inside the app to pair your smartphone, manage the settings of your lock, and send user codes to family and friends.



## Compatibility

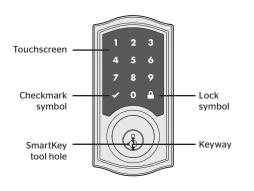
HomeKit<sup>™</sup> requires an iPhone<sup>®</sup>, iPad<sup>®</sup> or iPod touch<sup>®</sup> with iOS 8.1 or later.

Controlling HomeKit-enabled accessories away from home requires an Apple TV<sup>®</sup> (3rd generation or later) with Apple TV<sup>®</sup> software 7.0 or later and an iPhone<sup>®</sup>, iPad<sup>®</sup> or iPod touch<sup>®</sup> with iOS 8.1 or later.

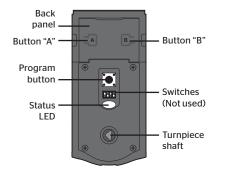
For best results, lock should be within 40 feet of an Apple  $TV^{\circledast}$  for remote capability.

## **Premis at a Glance**

Exterior



Interior (cover removed)



Note: When the cover is removed, the turnpiece shaft can be used to manually lock and unlock the door.

# Locking and Unlocking

## With the Premis App

When you are within Bluetooth range of your lock, you can use Siri commands to lock and unlock your door. Make sure your phone is unlocked, and refer to your lock by the name you assigned to it inside the Premis app. You can also tap the symbol of your lock inside the Premis app to lock and unlock the door.

If you have an Apple TV (3rd generation or later), you can lock and unlock the door when you're away from home. Just sign in to iCloud with the same Apple ID on your phone and Apple TV.

Note: Remote locking and unlocking functionality will be disabled if your Apple TV goes to sleep. It is recommended that you disable your Apple TV's sleep mode inside your Apple TV's settings.

**Unlocking the Door** 

## With the Touchscreen

To lock and unlock your door with the Premis touchscreen, **you must have at least one user code programmed.** It is recommended that you add your user codes from inside the Premis app. If you would like to add them directly at the lock, follow the instructions at www.kwikset.com/support/guides/premis-user.

Locking	the Door	

1. Activate the screen.

 Press Lock symbol. Note: If no user codes are programmed, the door cannot be locked via touchscreen.



#### **Activating the Screen**

<b>Option 1</b> Touch screen with palm or back of hand until digits illuminate.	<b>Option 2</b> Touch lower left area of screen (where checkmark is located) until digits illuminate.	<b>Option 3</b> Touch screen with three or more fingers until digits illuminate.	SecureScreer random digit the door. This on all digits s examining th

2. If SecureScreen<sup>™</sup> is enabled, touch

the random digits that appear.

If you press the wrong digit while entering a user code, you

can press the Lock symbol once to clear the digits entered

previously and immediately restart the code entry process.

1. Activate the screen.

3. Enter user code.

## Auto-Lock

The Auto-Lock feature automatically re-locks your door 30 seconds after unlocking. This feature is off by default, but you may enable it inside the Premis app.

You may also adjust the time delay (between 30 seconds and 5 minutes) within the app.

SecureScreen is an added-security feature that displays random digits before you enter a user code to unlock the door. This feature ensures that there are fingerprints on all digits so that codes cannot be identified by examining the touchscreen for finger prints.

SecureScreen™



If desired, this feature can be disabled inside the Premis app.

# **Lights and Sound**

## Status LED Colors

The Status LED blinks every 6 seconds on lock interior to communicate whether the door is locked or unlocked, or if the batteries are low. The Status LED may be turned off inside the Premis app.

Note: During the pairing process, the Status LED will flash red and green, followed by a short beep (if the lock's sound is not muted).

#### Sound

The lock beeps during normal use and programming. If desired, you may mute the lock inside the Premis app.



Amber flash Door is locked



Green flash Door is unlocked.



**Red flash** The 4 AA batteries in the interior assembly are low and need to be replaced.

# **System Alerts**

Note: Beeping will not be heard if the lock's sound is muted.



## X-pattern

#### Flashes 1 time with 1 beep

• Incorrect user code entered.

#### Flashes 3 times with 3 beeps

- No user codes programmed.
- Programming timeout after 20 seconds.
- Unsuccessful programming.

#### Flashes 15 times with 15 beeps

3 incorrect codes entered within 1 minute (you may re-enter code after 60 second touchscreen lockout).



#### Checkmark & Lock

#### Flashing simultaneously 5 times

- with long continuous beep
- Low battery.
- Alternate flashing 5 times with long continuous beep

  Door jammed while attempting to lock.



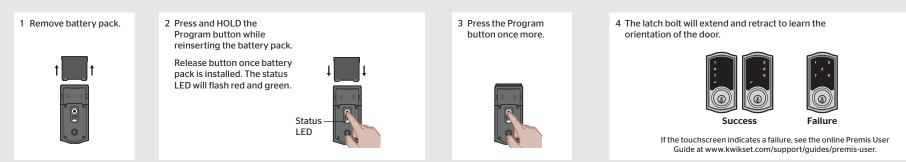
#### **Beeping only**

#### Lock beeps continuously

 Tamper alarm sounds when cable is disconnected. Remove the battery pack, reconnect the cable, and reinstall the battery pack.

# **Manual Door Handing**

If needed, the door handing process can be initiated manually. This is useful if the lock is being moved to a different door.



## **Resetting the Lock**

Three methods are available to reset your Premis lock, depending on your needs:

### 1. Network Reset

A network reset will do the following:

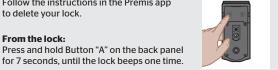
Remove the lock from your Premis app and HomeKit system.

All users and schedules will still be in place after a network reset. They will be rediscovered by the Premis app once you pair the lock again.

#### From the Premis App:

From the lock:

Follow the instructions in the Premis app to delete your lock.



## 2. System Reset

A system reset will do the following:

- Remove the lock from your Premis app and HomeKit system.
- Remove all users, schedules, and user codes that were added inside the app.
- Remove all user codes that were programmed directly at the lock.
- Disable Auto-Lock.
- Turn on the Status LED if it was turned off inside the Premis app.
- Re-enable SecureScreen if it was disabled inside the Premis app.
- Unmute sound if it was muted from the Premis app.

To perform a system reset, press and hold Button "A" on the back panel for 20 seconds. The lock will beep after 7 seconds. Keep holding until you hear a second beep.

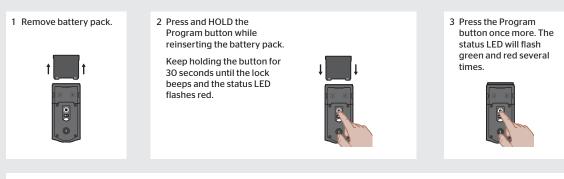
## 3. Factory Reset

A factory reset will do the following:

- Remove the lock from your Premis app and HomeKit system.
   Turn on the Status LED if it was turned
- Remove all users, schedules, and user codes that were added inside the app.
- · Remove all user codes that were programmed directly at the lock.
- Disable Auto-Lock.

Follow the instructions below to perform a factory reset:

- off inside the Premis app.
- · Re-enable SecureScreen if it was disabled inside the Premis app.
- Unmute sound if it was muted from the Premis app.
- Initiate the door handing process



4 After a few seconds, the lock will initiate the door handing process, and the latch bolt will extend and retract to learn the orientation of the door.

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# Troubleshooting

A complete troubleshooting guide is located in the online Premis User Guide at www.kwikset.com/support/guides/premis-user.

## **Important Safeguards**

- · Protect your user codes and mastercode.
- Familiarize yourself with all warning and caution statements.
- Remind all family members of safety precautions.
- Dispose of used batteries according to local laws and regulations.
- Always have access to your lock's standard key.
- Replace low batteries immediately.
- Protect the password to your Premis app.
- Protect your phone by enabling Touch ID and/or setting a passcode.
- When sending a user code, always double-check that you are sending it to the correct recipient.
- · Protect and restrict access to your smartphone so that your app settings cannot be altered without your knowledge.

**CAUTION:** Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge. The use of a mastercode can help protect your settings.

**WARNING:** This Manufacturer advises that no lock can provide complete security by itself. This lock may be defeated by forcible or technical means, or evaded by entry elsewhere on the property. No lock can substitute for caution, awareness of your environment, and common sense. Builder's hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.