



DIRECT WICKER

Warranty

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ONE YEAR FRAME, WEAVE AND FABRIC LIMITED WARRANTY

WHAT IS COVERED

We warrant the frame, weave and fabric to be free of manufacturing defects to the original purchaser for one years.

For glass table top, we warrant 30 days from the date of purchase .

WHAT IS NOT COVERED

This warranty does not cover commercial use, acts of nature, fire, freezing, and abusive use. In addition, purchased parts are not covered under this warranty. We reserve the right to make substitutions with similar merchandise, if the model is no longer in production.

Questions, Problems, Missing Parts?

Contact the Customer Service Team at (909)-374-1656, email us at sale2@directwicker.com. Our hours are: 9 a.m. – 6 p.m., EST, Monday – Friday.