



Laminate Click-Lock Flooring  
For Assistance,  
Call: 1-877-630-1800  
Homedepot.com/lifeproof

**Warranty**  
Lifetime Residential Warranty  
7-year Commercial

## Warranty

This manufactured, flooring comes with Limited Residential or Commercial Wear Warranty. The limited warranties apply to original purchaser of the flooring and are not transferrable.

Manufacture, warrants the flooring in their original manufactured condition to be free from defects in material and workmanship including milling, assembly, dimension and grading. When installed, cared, maintained and placed in service conditions according to manufacturer's instructions, it will not wear through the finish layer.

Definitions:

1. "Residential use" means that the original purchaser owns and resides in the home where the product was installed.
2. "Commercial use" means user other than above defined Residential use.
3. "Lifetime" means that the warranty applies for as long as the original purchaser owns and resides in the home where the product was installed.
4. "Finish wear through" is defined as "complete finish removal affecting at least 10% of a total floor installation project" due to normal foot traffic.

The decorative layer of laminate floor is resistant to color changes from light exposure. But it is not absolutely light color fast. Exposure to light will affect the appearance of the floor. The level of change is dependent on the intensity of the light and length of exposure. Manufacture, does not warrant against appearance changes in the planks. Any sample, photos or models is for demonstrative purposes only and they do not create a warranty of any kind that the goods you purchased shall conform thereto. Manufacture, does not warrant against variations between samples, photos or models and the installed flooring.

### **This warranty is subject to the following conditions:**

- The flooring must be installed properly in accordance with the manufacturer's installation instructions and for its intended purpose as flooring.
- Uses other than its intended purpose are not covered by the warranty. Such uses include, but not limited to, installation on the ceilings, walls, boats, airplane, and motor vehicles.
- Installation requirements include, but not limited to, subfloor moisture content limits, flatness, soundness and stability, product acclimation.
- The flooring must be used indoors in dry, climate-controlled areas. This limited warranty does not apply if it is used outdoors or otherwise exposed to uncontrolled climate conditions.
- The flooring must be maintained in accordance with the included care and maintenance instructions.
- This limited warranty applies only to defects which were not visible before or during installation of the flooring. If there is a visible defect in the flooring material, the flooring material should not be installed, and should instead be returned as defective material.

### **Exclusions from warranty coverage:**

- Damages resulting from improper or inadequate maintenance or accidents, such as damage caused by scratching, impact or cutting.
- Damages resulting from the use of a steam cleaner, jet mop, spray mop, or similar wet mop.
- Gloss or sheen reduction or discoloration resulting from heat, sunlight or artificial light.
- Damages resulting from improper installation or construction.
- Damages resulting from abuse; such as, moving appliances across the floor without adequate protection.



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- Damage caused by water or excessive moisture on the floor, in the subfloor or underneath the floor. Water damage caused by flooding, prolonged stay of standing water, subfloor hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure), leaking pipes, household.
- Separation between boards or damage as a result of natural expansion and contraction caused by low or excessive humidity including, but not limited to, splits, cracks, grain raising, checking, edge fracturing, splintering or chipping that occurs during or after the flooring has been installed.
- Intermittent noises including, but not limited to, squeaks, popping, etc.
- Product deformity that is not measureable or that is only visible under certain light or from a certain angle is not considered a defect. Visible defects should be evaluated by their visibility from a standing position in normal lighting.
- Recoating and finish alterations (finishes applied by the owner or installer) including, but not limited to, refinishing or recoating.
- Floors that are installed in non-owner occupied residences (except products that are noted warranted commercial).
- Floors that have been replaced by a previous claim.
- Floors which have been installed, then removed due to substandard subfloor, and reinstalled.
- Incidental and consequential damages. By this we mean any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Such damages shall include, but not limited to, the followings: any costs associated with the removal, refinishing or replacement of any flooring products or with the removal or replacement of cabinets, appliances or any other fixtures or items that may need to be removed and replaced as a result of replacing any flooring products, inconveniences or hotel accommodations.
- Products sold "AS IS" or products described as "thrift," "antique," "tavern," "bargain," "cabin grade," "seconds," "economy grade," "rustic," "close-out," "off-goods" or "non-standard."

#### **Claims:**

Any claim which is covered under the Manufacture, Limited Warranty must be submitted to us through your retailer who will file a claim on your behalf. You will be required to provide the following information: your name, address, contact information, purchase order information, and receipt showing proof of the Manufacture, flooring purchased. The product is warranted against manufacturing defects for one year from purchase date.