

Grade Levels

Above Grade
On Grade
Below Grade

DAILY MAINTENANCE

Sweep, dust, mop, or vacuum your floor regularly to remove any particles that could cause abrasion or scratch your floor.

⚠ CAUTION: Vacuums with a beater bar or power rotary brush head can damage a floor and should never be used.

Use a damp mop to remove spots and soil. Apply appropriate cleaning solution to the cleaning cloth / mop. This flooring can be wet-mopped, however water should NOT be applied directly to the flooring and the mop should be wrung out well before placing it on the floor.

For lightly soiled area, clean with distilled water.

For moderately soiled areas, use a mild solution of isopropyl (rubbing) alcohol and distilled water. Dilute the mixture by mixing one part alcohol and 2 parts distilled water. For tougher spots, use a higher concentration of isopropyl alcohol and distilled water. For extreme cases, a solution of nail polish remover (acetone) and distilled water can be used.

HINT: For best results, clean the floor in the same direction of the planks. When the cleaning cloth/mop becomes soiled, rinse or replace it with a clean one. Following up with a clean, dry cloth will remove residual streak marks and spots.

Do NOT leave any amount of liquids (water, juice, soft drinks, spills, etc.) on the floor. Clean any wet spots immediately.

Do NOT use a steam cleaner.

Do NOT use any cleaning agents containing wax, oil or polish. Left over residue will form a dull film.

Do NOT use steel wool or scouring powder which will scratch the floor.

BRANDED OR OFF-THE-SHELF FLOOR CARE PRODUCTS

If none of the above are effective and you choose to use a store bought product, test the product in a non-conspicuous area (i.e., closet, corner, or scrap pieces) for potential adverse side effects.

PREVENTATIVE MAINTENANCE

Protect your floor when using a dolly for moving furniture or appliances. Protective sheets and/or plywood may be needed. Never slide or roll heavy furniture or appliances across the floor.

Place protective pads beneath furniture legs and other heavy objects. Avoid excessive exposure to water from being tracked in during periods of inclement weather.

Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas

Rearrange furniture and rugs periodically to avoid uneven color and shade changes from light exposure.

Use protective mats beneath rolling chairs and keep furniture casters clean. Keep pets' nails trimmed.

Remove shoes with cleats, spikes or exceptionally pointy heels before walking on the floor.

CLIMATE MAINTENANCE

Care should be taken to control humidity levels within the 35% - 70% range.

Dry Climates: A humidifier is recommended to maintain humidity levels. Wood stoves and electric heat tend to create very dry conditions during the winter months this also will cause shrinkage in flooring.

Humid, Wet Climates: By using an air conditioner, heater, or dehumidifier proper humidity levels can be maintained to prevent excessive expansion due to high moisture content.

FLOOR REPAIR

Very light and small surface scratches can be repaired with a staining "touch up" pen of the appropriate color.

Slightly deeper scratches can be repaired by means of colored putty and or stains. Fill the scratches with the putty. Level with putty knife.

Wipe off excess putty.

Very deep scratches may require the replacement of the planks.