Frequently Asked Questions

SKU# 1001-548-528   Model# 16508   Internet # 206273002

18ft LED tape light

Question	Answer
Can I cut the light?	This rope light was designed to be used outdoors. If you cut the light then it can no longer be used outdoors.
I am looking for a cuttable indoor solution	sku 1001813971 is an indoor 20 ft LED RGB Tape Light with remote control that is cuttable.
Can I use this product outdoors?	Yes, this light is can be used outdoors if it has not been cut.
Can I connect more than two 18' strips to the LED driver?	No. Two 18' strips is the maximum length for the driver included in the kit.
Can we use a different driver than the one included in my kit?	No, the driver included in the kit includes the receiver necessary for the remote control.
Can we use a battery converter?	Yes, a battery converter of DC24V,current >1A can be used
Can I use a splitter?	No, a splitter can't be used for this light
Are there connectors available?	No, there are no connectors available because there is only a max of 36" and the strip is not designed to be cut.
Can I roll it up?	You can not roll up the light when it is lit due to overheating.
Can I operate multiple LED lights with one remote control?	Yes, you can operate more than one strip with one remote as long as the sensor of receiver is within 5m/16.4 ft. in distance and within a 60 degree angle to receive the signal.
Does the driver and remote control have to be used?	Yes. This tape light kit will not work properly without the included driver or remote.
Can I hardwire the driver instead of using the polarized plug?	Due to many factors that could go wrong, hardwiring is not recommended. Altering/Hardwiring any component of this kit will void any and all warranties and certifications and also may be in violation of the NEC.
The remote does not seem to be working	Check to make sure the plastic battery barrier sheet has been removed. Check to make sure the polarity of the battery is correct. Check to make sure the battery is not dead.
How do I control the flash / strobe / fade / smooth function?	The speed of the functions can be controlled by using the top middle "up arrow" and "down arrow" buttons on the remote control, the left white button increases the speed and the right white button decreases the speed.
How do I dim the lights?	The lights can be dimmed by using the top middle " up arrow" and "down arrow" buttons on the remote control, the left white button increases the brightness and the right white button decreases the brightness.
Can I use a separate dimmer switch to operate this device?	No, doing so may damage the driver and void any and all warranties and certifications.
Can I use this LED strip with a timer?	No, the LED strip is designed to be controlled by the included remote.
Can I used this device with an extension cord?	No, doing so may damage the driver and void any and all warranties and certifications.