

## TAPE MEASURES LIMITED LIFETIME WARRANTY

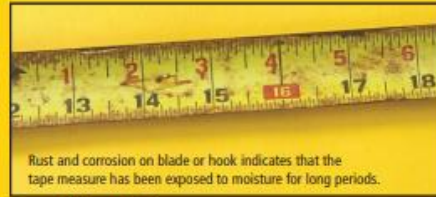
STANLEY Tools warrants tape measures against deficiencies in material and workmanship for the useful life of the tool. Deficient products will be replaced if sent to: Stanley Black & Decker, 100 Passmore Lane, Jackson, TN 38305, Attn: Quality Assurance. There are additional facts about this warranty that you should know: STANLEY Tools is not responsible for damage resulting from excessive wear, misuse, abuse, damage from accident or alteration of this product. Where permitted by law, STANLEY is not responsible for accidental or consequential damages. This chart will help you to determine if a tape measure is defective and should be replaced. STANLEY tape measures are inspected and tested before shipment and are believed to be free from defects in workmanship and material. We are anxious to make fair and equitable adjustments on any defective tape measures; however, we cannot be responsible for tape measures that have had long use or that show excessive wear or damage from accident, misuse or abuse. Please use the Tape Measure Replacement Policy as guide when handling claims for adjustment.

# STANLEY®

## Tape Measure Replacement Policy

### CONDITIONS NOT COVERED BY WARRANTY

Tape measures indicating hard wear or showing damage from an accident or misuse will not be replaced free of charge. The examples shown below are examples of conditions not covered by warranty. For customers requesting further explanation of STANLEY's Tape Replacement Policy, call 1-800-262-2161 (M-F, 8-5 EST) or visit [www.STANLEYTOOLS.com](http://www.STANLEYTOOLS.com) for details.



Rust and corrosion on blade or hook indicates that the tape measure has been exposed to moisture for long periods.

**Rusty Blade or Hook**



Foreign material coating the blade or contaminating the case interior will interfere with tape measure operation.

**Foreign Material on Blade or in Case**



**Torn or Damaged Blade**

Blade torn by retracting at high speed, broken by being stepped on or accidentally cut by a power tool.



**Worn Out Beyond Expected Life**

Bare metal showing on the blade; excessive wear on case exterior indicates that the tape measure is worn out.



**Mistreated or Abused**

Broken parts, cracked cases, twisted or badly kinked blades indicate that the tape measure has been abused.

### TOOL TIPS FOR TAPE MEASURES

Here are some suggestions to help you keep your tape measure in good working order and extend its useful life.

#### KEEP BLADE CLEAN

Blade is protected by a polyester film, but dirt, sand, drywall dust or metal chips can scratch through or wear away the protective layer. Wipe the blade clean frequently when working with gritty materials. Sticky roofing tar and glues can ruin the winding action of your tape measure.

#### WATCH OUT FOR WATER & OTHER FLUIDS

Moisture left on the blade will work its way into the spring motor and rust will follow. Wipe the blade dry after working in wet environments. Beware of solvents; some will attack the polyester film or melt the protective skin. Use only mineral spirits or alcohol to remove tar or glue.

#### CONTROL RETRACTION SPEED

Don't let the blade recoil at high speed; it will strike the case with the force of a hammer blow and the whipping action can damage the blade, cut or pinch your finger. Practice slowing the blade with your finger under the tape's mouth. DualLock™, Auto-Lock, and LeverLock® models will stop the blade when the lock is released.

#### TRU-ZERO® HOOK IS SUPPOSED TO MOVE

The hook slides to accommodate inside and outside measurements, helping you avoid errors due to the thickness of the hook. Clinching the rivets will make the hook inaccurate.

#### WATCH WHERE YOU STEP

Beware of sharp corners. Stepping on the blade will almost always cause damage. Pulling the tape over a sharp edge may create a kinked or twisted blade. Continual flexing of

these kinks, when the blade rewinds into the case, will eventually break the blade.

#### LOOK OUT FOR HOOK TRAPS

The hook can be snared easily on cracks, exposed nail heads, and the like. Take care to dislodge the hook before pulling sharply on the blade. Otherwise, you might bend the hook or cause the blade to kink or tear.

#### USE SPECIAL CARE AROUND POWER TOOLS

When measuring near power tools, be sure your tape measure blade stays clear of the cutting path. Spinning saw blades and drill bits will rip a tape measure.

#### WARNING:

TO REDUCE THE RISK OF INJURY WHEN CLEANING THE BLADE OF DEBRIS OR FLUIDS, ALWAYS LOCK OR HOLD THE BLADE TO AVOID IT FROM RETRACTING. DO NOT GRASP OR SLIDE YOUR FINGERS ALONG THE SIDE OF THE BLADE, IT CAN CUT.

## VALID REPLACEMENT CONDITIONS

A tape measure showing defects in material or workmanship like those shown below will be replaced free of charge. DO NOT RETURN PRODUCT TO STORE. Please call 1-800-262-2161 (M-F, 8-5 EST) or visit [www.STANLEYTOOLS.com](http://www.STANLEYTOOLS.com) for details.



Missing Hook Rivets



**Broken Spring; Blade Will Not Retract**  
Ruler shows little or no wear, no signs of abuse — but blade will not retract into the case or wants to feed itself out of the case mouth.



**Defective Component**  
Ruler shows little or no wear, no signs of abuse — but one of its components is broken or will not function correctly.



**BladeArmor® Coating Missing**  
New, never used tape measures without the BladeArmor® coating within the first 3 or 6 inches of the blade.\*

## TAPE MEASURE REPLACEMENT POLICY

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STANLEY warrants tape measures against deficiencies in material and workmanship for the useful life of the tool. Deficient products will be replaced if sent to:  
**STANLEY Customer Support Distribution Center**

United States  
Stanley Black and Decker  
100 Passmore Lane  
Jackson, TN 38305  
ATTN: Quality Assurance

Canada  
Stanley Black and Decker  
6275 Millcreek Drive  
Mississauga, ON L5N 7K6  
ATTN: Quality Assurance

# STANLEY

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\*Tapes with BladeArmor® coating include STANLEY® FATMAX® Classic Tape Measures (3"), STANLEY® FATMAX® Auto-Lock Tape Measures (3"), STANLEY® FATMAX® Pro-XL™ Tape Measures (3"), and The 2018 STANLEY® FATMAX® Tape Measure (6")