



## **Limited Warranty/ Liability**

### Products to which this limited warranty applies:

This limited warranty applies to the following models of your newly purchased RIVERSTONE INDUSTRIES RSI EDUCATIONAL/ INSTITUTIONAL Growers Edition Greenhouses: **R-12186-HDG; R-12246- HDG; R-16246- HDG; R-16306- HDG; R12188- HDG; R12248- HDG; R16248- HDG; R16308- HDG.** This limited warranty applies only to purchases made in any province of Canada *except* for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) *except* for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

### What this limited warranty covers and for how long:

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Riverstone Industries warrants such products to be free from defects in material and workmanship from the date of the first purchase of such products as follows.

The limited 10-year warranty covers the greenhouse structure including the metal framework, and metal work benches.

The limited 15-year warranty covers the greenhouse polycarbonate panels.

The limited warranty period for GREENHOUSES also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

### What this limited warranty does not cover:

This limited warranty does not apply to products that have been repaired (except by Riverstone Industries or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

This warranty does not cover: shade cloth system (3 yr), heating and ventilation system(2 yr), & watering system (7yr) which carry the pre-listed years of warranty.

***Riverstone Industries is not responsible for personal time lost or paid for during the construction of its products due to missing or defective parts.***

### What you must do to get service under this limited warranty:

Defects must be brought to the attention of Riverstone Industries Technical Service by contacting Riverstone Industries at [customerservice@RSIWW.com](mailto:customerservice@RSIWW.com) or 612-RVR-STNE (787-7863). Please have proof of purchase, catalog/model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the product.

### What Riverstone Industries will do in the event of a defect:

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during the limited warranty period for products, you have the following rights:

Riverstone Industries will in its sole discretion either repair or replace such defective product or part without charge. If Riverstone Industries is unable to repair or replace such product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Riverstone Industries may, in lieu of repair or replacement, choose to refund the purchase price for such product or part.

Limited warranty service will be performed solely by dealers or service agents of Riverstone Industries authorized to provide limited warranty services.