

ORORO Warranty

▶ORORO's limited warranty applies to all BRAND NEW items sold by ororowear.com and other authorized dealers including Homedepot.com.

▶3 Year Limited Warranty on heating elements for orders placed after October 1st, 2019, and 1 Year for orders placed before October 1st, 2019.

▶1 Year Limited Warranty on battery.

▶This warranty is non-transferable and proof of purchase from us or an authorized dealer is required for warranty service.

▶Damage to the heating system and parts resulting from accidental fire, flood, misuse, unauthorized service or negligence as outlined herein will void the warranty. Warranty does not cover commercial use.

▶Wear & tear of the garment, such as fabric, zippers and other accessories are not covered under this warranty. Under no circumstances will ORORO or the manufacturer be liable for incidental, consequential, or punitive damages (including water damage) resulting from the product, whether or not the product is found to be covered by this warranty.