

## Steel Replacement Door Limited Warranty (Online) 10 Years – Steel Door Component

### WARRANTY COVERAGE:

Milliken Millwork Inc. warrants that its Steel Replacement Door component product ("Product") is free from defects in material and workmanship which will make the Product unfit for its normal and recommended use. THE DURATION OF THIS WARRANTY BEGINS ON THE DATE OF PURCHASE BY THE CUSTOMER AND EXTENDS FOR THE FOLLOWING PERIOD:

1. Ten (10) years for the Steel Replacement Door component of the prehung system.\*
2. (ONLINE) Five (5) years from the date of installation for the painted finish by Milliken Millwork, Inc. on the door component of the Steel Replacement Door prehung door unit. Coverage against deficiencies in material and workmanship of the finish, as well as coverage against flaking, cracking, checking, blistering, and peeling. FINISH WARRANTY ONLY APPLICABLE TO STEEL DOORS PAINTED BY MILLIKEN MILLWORK, INC. ALL PRIMED DOORS DO NOT QUALIFY FOR THIS WARRANTY. This warranty is also not applicable to Steel Replacement doors painted after purchase and installation by purchaser or 3<sup>rd</sup> party.

\*Prehung system = door component prehung on a steel frame

### EXCLUSIONS FROM COVERAGE:

This warranty does not cover:

1. Door units not installed according to published rough opening and installation instructions.
2. Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation.
3. Defects or damages arising out of improper handling or cleaning, defective or improper installation, defective or improper glazing, accident, act of God, intentional human act, misuse or abuse, or any other circumstances beyond the control of Milliken Millwork.
4. Warp not exceeding 1/4" in the plane of the door panel, bow or misalignment in the door frame in which the door panel is hung.
5. Products installed in high-moisture environments, such as swimming pool enclosures or greenhouses.
6. Product used or installed in non-residential environments, including but not limited to, retail or commercial applications.
7. Products not finished/painted in accordance with installation instructions.
8. Products finished/painted a dark color with prolonged exposure to direct sunlight.
9. Product finished with non-recommended paints or topcoats.
10. Performance of finish paints.
11. Labor, shipping or other charges incurred or claimed by the Customer.
12. Use of chemical based cleaners on a prefinished unit.

### WARRANTY CLAIM PROCEDURES:

If within the applicable warranty period the Customer discovers a defect in the Product which is covered by this warranty, the Customer must follow this procedure:

1. The Customer must promptly present a written claim to Milliken Millwork Inc. 6361 Sterling Dr. North, Sterling Heights, MI 48312. Milliken Millwork must receive this claim no later than ten (10) years after the date of the Customer's purchase of the Steel Replacement Door.

2. The Customer must use reasonable diligence to include in the written claim all of the following:

- a. Adequate description of defect(s).
- b. Identification of Product design or pattern.
- c. Exact Product size.
- d. Date Product was manufactured.
- e. Date of the Customer's purchase, the date of delivery to the Customer, and location of original purchase.

3. The Customer, at Milliken Millwork's option, must permit Milliken Millwork or its representative to inspect the Product.

### REMEDIES:

After receiving a valid claim, Milliken Millwork will, at its option, (a) repair the Product, or (b) provide a replacement Product (or part, as appropriate) of like kind and design.

### DISCLAIMER OF WARRANTY:

Milliken Millwork MAKES NO IMPLIED WARRANTY, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), AND MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), EXCEPT TO THE EXTENT PROVIDED HEREIN.

### LIMITATION OF REMEDIES:

THE REMEDIES SET FORTH ABOVE ARE THE CUSTOMER'S EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. IN NO CASE SHALL MILLIKEN MILLWORK BE LIABLE TO THE CUSTOMER OR ANY OTHER PERSON FOR ANY GENERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR ANY EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME LIMITATION OR EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY.

Unless modified in a later writing signed by both Milliken Millwork and the claimant, this warranty is the complete and exclusive warranty relating to the Product, superseding all earlier agreements and other communications relating to the Product. No employee of Milliken Millwork or any other party is authorized to make any warranty in addition to this warranty. Invalidation of any one or more of the provisions of this warranty shall not invalidate or affect any one of the other provisions hereof, which shall remain in full force and effect. This warranty is not transferable. This warranty provides specific legal rights, and other rights, which vary from state to state, may be available.