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LockState protects all of its products against manufacture defects for a period of one year, from the date of purchase. In the event that any component of a LockState product is not free from material defects or is found missing within a period of one year, LockState will repair or replace the product or part, at its sole discretion, at no charge to the original end-user consumer. All warranty returns must go through the authorized dealer from which the product was originally purchased. Once that dealer has been contacted, they will provide a Return Authorization Number and return information.

LockState shall in no event be liable for incidental or consequential damages, including, without limitation, (i) electricity or fuel costs, (ii) labor costs associated with repairing, removing, installing or servicing the product or (iii) any other damages resulting from any defect in or malfunction of the product. LockState's sole responsibility shall be to replace or repair products within the terms stated herein.

Warranty shipping expenses for any items shipped beyond the lower 48 continental United States are the sole responsibility of the customer.

Warranty Information

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