

## W Unlimited Collection Outdoor Furniture Care and Maintenance

### ALL OUTDOOR FURNITURE HAS A 1 YEAR LIMITED FRAME AND FABRIC WARRANTY

**Frames:** If the furniture frame fails structurally (i.e. broken frame or welds) within five (1) years from the purchase date, we will replace in the original color and style, if available or in a similar color and style if the original has been discontinued. Damage to frames or welds due to freeze damage and/or improper assembly are not covered.

**Wicker/Resin:** Straps and/or wicker weave shall be warranted against separation or breaking for two (1) years from the date of purchase. Discoloration and /or fading due to exposure to elements, chemicals or harsh cleaning products are not covered.

**Power Coat and/or Paint:** Finishes shall be warranted against blistering, cracking, or peeling for a period of two (1) year from the original date of purchase. We will replace in the original color and style, if available or in similar color and style if the original has been discontinued. Scratches, chips, and abrasion due to normal wear and tear are not covered.

**Fabrics/Cushions:** All fabrics and cushions shall be warranted against separation at the seams for a period of (1) year from the original date of purchase by the initial consumer. We will repair or replace any cushion or fabric in the original color and style, if available, or in similar color and style if the original has been discontinued. Fading or discoloration due to exposure to harsh chemicals is not covered.

**Component Parts:** If a component part fails due to manufacturing defects within one (1) year from the date of purchase, we will, replace the part.

**Exclusions:** Failure caused by unreasonable or abusive use, fire, freight damage, acts of nature (such as, but not limited to freezing or high winds), suntan oil or other chemicals, such as chlorine or exposure to salt water, normal fading, scratching or chipping of the finish, fading, weathering or staining or discoloration of furniture, accidental damage, repair, or modifications by customer, glass breakage, normal wear and tear are excluded from the warranty. Furniture used in commercial, contract or any other non-residential applications; clearance items, display models, and all other as is purchased items are not covered under this warranty. In addition, W Unlimited will not be responsible for loss of use or time, inconvenience, travel, packaging, or any other consequential/incidental damages. In no event, shall W Unlimited responsibility exceed the value of the replacement part/product.

**Care and Maintenance:** Be careful to never allow water to build up in frames as this will cause corrosion and freeze damage in cold climates. Wash all frames with a solution of mild soap and water. Rinse with clean water and dry with a soft absorbent cloth towel. Frames can be treated with a liquid wax for maximum protection against UV rays and/or salty damp air. If your set includes cushions, slings, and/or an umbrella they may be cleaned by hand with a solution of soap and water with a clean water rinse. (Never machine wash cushions, slings or umbrella covers as this will result in shrinkage or damage). After cleaning cushions tip on end and allow to drip dry. (Never use a commercial or home dryer to

tumble dry fabric goods). Do not use bleach or solvents to clean any product! This will void the warranty.  
Lack of original receipt will void warranty!

For more information contact [sales@wunlimited.com](mailto:sales@wunlimited.com) or <https://www.wunlimited.com>