# ECHO LIMITED WARRANTY STATEMENT FOR PRODUCT SOLD IN USA AND CANADA BEGINNING 01/01/2010

#### **ECHO'S RESPONSIBILITY**

ECHO Incorporated's Limited Warranty, provides to the <u>original</u> purchaser that this ECHO product is free from <u>defects in material and workmanship</u>. Under normal use and maintenance from date of purchase, ECHO agrees to repair or replace at ECHO's discretion, any defective product free of charge at any authorized ECHO servicing dealer within listed below application time periods, limitations and exclusions. **THIS LIMITED WARRANTY IS ONLY APPLICABLE TO ECHO PRODUCTS SOLD BY AUTHORIZED ECHO DEALERS. IT IS EXTENDED TO THE ORIGINAL PURCHASER ONLY, AND IS NOT TRANSFERABLE TO SUBSEQUENT OWNERS EXCEPT FOR EMISSION RELATED PARTS. Repair parts and accessories replaced under this warranty are warranted only for the balance of the original unit or accessory warranty period. Any damage caused by improper installation or improper maintenance is not covered by this warranty. All parts or products replaced under warranty become the property of ECHO, Inc. This warranty is separate from the Emission control warranty statement supplied with your new product. Please consult the Emission Control Warranty Statement for details regarding emission related parts. For a list of Authorized ECHO Dealers refer to <u>WWW.ECHO-USA.COM</u> or call <b>1-800-432-ECHO**.

### **OWNER'S RESPONSIBILITY**

To ensure trouble free warranty coverage it is important that you register your ECHO equipment on-line at <u>WWW.ECHO-USA.COM</u> or by filling out the warranty registration card supplied with your unit. Registering your product confirms your warranty coverage and provides a direct link if we find it necessary to contact you.

The owner shall demonstrate <u>reasonable care and use</u>, and follow preventative maintenance, storage, fuel and oil usage as prescribed in the operator's manual. Should a product difficulty occur, you must, at your expense, deliver or ship your ECHO unit to an authorized ECHO servicing dealer for warranty repairs (within the applicable warranty period), and arrange for pick-up or return of your unit after the repairs have been made. For your nearest authorized ECHO servicing dealer, call ECHO's Dealer Referral Center, at 1-800-432-ECHO or you can locate an ECHO servicing dealer at <u>WWW.ECHO-USA.COM</u>. Should you require assistance or have questions concerning ECHO's Warranty Statement, you can contact our Consumer Product Support Department at 1-800-673-1558 or contact us through the web at <u>WWW.ECHO-USA.COM</u>.

# PRODUCT WARRANTY PERIOD

#### **RESIDENTIAL APPLICATION**

• 5 YEAR WARRANTY - All units for residential, or non-income producing use will be covered by this limited warranty for five (5) years from date of purchase.

#### **EXCEPTIONS:**

- For two-stroke engine powered products, the electronic ignition module, flexible drive cables, SRM solid drive shafts, and TC tines are warranted for the life\* of the product on parts only.
- Cutting attachments such as, but not limited to, bars, chains, sprockets, blades, and nylon trimmer heads for residential or non-income
  producing use will be covered for failures due to defects in material or workmanship for a period of 60 days from original product
  purchase date. Any misuse from contact with concrete, rocks, or other structures is not covered by this warranty.
- ECHO's Rapid Loader String Head carries a lifetime warranty on the line locking system, parts only; no labor. Refer to your operator's manual for string head installation and maintenance instructions.
- All SB-Series and PRO ATTACHMENT SERIES Split Shaft attachments carry the same warranty duration as the units they are designed to fit.

# **COMMERCIAL APPLICATION**

- 1 YEAR WARRANTY All Chain Saws, QuikVent Saws, and Cut-Off Saws for commercial, institutional, agricultural, industrial, or income producing use will be covered by this limited warranty for one (1) year from the date of purchase.
- 2 YEAR WARRANTY All other units for commercial, institutional, agricultural, industrial, or income producing use will be covered by this limited warranty for two (2) years from the date of purchase.

# **EXCEPTIONS:**

- For two-stroke engine powered products, the electronic ignition module, flexible drive cables, SRM solid drive shafts and TC tines, are warranted for the **life\*** of the product on parts only.
- Cutting attachments such as, but not limited to, bars, chains, sprockets, blades, and nylon trimmer heads for commercial, institutional, agricultural, industrial, rental, or income producing will be covered for failures due to defects in material or workmanship for a period of 30 days from original product purchase date. Any misuse from contact with concrete, rocks, or other structures is not covered by this warranty.
- ECHO's Rapid Loader String Head carries a lifetime warranty on the line locking system, parts only; no labor. Refer to your operator's manual for string head installation and maintenance instructions.
- All SB-Series and PRO ATTACHMENT SERIES Split Shaft attachments carry the same warranty duration as the units they are designed to fit.

# **RENTAL APPLICATION - 90 DAYS WARRANTY**

- · Units for rental use will be covered against defects in material and workmanship for a period of 90 days from the date of purchase.
- \* ECHO's liability under the "Lifetime" coverage is limited to furnishing parts specified under the PRODUCT WARRANTY PERIOD section of this warranty statement for "Life" free of charge for a period of ten (10) years after the date of the complete unit's final production.

#### PURCHASED REPAIR PARTS. SHORT BLOCKS AND ACCESSORIES

- 90-day residential, or non-income producing warranty
- · 30-day commercial, institutional, agricultural, industrial, income producing, or rental application warranty

# ATTENTION TWO-STROKE ENGINE POWER PRODUCT OWNERS

This ECHO two-stroke engine power product is a quality-engineered unit which has been manufactured to exact tolerances to provide superior performance. To help ensure the performance of the unit, it is <u>required</u> to use two-stroke oil which meets the ISO-L-EGD Standard per ISO/CD 13738 and JASO M345FD Standards. <u>ECHO Power Blend™ Two-Stroke Oil</u> is a premium two-stroke oil specifically formulated to meet ISO-L-EGD (ISO/CD 13738) and JASO M345FD Standards. The use of two-stroke oils designed for other applications, such as for outboard motors or lawnmowers can result in severe engine damage, and will void your two-stroke engine limited warranty.

#### THIS WARRANTY DOES NOT COVER DAMAGE CAUSED BY:

- Lack of lubrication or engine failure, due to the use of two-stroke oils that do not meet the ISO-L-EGD (ISO/CD 13738) and JASO M345FD Standards. Engine problems due to inadequate lubrication caused by failure to use an ISO-L-EGD compliant and JASO M345FD registered oil, will void the two-stroke engine limited warranty. ECHO Power Blend™ Two-Stroke Oil meets the ISO-L-EGD and JASO M345FD Standard. Emission related parts are covered for 5 years residential use or 2 years commercial use regardless of two-stroke oil used, per the statement listed in the EPA or California Emission Defect Warranty Explanation.
- Damage caused by use of gasohol, containing methanol (wood alcohol), or gasoline containing less than 89 octane. Only use gasoline which contains 89 octane or higher. Gasohol which contains a maximum 10% ethanol (grain alcohol) or 15% MTBE (methyl/tertiary/butyl/ether) is also approved. The prescribed mixing ratio of gasoline to oil is listed on the ECHO oil label and covered in your operator's manual.
- Engine damage caused by use of ether or any starting fluids.
- Damage caused by tampering with engine speed governor or emission components, or running engines above specified and recommended
  engine speeds as listed in your operator's manual.
- · Operation of the unit with improperly maintained/removed cutting shield or removed/damaged air filter.
- · Damage caused by dirt, pressure or steam cleaning the unit, salt water, corrosion, rust, varnish, abrasives, and moisture.
- Defects, malfunctions or failures resulting from abuse, misuse, neglect, modifications, alterations, normal wear, improper servicing, or use
  of unauthorized attachments.
- Incorrect storage procedures, stale fuel, including failure to provide or perform required maintenance services as prescribed in the operator's manual. Preventative maintenance as outlined in the operators manual is the customer's responsibility.
- Failures due to improper set-up, pre-delivery service or repair service by anyone other than authorized ECHO servicing dealer during the warranty period.
- Certain <u>parts and other items are not warranted</u>, including but not limited to: lubricants, starter cords, and engine tune-ups.
- Use of spark plugs other than those meeting performance and durability requirements of the OEM spark plug listed in the Operator's Manuals.
- Overheating or carbon scoring failures due to restricted, clogged exhaust port or combustion chamber, including damage to spark arrester screen
- · Adjustments after the first (30) thirty days and beyond, such as carburetor adjustment and throttle cable adjustment.
- Damage to gears or gear cases caused by contaminated grease or oil, use of incorrect type or viscosity of lubricants, and/or failure to comply with recommended grease or oil change intervals.
- Damage caused by loading SHRED 'N' VAC® beyond recommended capacity.
- · Damage caused by pump or sprayer running dry, pumping or spraying caustic or flammable materials, or lack of or broken strainers.
- Additional damage to parts or components due to continued use after operational problem or failure occurs. Should operational problem or failure occur, the product <u>should not</u> be used, but delivered <u>as is</u> to an authorized ECHO servicing dealer.

It is a dealer's and/or customer's responsibility to complete and return the warranty registration card supplied with your ECHO product or by visiting <a href="https://www.echo-usa.com"><u>WWW.ECHO-usa.com</u></a>. Your receipt of purchase including date, model and serial number must be maintained and presented to an authorized ECHO servicing dealer for warranty service. <a href="https://www.echo-usa.com"><u>Proof of purchase rests solely with the customer.</u></a>. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so you may also have other specific legal rights which vary from state to state. This limited warranty is given by ECHO Incorporated, 400 Oakwood Rd., Lake Zurich, IL 60047.

## **DISCLAIMER OF IMPLIED WARRANTIES**

This limited warranty is in lieu of all other expressed or implied warranties, including any warranty of FITNESS FOR A PARTICULAR PURPOSE OR USE and any implied warranty of **MERCHANTABILITY** otherwise applicable to this product. ECHO and its affiliated companies shall not be liable for any special incidental or consequential damage, including lost profits. There are no warranties extended other than as provided herein. This limited warranty may be modified only by ECHO.