



The Lawn-Boy No-Worry Warranty
 A Two-Year Full Warranty (45 day Limited Warranty for Commercial Use)
The Lawn-Boy Tru-Start Commitment
 A Three-Year Full Warranty (Not applicable for Commercial Use)

20 in.
 Mulching/
 Rear Bagging
 Lawn Mower

**Conditions and Products Covered
 under the No-Worry Warranty**

Lawn-Boy® Inc. and its affiliate, Lawn-Boy Warranty Company, pursuant to an agreement between them, jointly promise to repair any Lawn-Boy Product used for residential purposes*, if defective in materials or workmanship or if it stops functioning due to the failure of a component for the periods listed below.

Products	Warranty Period
Product and Attachments	2 year full warranty
Power Train** (Engine and Transmission)	3 year full warranty
Batteries	1 year
Wear Items (Belts, blades, blade adaptors, grass bags, cables, and wheels)	90 days

**Limited Warranty
 under the No-Worry Warranty for Commercial Use**

Gas-powered Lawn-Boy Products used at more than one location, or used for institutional or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty.

Coverage under the Tru-Start Commitment

Lawn-Boy® Inc. and its affiliate, Lawn-Boy Warranty Company, pursuant to an agreement between them, jointly promise that your Tru-Start engine, when used for residential purposes*, will start on the first or second pull for three (3) years from the date of purchase, if you provide the routine maintenance it requires, or we will fix it free of charge.

This Lawn-Boy Commitment does not apply when the product is used commercially.*

**The following applies to both
 the No-Worry Warranty and the Tru-Start Commitment**

Owner Responsibilities

You must maintain your Lawn-Boy Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage on some products. This express warranty does not cover the following:

- Any product or part which has been altered or misused and requires replacement or repair due to an accident or lack of proper maintenance
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Lawn-Boy Service Dealer

Countries Other than the United States or Canada

Customers who have purchased Lawn-Boy products exported from the United States or Canada should contact their Lawn-Boy Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Lawn-Boy importer. If all other remedies fail, you may contact us at Lawn-Boy Warranty Company.

*Residential purposes means use of the product on the same lot as your home. Use at more than one location, or institutional or rental use, is considered commercial use and the commercial use warranty would apply.

**Power Train coverage includes engine and transmission only. The transmission is defined as the gear case, internal components, and axles.

- Repairs or adjustments to correct starting difficulties due to the following:
 - Failure to follow proper maintenance procedures
 - Contaminants in the fuel system
 - Failure to drain the fuel system prior to any period of non-use over one month
- Special operational conditions where starting may require more than two pulls:
 - First time starts after extended period of non-use over one month or seasonal storage
 - Improper starting procedure

Instructions for Obtaining Warranty Service

If you think that your Lawn-Boy Product contains a defect in materials or workmanship, or if a normal, able-bodied adult can no longer start your product's engine in one or two pulls, follow this procedure:

1. Contact any Authorized Lawn-Boy Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, refer to the *Yellow Pages* of your telephone directory (look under "Lawn Mowers") or access our web site at www.Lawn-Boy.com. You may also call the numbers listed in item #3 to use the 24-hour Lawn-Boy Dealer locator system.
2. Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
3. If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at: Customer Care Department, Consumer Division, Lawn-Boy Warranty Company, 8111 Lyndale Avenue South, Bloomington, MN 55420-1196; or call us toll free at 866-216-6032 (U.S. customers) or 866-216-6031 (Canadian customers).

General Conditions

All repairs covered by these warranties must be performed by an Authorized Lawn-Boy Service Dealer using Lawn-Boy approved replacement parts.

Neither Lawn-Boy® Inc. nor Lawn-Boy Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Lawn-Boy Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

Some states do not allow exclusions of incidental or consequential damages, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.