

## JHSpecialties - LUMABASE CORPORATE WARRANTY

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### **Thank you for your purchase of LumaBase products!**

Although we hope that our product has reached you in perfect working order, we know it's sometimes necessary to exchange or return an item. That is almost always the fastest way to resolve a product performance problem.

If you're unable to return your item or secure an exchange from the retailer at which it was purchased, JHSpecialties Inc. offers a 45-day limited warranty on most products\*. This warranty is only offered to the original purchaser for products purchased directly from an authorized retailer or wholesaler of LumaBase products.

We value our relationship with you and we are happy to repair your defective item or replace it. If you can meet these requirements please contact us by e-mail ([sales@lumabase.com](mailto:sales@lumabase.com)).

#### Return Requirements:

- Item was purchased within the last 45 days.
- Item was purchased during its intended season.
- Proof of purchase can be provided.
- Item is in its original packaging.

*\*Please note, warranty is not extended to items that are purchased from seasonal stores as they generally sell items with an "all sales final" policy. Warranty is also not extended to close-out, second quality, or resold products (i.e. garage sales, online auctions, or online retailers not purchasing directly from JHSpecialties). Any issues with items purchased from these types of vendors/sellers will need to be addressed with them.*

Privacy Policy - We value your privacy. Please view our **Privacy Policy** for complete details on how we use the information we collect. Questions? Email us at [sales@lumabase.com](mailto:sales@lumabase.com)

