

SteamSpa

Bringing the Spa to You



WARRANTY

5701 NW 35 Avenue, Miami, FL, 33142 | Tel: 1-866-856-0172 | Fax: 1-866-560-1060
www.SteamSpa.com | email: info@SteamSpa.com

Limited Lifetime Warranty for SteamSpa Steambath Generators

SteamSpa warrants that every SteamSpa Generator will be free from defects in materials and workmanship for its lifetime. SteamSpa will repair or replace (at its option) a generator which fails to conform to this warranty.

Warranty Service within 2 years from date of purchase

If the warranty claim is made within two years from the date of purchase of the generator, SteamSpa will provide free in-home warranty service, parts and labor.

Warranty Service after 2 years from date of purchase

If the warranty claims is made after two years from the date of purchase of the generator, SteamSpa will provide a limited lifetime warranty on parts against manufacturer and material defects.

To return a generator to SteamSpa, a Return Authorization Number (RMA) must be issued. An RMA and other required information must be written on the return packaging as instructed by SteamSpa.

If SteamSpa issues an RMA, SteamSpa will pay the freight charges to ship the Generator to SteamSpa and for SteamSpa to return a repaired or replacement Generator.

Note:

If in the judgment of SteamSpa the defect is not covered by this warranty, the costs of any in-home service as well as the costs of repair or replacement together with all freight charges will be the responsibility of the claimant.

Limited 1 year warranty for all SteamSpa External Componets and Accessories

SteamSpa warrants that its SteamSpa CONTROLS, ESSENTIAL COMPONENTS AND ACCESSORIES, installed in the United States or Canada including without limitation: Control Panels, Lights, Filter, Steam Heads, Aromatherapy Oil Pump, Drain Head, Shower Speakers, and Drip Pan (collectively, SteamSpa Controls and Accessories), are free from defects in materials and workmanship for one year from the date of purchase by the original consumer purchaser.

SteamSpa will repair or replace (at its option) SteamSpa Controls and Accessories if they fail to conform to this limited warranty. All warranty work will be performed without charge when the SteamSpa Control and Accessory is returned to the location designated by SteamSpa within one year of the date of purchase.

To obtain warranty service, call 1-866-588-8008

Terms, Conditions, and Exclusions

This warranty does not apply to Controls and Accessories that are or have been:

- Used in any non-residential setting.
- Damaged by reason of local water conditions.
- Installed or operated other than in accordance with the applicable SteamSpa supplied Installation Manual.

Limited 90 days return policy for Shower Seats, Fog Free Mirrors, and Towel Warmers

SteamSpa warrants that it's SHOWER SEATS, FOG MIRRORS & TOWEL WARMERS are free from defects in materials and workmanship for 90 days from the date of purchase by the original consumer purchaser. SteamSpa will replace the Item due to manufacturing or material defects.