Use and care

Customization options are available to address any specific concerns you may have.
 The best way to establish your specific needs is to conduct a water test. Contact us by phone 866-662-6885 or online www.aquasana.com to make arrangements and get recommendations.

Component one: Sediment pre-filter

• Sediment levels vary from one location to another. During the first year of use, a visual inspection monthly is recommended. The sediment pre-filter is white when you initially install it. Once you can no longer see white, or the flow rate has noticeably decreased, it is time to replace the filter with a new one (EQ-304). Allowing sediment to continue to collect can cause clogging and restrict the flow of water into your home.

Component two: Rhino two-stage Whole House filter

• This filter unit has a capacity of 400,000 gallons. You replace the unit in its entirety every 400,000 gallons. Check with your plumber at the time of installation about adding a meter to your system. Typically the average family of four will consume that amount in 4-6 years. Unions are located on each side of the tank for ease of replacement. It is not necessary to contract a plumber. The replacement part number is EQ-400R.

Component three: Post-filter

• The post-filter, utilized to remove particulates up to 60 times smaller than the eye can see, should be replaced every nine months. An added benefit is that any cysts (such as giardia or cryptosporidium) will also be captured.

Specifications

Model: EQ-400

Replacement cartridges:

Main tanks: EQ-400R

Pre-filter: EQ-304

Post-filter: Pfc.35

Rated service flow: 7 gpm

Max working pressure: 20-100 psi

Max operating temperature: 40° — 90°F

Max capacity: 400,000 gallons

Operating specifications

- 1. Read all precautions, installation, and operating instructions carefully and completely before installing the unit.
- 2. Do not install this filter where the line pressure may exceed 100 psi. Operating pressure range: 20 psi 100 psi.
- 3. The rated service flow is seven gallons per minute; rated capacity is 400,000 gallons.
- 4. Sediment pre-filter cartridges should be changed as needed. (When you can no longer detect the original white color of the filter, it is time for replacement. Sediment levels vary greatly, so regular visual inspections are recommended during the first year.)
- 5. Install on cold water lines only. Operating temperature range: $40^{\circ} 90^{\circ}$ F. Protect unit from freezing.
- 6. Do not install the unit on its side. It needs to be installed upright to maximize contact with media. It is recommended your system be installed inside and out of direct sunlight. If this is not possible and the system is outdoors or in a sunny area, the installation requires the use of sun-proof sumps. Please contact our sales and service department at 866.662.6885 to discuss your specific needs.
- 7. Installation of the filter must comply with existing state and local plumbing codes.
 Aquasana is not liable for consequential or incidental damages due to improper installation.
- 8. Cleaning: use only warm, soapy water to clean the outside of the housing. Rinse well with fresh, clean water. Never use chemical cleaning products on the filter's exterior surface because they may damage the filter housing.

Do not use with water that is microbiologically unsafe or of unknown water quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.