### **QUICK Install Guide**

### **400A FILL VALVE**





### TOOLS NEEDED



Pliers



Towel



Bucket



Sponge

### **GETTING STARTED**

### PARTS OVERVIEW



### **STEP 1: PREPARE TANK**

#### A: TURN OFF WATER



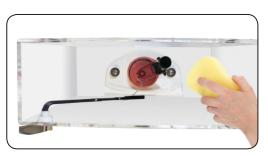
#### **B: DRAIN WATER**

Flush toilet to drain most of the water from the tank.



### C: USE SPONGE OR TOWEL TO SOAK UP EXCESS WATER IN TANK





### STEP 2: REMOVE OLD FILL VALVE

### A: REMOVE CONNECTOR

Remove water supply connector from bottom of fill valve by twisting connector nut to the **left (clockwise)**.



### **B: REMOVE OLD LOCKNUT**

Below tank, twist locknut to the **left (clockwise)** to remove from fill valve.



(Optional)



## C: REMOVE OLD FILL VALVE <u>Drain any excess water</u> <u>into bucket</u> by removing fill valve from tank. (Pull fill valve up)



(Optional)



### STEP 3: ADJUST HEIGHT OF NEW FILL VALVE

#### A: TWIST FILL VALVE TO ADJUST HEIGHT

Top of fill valve cap should measure *roughly* 3" above top of overflow pipe.





### STEP 4: INSTALL NEW FILL VALVE

### A: INSTALL SHANK WASHER Pull up to top of shank.

\* Place shank washer onto threaded shank of fill valve. WIDE SIDE UP.





### B: PUSH REFILL TUBE ONTO REFILL PORT FIRST



C: ATTACH REFILL CLIP TO OVERFLOW PIPE



D: INSERT FILL VALVE

Position refill tube to face overflow pipe.

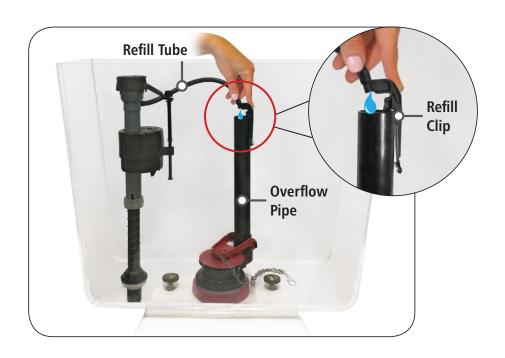


# E: INSTALL LOCKNUT Screw locknut to the right (counterclockwise) onto fill valve shank (below tank)



### F: ATTACH REFILL TUBE TO REFILL CLIP

Note: If refill tube is too long, cut tube.



### **STEP 5:** FINISHING STEPS

## A: ATTACH WATER SUPPLY CONNECTOR TO FILL VALVE

Twist to the right (counterclockwise)



### **B:** TURN ON WATER

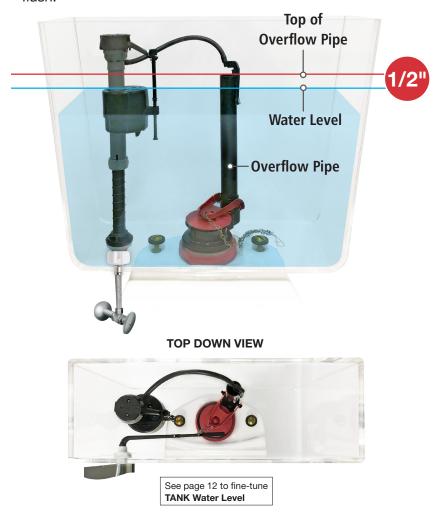
Check for leaks.

(See Troubleshooting for leak solutions)



#### C: WATER LEVEL

After the tank stops filling, water level should fill the tank to **roughly** ½ **inch below top of overflow pipe** to ensure a proper flush.



### STEP 6: FINE-TUNE TANK WATER LEVEL

### A: FLUSH THE TOILET TO CHECK THE TANK WATER LEVEL

After the water stops filling the tank, the water level should be **roughly** ½ **inch** below the top of overflow pipe to ensure a proper flush.



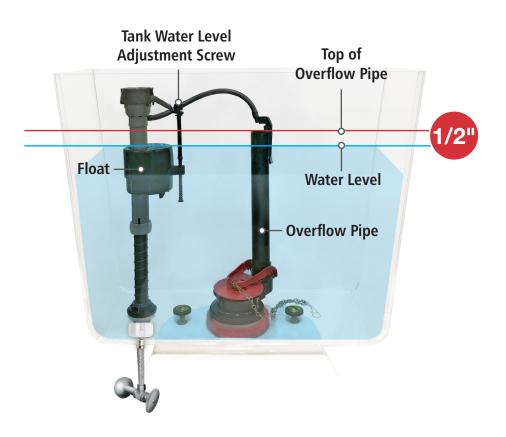
#### **B: WATER LEVEL IS TOO LOW**

Turn the tank water level adjustment screw clockwise to raise the float. Flush to reset water level.

### WATER LEVEL IS TOO HIGH

Turn the water level adjustment screw counterclockwise to lower the float. Flush to reset water level.





### STEP 7: FLUSH THE TOILET

### **A: FLUSH THE TOILET**

If you're satisfied with the flush, YOU'RE DONE!



### YOU DID IT!

We knew you could!

Share your success story with friends and family!







#FixedMyToilet #Fluidmaster

Still not working exactly right? See the next page for Troubleshooting.

### TROUBLESHOOTING

#### IF THE FILL VALVE:

- DOES NOT TURN ON
- WON'T TURN OFF
- WON'T REFILL TANK

#### REMOVE CAP AND CHECK FOR DEBRIS

- A: Turn off water supply.
- B: Flush toilet.
- **C:** With right hand push float up, grip and hold shaft under float.
- **D:** With left hand twist cap and lever arm counterclockwise to unlock cap. Let cap hang on float cup.
- E: Hold empty cup upside down over uncapped valve to prevent splashing.
- **F:** Turn water supply on and off a few times.
- G: Turn water supply off.
- H: Replace valve cap.
  - Place cap assembly on top of gray valve body by aligning cap arm and adjustment rod next to refill tube.
  - Press down on top cap while rotating top & arm clockwise to locked position.







See Our Troubleshooting HOW-TO VIDEO http://bit.ly/2yAdZn7

### IF THE FLOAT DOES NOT DROP WHEN FLUSHED

#### REPLACE FILL VALVE SEAL

- A: Remove cap (see page 16).
- **B:** Replace seal with a genuine Fluidmaster 242 Seal.
- C: Replace valve cap.
  - Place cap assembly on top of gray valve body by aligning cap arm and adjustment rod next to refill tube.
  - Press down on top cap while rotating top & arm clockwise to locked position.



### IF THE FILL VALVE TURNS ON AND OFF BY ITSELF

#### **CLEAN FLAPPER AND DRAIN SEAT**

- **A:** The tank is losing water, clean the flapper and drain seat for a better seal.
- B: Replace flapper.
- C: If leak continues after replacing flapper, replace flush valve (507AK, or 540AKR) or repair flush valve seat (555C).



### IF WATER SUPPLY CONNECTOR IS LEAKING

A: Replace water supply line.

### **TROUBLESHOOTING**

### WATER LEVEL IN BOWL IS TOO LOW

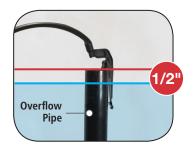
### A: WATER FROM REFILL TUBE MUST FLOW THROUGH OVERFLOW PIPE

Make sure the refill tube is supplying water down overflow pipe.



### B: WATER LEVEL IN TANK MAY BE TOO LOW

1/2" below top of overflow pipe is recommended (see page 12).



### C: FLAPPER MAY BE CLOSING TOO SOON

Give flapper chain approximately 1/2" of slack.





### **ADDITIONAL QUESTIONS?**

For installation assistance, contact our technical services department. Email, chat or call our toll-free number.

www.fluidmaster.com/support 1-800-631-2011

Hours Available: Monday – Friday 5:30 AM - 5:00 PM PST



DO NOT USE IN-TANK DROP-IN TOILET BOWL CLEANERS CONTAINING BLEACH OR CHLORINE. Use of such products will: (1) RESULT IN DAMAGE to tank components and MAY CAUSE FLOODING and PROPERTY DAMAGE and (2) VOID FLUIDMASTER WARRANTY. Fluidmaster Flush 'n Sparkle Toilet Bowl Cleaning System is recommended for those choosing to use in-tank bowl cleaners and WILL NOT VOID the FLUIDMASTER WARRANTY because it will not damage the components. DO NOT overtighten nuts or tank/bowl may crack. Always use quality Fluidmaster parts when in installing or repairing. Fluidmaster will not be responsible or liable for use of non-Fluidmaster parts during installation or repair.

#### LIMITED SEVEN-YEAR EXPRESS WARRANTY

Subject to the "Exclusions" set forth below, Fluidmaster Inc. promises to the consumer to repair, or at the option of Fluidmaster Inc. to replace any part of this plumbing product which proves to be defective in workmanship or materials under normal use for seven years from the date of purchase. All costs of removal, transportation and reinstallation to obtain warranty service shall be paid by the consumer. During this "Limited Seven Year Express Warranty," Fluidmaster Inc. will provide, subject to the "Exclusions" section set forth below, all replacement parts free of charge, necessary to correct such defects. This "Limited Seven Year Warranty" is null and void if this plumbing product has not been installed and maintained in accordance with all written instructions accompanying the product, and if non-Fluidmaster Inc. parts are used in installation.

EXCLUSIONS: FLUIDMASTER INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING COSTS OF INSTALLATION, WATER DAMAGE, PERSONAL INJURY OR FOR ANY DAMAGES RESULTING FROM ABUSE OR MISUSE OF THE PRODUCT, FROM OVERTIGHTENING OR FROM FAILURE TO INSTALL OR MAINTAIN THIS PLUMBING PRODUCT IN ACCORDANCE WITH THE WRITTEN INSTRUCTIONS, INCLUDING USE OF NON-FLUIDMASTER PARTS. DO NOT USE IN-TANK DROP-IN TOILET BOWL CLEANERS CONTAINING BLEACH OR CHLORINE. USE OF SUCH PRODUCTS WILL RESULT IN DAMAGE TO TANK COMPONENTS AND MAY CAUSE FLOODING AND PROPERTY DAMAGE. USE OF SUCH PRODUCTS WILL VOID THIS WARRANTY.

