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1 Year Warranty

WHAT IS COVERED

The manufacturer warrants that your new electric fireplace is free from manufacturing and material defects for a period of one year from date of purchase, subject to the following conditions and limitations.

This electric fireplace must be installed and operated at all times in accordance with the instructions furnished with the product. Any alteration, willful abuse, accident, or misuse of the product shall nullify this warranty. This warranty is non-transferrable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the manufacturer. This warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the manufacturer's inspection. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).

WHAT IS NOT COVERED

Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the manufacturer assume responsibility for same. Further, the manufacturer will not be responsible for any incidental, indirect, or consequential damages, except as provided by law.

All other warranties - expressed or implied - with respect to the product, its components and accessories, or any obligations/liabilities on the part of the manufacturer are hereby expressly excluded. The manufacturer neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of this product. The warranties as outlined within this document do not apply to non-manufacturer accessories used in conjunction with the installation of this product.

This warranty does not cover the lightbulb(s) included with the fireplace.

This warranty is void if: the fireplace has been operated in atmospheres contaminated by chlorine, fluorine, or other damaging chemicals; the fireplace is subjected to prolonged periods of dampness or condensation; the fireplace is altered, willfully abused, damaged by accident, or misused in any way.

If warranty service is needed, contact the Customer Service Team at 1-800-986-3460 from 8 a.m. - 6 p.m., EST, Monday-Friday or visit www.homedepot.com/hdc.

Make sure you have your warranty, your sales receipt, and the model/serial number of your product.

DO NOT ATTEMPT TO DO ANY SERVICE WORK YOURSELF. PLEASE CONTACT CUSTOMER SERVICE AT:



1-877-447-4768 Monday to Friday from 8:30AM to 4:30PM (EST),

Web: www.ghpgroupinc.com



Email: customerservice@ghpgroupinc.com

Canada: 271 Massey Road, Guelph, Ontario, Canada, N1K 1B2

USA: 6440 W. Howard Street, Niles, Illinois U.S.A. 60714

