



Limited Warranty

All BarcaLounge Products are warranted to be free from defects in materials and workmanship. This limited warranty is only valid to the original Home Depot purchaser from the date of purchase. If your BarcaLounge furniture fails structurally during normal use within the relative warranty time frames, BarcaLounge, at its option, will replace the damaged/defective item/parts at no charge. If the model is no longer available, or cannot be repaired effectively, BarcaLounge reserves the right to substitute items of our choice similar in style and quality. In no event shall BarcaLounge's responsibility exceed the value of the original purchase.

This warranty is non-transferable to third party purchases and/or close out retailers. The warranty is limited to the original retailer shown on the packaging.

Frame Warranty: Aluminum frames are warranted to be free from defects in material or workmanship for a period of five (5) years.

Finish Warranty: The finish is warranted for a period of two (2) years against blistering, peeling, or cracking provided the finish has not been scratched or abraded. This warranty can be voided if care instructions are not followed correctly. (See care sheet for best practices)

Cushion & Pillow Warranty: Cushions and pillows are warranted for a period of two (2) year against separation of the seams and are warranted to be free of defects in materials and workmanship at time of purchase out of the box. This warranty does not cover damage due to the elements. Cushions must be stored properly to maintain integrity. (See care sheet for best practices)

Resin Wicker Warranty: Resin wicker is warranted against fading, cracking, and splitting for a period of two (2) years. This warranty can be voided if care instructions are not followed correctly. (See care sheet for best practices)

Mechanisms: All BarcaLounge mechanisms are warranted to be free from defects in materials and workmanship, for a period of three (3) years. Rust due to exposure to the elements is excluded to this warranty. (See care sheet for best practices)

Warranty Exclusions: This BarcaLounge warranty excludes the following: Acts of nature (i.e. wind, fire, freeze); damage caused by improper assembly, poor care, accident, natural disaster, misuse, abuse, negligence and commercial use; dis-coloration or fading of the finish and/or fabrics as a result of exposure to the elements; scratches and chips due to normal wear and tear; furniture sold as a display, on clearance, "as is" or marked down due to missing/damaged items and freight damage; Important: This warranty only applies to furniture used in a residential setting. Use of the furniture in any commercial application will void the warranty.

Furniture Weight Limits: Individual dining chair – 300 lbs., individual swivel rocker dining chair – 250 lbs., individual lounge chair, swivel lounge chair, recliner – 300 lbs.

How to File Warranty Claim: To obtain warranty replacement parts, please contact BarcaLounge brand (Pacific Casual) toll-free at 888-445-6690 between the hours of 7:30 am – 4:30 pm PST, Monday through Friday, or e-mail us at Customerservice@pacificcasual.com . All warranty requests must be submitted with a dated proof of purchase from the original retailer within the relevant warranty time frame. Credit card statements are not accepted as a valid proof of purchase. The manufacturer Pacific Casual reserves the right, for quality control and verification purposes to request photographs of all damaged/defective items requesting to be replaced.