



## WARRANTY STATEMENT

At SIMPSON CLEANING SYSTEMS, we only distribute top quality industrial / commercial / personal pressure washers that are designed for light- and heavy-duty use, maximum reliability, durability, and long life. Our pressure washers are built for their respective duty applications and steady use due to higher quality levels.

The manufacturer of this product agrees to repair or replace designated parts that prove defective within the warranty period listed in the chart below. Specific limitations/extensions and exclusions apply, and are listed in the chart below. This warranty covers defects in material and workmanship and not parts failure due to normal wear, depreciation, abuse, accidental damage, negligence, improper use, maintenance, or storage. To make a claim under the terms of the warranty, all parts said to be defective must be available or returned (if requested) to a SIMPSON CLEANING SYSTEMS designated Warranty Service Center for warranty inspection. The judgments and decisions of the Warranty Service Center concerning the validity of warranty claims are final.

These warranties pass through to the end user. As a factory authorized and trained Warranty Service Center the factory will honor the terms of all component warranties and satisfy claims of the appropriate warranty provisions.

Normal wear items include, but are not limited to, Valves and Seals, which are not covered by this warranty.

This Warranty replaces all other warranties, express or implied, including without limitation any warranties of merchantability or fitness for a particular purpose and all such warranties are hereby disclaimed and excluded by the manufacturer. The Manufacturer's warranty obligation is limited to repair and replacement of defective products as provided herein and the Manufacturer shall not be liable for any further loss, damages, or expenses – including damages from shipping, accident, abuse, acts of God, misuse, or neglect. Neither is damage from repairs using parts nor purchased from the manufacturer or alterations performed by non-factory authorized personnel. Failure to install and operate equipment according to the guidelines put forth in the instruction manual shall void warranty.

This warranty does not cover the following: machines used for rental purposes, damage resulting from shipping (claims must be filed with shipping company), accident, abuse, act of God, misuse, or neglect. Neither is damage from repairs or alterations performed by non-factory authorized personnel or failure to install and operate equipment according to the guidelines put forth in the instruction manual.

The manufacturer will not be liable to any persons for consequential damage, for personal injury, or for commercial loss, or for shipping the machine back to the manufacturer/representative for warranty service.

### **Parts / Components**

#### **High Pressure Electric Axial Pumps**

### **Warranty Period and Details**

One (1) year on pump & motor workmanship, defects, or material.

Warranty does not apply to failures on other pump parts due to:

- Freight damage
- Freeze damage
- Damage caused by parts or accessories not obtained from / or approved by SIMPSON CLEANING SYSTEMS
- Normal wear of moving parts or components affected by moving parts

### **Powerwasher Pressure Washers**

1825 Greenleaf Avenue  
Elk Grove Village, IL 60007

Phone: 847-348-1500  
Fax: 847-882-7229



- Unfiltered Hard Water

**High Pressure Gas Axial Pump**

One (1) year on pump workmanship, defects, or material.  
Warranty does not apply to failures on other pump parts due to:

- Freight damage
- Freeze damage
- Damage caused by parts or accessories not obtained from / or approved by SIMPSON CLEANING SYSTEMS
- Normal wear of moving parts or components affected by moving parts
- Unfiltered Hard Water

**High Pressure Triplex Pump**

Five (5) years on pump workmanship, defects, or material.  
Lifetime Warranty on the forged brass manifold.  
This warranty is covered by the Triplex Pump Manufacturer's Warranty (included with Pressure Washer when shipped).  
Warranty does not apply to failures on other pump parts due to:

- Freight damage
- Freeze damage
- Damage caused by parts or accessories not obtained from / or approved by SIMPSON CLEANING SYSTEMS
- Normal wear of moving parts or components affected by moving parts.

**Engine**

The engine warranty is covered under the terms and conditions as outlined by the engine manufacturer's warranty (included with the owner's manual) and is the sole responsibility of the engine manufacturer.

**Electric Motor**

The motor warranty is covered under the terms and conditions as outlined by the motor manufacturer's warranty (included with the owner's manual) and is the sole responsibility of the motor manufacturer.

**Burner**

One (1) year from date of purchase, based on Burner Manufacturer's Warranty (included with Pressure Washer when shipped).

**Hot Water Burner Coil**

Five (5) years from date of purchase.  
Warranty only covers workmanship or defects of material.  
Warranty does not apply to:

- Freeze Damage
- Over Pressure burst damage caused by improper maintenance of safety devices.

**Machine Steel Frame**

One (1) year from date of purchase.

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**Accessories**

Ninety (90) days. Includes tips, guns, wands, injectors, unloaders, hose reel, brushes, foamers, GFCI units, thermal relief, filters, tanks, wheels, tires, etc.

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