



30 DAYS WARRANTY RETURN AND REFUND POLICY

Thank you for shopping at Casual Home Worldwide.

If you are not entirely satisfied with your purchase, we're here to help.

Returns policy

You have 30 calendar days to return an item from the date you received it.

If the items are defective or broken during the shipping. We will send out the replacement.

To be eligible for a return, you should contact our customer service within one week period with the return reason or the pictures of the defective items.

For the buyer's remorse. You have 30 calendar days to return an item from the date you received it. You will be responsible for paying for your own shipping costs for returning your item.

Shipping costs are nonrefundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item.

We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Contact Us

If you have any questions on how to return your item to us, contact us at CustomerService@casualhome.com.