LG ROOM AIR CONDITIONER LIMITED WARRANTY - USA

WHAT THIS WARRANTY COVERS:
LG Electronics U.S.A., Inc. ("LG") warrants your LG Room Air Conditioner ("product") against defect in materials or workmanship under normal household use, during the warranty period set forth below, LG will, at its option, repair or replace the product. This limited warranty is valid only to the original retail purchaser of the product, is not assignable or transferrable to any subsequent purchaser or user, and applies only when the product is purchased through an LG authorized dealer or distributor and used within the United States ("U.S.") including U.S. Territories.

Note: Replacement products and repair parts may be new or factory-remanufactured and are warranted for the remaining portion of the original unit’s warranty period or ninety (90) days, whichever is longer. Please retain dated receipt or delivery ticket as evidence of the Date of Purchase for proof of warranty (you may be required to submit a copy to LG or authorized representative).

WARRANTY PERIOD:
1 year from the Date of Purchase: Any internal/functional Parts and Labor.

HOW SERVICE IS HANDLED: In-Home Service
In-home service will be provided during the warranty period subject to availability within the United States. In-home service may not be available in all areas. To receive in-home service, the product must be unobstructed and accessible to service personnel. If during in-home service repair cannot be completed, it may be necessary to remove, repair and return the product. If in-home service is unavailable, LG may elect, at our option, to provide for transportation of our choice to and from a LG authorized service center.

THIS LIMITED WARRANTY DOES NOT COVER:
1. Service trips to deliver, pick up, or install the product or for instruction on product use.
2. Replacing house fuses or resetting of circuit breakers, correction of house wiring or plumbing, or correction of product installation.
3. Damage or failure caused by leaky/broken/frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
4. Damage or failure caused by accidents, pests and vermin, lightning, wind, fire, floods or acts of God.
5. Damage or failure resulting from misuse, abuse, improper installation, repair or maintenance. Improper repair includes use of parts not approved or specified by LG.
6. Damage or failure caused by unauthorized modification or alteration to the product.
7. Damage or failure caused by incorrect electrical current, voltage, or plumbing codes.
8. Cosmetic damage, including scratches, dents, chips or other damage to the finish of the product, unless such damage results from defects in materials or workmanship and is reported to LG within seven (7) calendar days from the date of delivery.
9. Damage or missing items to any display, open box, discounted, or refurbished product.
10. Product where the original factory serial numbers have been removed, defaced or changed in any way.
11. Repairs when product is used in other than normal and usual household use (e.g. rental, commercial use, offices, or recreational facilities) or contrary to the instructions outlined in the owner’s manual.
12. The removal and reinstatement of the Product if it is installed in an inaccessible location.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING AND WITHOUT LIMITATION TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, THIS WARRANTY IS LIMITED IN DURATION TO THE TERM PERIOD EXPRESSED ABOVE. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS Warranty IS THE EXCLUSIVE REMEDY FOR THE CUSTOMER. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING AND WITHOUT LIMITATION TO, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

HOW TO OBTAIN WARRANTY SERVICE & ADDITIONAL INFORMATION:
Call 1-800-243-0000 or visit our website at www.lg.com.
Mail to: LG Customer Information Center (ATTN: CIC)
201 James Record Road, Huntsville, AL 35824
Register online at: www.proregister.com/lg

1. Mr.  2. Mrs.  3. Ms.  4. Miss Initial  Last name

2. *Your date of birth: Month Year


4. *Telephone number:  

5. *Date of purchase: Month Day Year

6. *Model number:  

7. *Serial number:  

8. Name of store where purchased:  

9. How did you first learn about this product?
   1. TV advertisement  08. Online product review
   2. Newspaper advertisement  09. LG website
   3. Magazine advertisement  10. Salesperson's recommendation
   5. Retailer website  12. Search engine website

10. What factors most influenced your purchase?
   1. Received as a gift  6. Quality/Durability
   2. LG brand  7. Value for price
   3. Product features  8. Other
   4. Warranty

11. Who was the primary decision maker?
   1. Main head of household  6. Joint decision
   2. Female head of household  7. Other
   3. Other

12. Which of the following do you own or plan to purchase within the next 12 months?
   1. Refrigerator  11. Dishwasher
   2. Dishwasher  12. Laundry machine
   3. Laundry machine  13. Clothes dryer
   5. Air conditioner  15. Electric or gas range
   6. Electric or gas range  16. Computer
   7. Computer  17. Microprocessor
   8. Microprocessor  18. High-Definition TV
   9. High-Definition TV  19. LCD TV
   10. LCD TV  20. Portable MP3 player
   21. DVD recorder  22. Other:
   22. Other:

13. To help us understand our customers' lifestyles, please indicate the interests and activities in which you participate in your leisure time.
   1. Movies  25. Investing and Money
   3. Movie-going  27. Business
   4. Business  28. Church activities
   5. Church activities  29. National and/or world affairs
   6. National and/or world affairs  30. Your community
   7. Your community  31. Other:  
   8. Other:

14. Was this product:
   1. A first time LG purchase?  3. Replacement of another brand?
   2. Replacement of LG brand?

15. If replacement/addition, why?
   1. Old product broken  3. Moved
   2. Remodeled

16. What other brands did you consider before purchasing this product?
   1. Frigidaire  7. Jenn-Air
   2. GE  8. Kenmore
   4. Maytag  10. Other
   5. Other
   6. Other

17. If not including yourself, what is the GENDER and AGE (in years) of children and other adults in your household?
   1. No one else in household  2. Child under 1 year

18. Occupation/Employment Status:  
   1. Full time job  2. Part time job
   3. Student  4. Retired
   5. Self-employed/Business owner

19. Which group describes your annual family income?
   1. Under $15,000  6. $50,000-$59,999
   2. $15,000-$19,999  7. $25,000-$29,999
   3. $20,000-$24,999  8. $25,000-$29,999
   4. $30,000-$39,999  9. $30,000-$39,999
   5. $40,000-$49,999  10. $40,000-$49,999
   6. $50,000-$59,999  11. $50,000-$59,999
   7. $60,000-$74,999  12. $60,000-$74,999
   8. $75,000-$99,999  13. $75,000-$99,999
   9. $100,000-$124,999  14. $100,000-$124,999
   10. $125,000-$149,999  15. $125,000-$149,999
   11. $150,000-$174,999  16. $150,000-$174,999
   12. $175,000-$199,999  17. $175,000-$199,999
   13. $200,000-$249,999  18. $200,000-$249,999
   14. $250,000 & over

20. Level of education (check all that apply, if not completed):
   1. Completed high school
   2. Completed college
   3. Completed graduate school

21. For your primary residence, do you:
   1. Own  2. Rent

22. When new products that have the latest technologies appear on the market, do you or someone in your household:
   1. Tend to buy such items as soon as they are available
   2. Tend to wait until the item has been around for a while before buying

23. To help you understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating as a regular basis.

Home Life
   1. Grandchildren
   2. Home improvement/DIY
   3. Gardening
   4. Own a dog
   5. Own a cat
   6. Cultural/Art events
   7. Arts/Amateur reading
   8. Bible/Devotional reading
   9. Gourmet cooking/food foods
   10. Wine
   11. Antique collecting
   12. Stamp/Coin collecting
   13. Crafts
   14. Sewing/Needlework/Knitting

Travel
   1. Airline club/Frequent flyer
   2. Travel in USA
   3. Travel in Florida
   4. Cruise ship vacations
   5. RV vacations
   6. Casino gambling

Investing and Money
   1. Shopping by catalog/mail order
   2. Shopping by internet
   3. Use credit cards regularly
   4. Donate to charitable causes
   5. investing in investments/Money making opportunities
   6. Contests/Sweepstakes

Sports, Fitness & Health
   1. Physical fitness/Exercise
   2. Walking for health
   3. Health/natural foods
   4. Weight control
   5. Self-improvement
   6. Yoga
   7. Biking
   8. Snowboarding/Skijoring

LG Electronics

IMPORTANT! Please fill out and return within the next 10 days.

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Please seal with tape. Do not staple.

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LG Electronics URL 3/4/09 8:57 AM Page 1
LG Electronics

PROTECT YOUR INVESTMENT
Don’t forget to register!

Benefits of Registration

❖ Product Protection
With this information you provide we can confirm the date of purchase of your product. This confirmation is of benefit to you, especially if your original proof of purchase is lost.

❖ Proof of Ownership
Your model number, serial number, and other information will be kept in our files for up to five years.

www.prodregister.com/lg

Please direct all service-related questions or comments to www.LGusa.com or call 1-800-243-0000.

URL01

LG Electronics
PO BOX 174355
DENVER CO 80217-4355

PRODUCT REGISTRATION

Protect Your Investment

Register your product for:

❖ Recall Notifications
We contact our customers in case of recall.

❖ Owner Verification
Registration can serve as verification of your ownership in the event of product theft or loss.

❖ Efficient Service
Completing this card will help you obtain more efficient warranty service in case there is a problem with your product.

Don’t forget
We know you are busy, but registering is important, quick and easy!

Save a stamp! Register online at www.prodregister.com/lg