Frequently Asked Questions

Q. What is the lead-time for catalog configurations?
A. LBL LED is a stock item in all major distribution centers.

Q. Which configurations are stocked?
A. LBL2 LP835
    LBL4 LP835

Q. Will LBL LED qualify for USPOM (United States Point of Manufacture)?
A. Yes, however USPOM must be called out in the nomenclature to ensure domestic manufacturing location. Extended lead times apply.

Q. What does the nomenclature for LBL LED represent?
A. LBL4 = Series name 4'
    LP835 = 82 CRI, 3500k temperature
    All configurations are MVOLT thus this is not called out.

Q. Do we offer any Kelvin temperature other than 3500k?
A. Yes, also available in 4000K.

Q. Which lumen packages are available?
A. 4000 lumens in 4' configuration.
    2000 lumens in 2' configuration.

Q. Is LBL LED dimmable?
A. No.

Q. Are battery packs available?
A. Battery packs will soon be available.

CONSTRUCTION

Q. What brand LED engine is used in LBL LED?
A. Multiple LED suppliers are used in LBL LED, all of which test to the same standards and meet the same specifications.

Q. Is the optical system same as fluorescent?
A. Optics look similar. LBL LED uses a highly transmissive overlay in addition to the acrylic diffuser to diffuse LED source.

Q. What is the status of 347 volt?
A. 4' configuration available in 347V.

PERFORMANCE

Q. What is efficacy?
A. 4' configuration delivers 4000 lumens at 50 input watts, or 80 LPW.
    2' configuration delivers 2000 lumens at 26 input watts, or 77 LPW.

Q. What listing do we offer?
A. CSA listing to meet U.S. and Canadian standards.

Q. What is the brand for the driver?
A. This driver is offered and labeled as AccuDrive™ from Acuity Brands®.

Q. Who do we contact if there is a fixture issue?
A. Acuity Brands handles all warranty service for both the driver and LED boards. Please contact our Post Sales department at 1-800-858-7763 for warranty assistance.

Q. Does this product qualify for the Trial Installation Program (TIP) program?
A. Yes. Please contact your agent for details.