

# LIMITED WARRANTY POLICY

This warranty is limited to the following Trane Brand Standby Generator products that are distributed by EquipSource LLC / Trane Standby Generators, located at 2205 Industrial Park Road, Van Buren, AR 72956. Effective date is 1/1/2017.

### LENGTH OF WARRANTY

#### Residential Use - 5 years or 1000 hour use Limited Warranty Policy

	Full unit parts & labor	Engine / Engine parts	Alternator / Alternator parts	Starter / Starter parts		
1st year	✓	<b>~</b>	✓	✓		
2nd year	~	~	✓	~		
3rd year		~	~	~		
4th year		~	✓	~		
5th year		~	✓	~		

Covered	Not Covered	
Any type of mechanical device or part	Regular scheduled maintenance	
Any type of electrical control or part	Tripped breakers	
A leak that is internal to the system	Any consumables (fuel, coolant, oil, filters)	
Wiring that is internal to the system	Rust, wear and tear, adjustments	
Motors, valves and coils	Acts of God, misuse, misapplication	

#### Batteries supplied with any unit is covered by this warranty for a period of 90 days from date of purchase. Exterior Case Housing is covered for 1 year for Rust, Wear and Tear, and Adjustments.

In order to qualify for the limited warranty the product(s) must be purchased in North America from an EquipSource LLC / Trane Standby Generator dealer. This warranty applies only to the original purchaser. The supplied "Warranty Registration Card" must be completed and on file with EquipSource LLC Trane Standby Generator (at the supplied address), at the time that any warranty claim is made. The "Warranty Registration Card" must be submitted with a receipt of purchase which clearly states the date of purchase and where the purchase was made. If the date of purchase is not available then the date the unit was shipped by EquipSource LLC or Trane Dealer will be deemed as the purchase date.

During the warranty period (stated above) EquipSource LLC Trane Standby Generator will repair or replace, at its' option, any part that is proven to be defective in material or workmanship under normal usage. Repairs and/or replacement will be made without charge for parts or labor. All parts found to be defective must be returned to EquipSource LLC at our discretion. Upon receipt of the parts a judgment as to the validity of the warranty claim will be determined. All parts replaced under warranty or any replacement of the complete unit will be considered part of the original product and replacement of any product, and any warranty on those parts or replacement unit will coincide with the original warranty.

To obtain Warranty Service on your generator, call the EquipSource LLC Trane Standby Generator Customer Service Hotline at 1-844-367-5660 Toll Free for Warranty Service. If your issue cannot be resolved through consultation with our customer service representatives, one of our nationwide customer service specialists will be contacted and an appointment made for the diagnosis of the issue and repairs of any warrantable item. In the event EquipSource LLC elects to furnish a replacement unit the end user is responsible for all shipping and handling charges associated with the exchange and as stated above the warranty will coincide with the date of the original purchased unit. If the issue with your unit is not a Manufacturer's Defect covered under this warranty, you will be advised of the necessary repairs and why it is not a manufacturers defect under warranty conditions and required to make payment to the Service Representative upon diagnosis of repairs which are not covered under the Manufacturer's Warranty Policy.

This warranty is not valid for products or parts affected or damaged by accident, collision, normal wear, fuel contamination, abuse, neglect, misuse, alteration and/or unsuitable use or unauthorized parts replacement. Warranty becomes void if the customer fails to install, maintain,



and/or operate the product in accordance with the instructions and recommended actions of EquipSource LLC Trane Standby Generator set forth in the owner's manual and installation manuals provided with your unit.. EquipSource LLC Trane Standby Generator disclaims any responsibility for time loss or loss of usage of the product, transportation, commercial loss, or any other incidental or consequential damage. Prior to any warranty service EquipSource LLC Trane Standby Generator will issue an approval code to the service center or service representative in order for the warranty claim to be valid. Any implied warranties are limited to the duration of this written limited warranty. This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

#### **OWNER'S RESPONSIBILITY**

To ensure trouble free warranty coverage it is important that you register your Trane Standby Generator product by phone at 1-844-367-5660, online at www.lifanpowerusa.com, or by filling out and returning to EquipSource LLC Trane Standby Generator the warranty registration card supplied with your unit.

#### **REGISTERING YOUR PRODUCT**

This confirms your warranty coverage and provides a direct link between you and EquipSource LLC Trane Standby Generator if we find it necessary to contact you. Your receipt for purchase including date, model and serial number must be maintained and registered to receive service from an Authorized Service Dealer for warranty service. Proof of purchase rests solely with you, the original purchaser. You must demonstrate reasonable care and use, and follow fuel and oil usage as prescribed in the operator's manual for your Trane Standby Generator. For the warranty assistance from a EquipSource LLC / Trane Standby Generator or Trane Authorized Standby Generator Service Dealer nearest to you, call the Trane Standby Generator Service Hotline at 1-844-367-5660. Should you require assistance or have questions concerning EquipSource LLC Trane Standby Generator Warranty Statement, you can contact us through the web at www.lifanpowerusa.com or call toll free 1-844-367-5660.

#### EXCLUSIONS

- Trane Standby Generators that utilize non-Trane replacement parts.
- · Failure to perform "Periodic Maintenance" as required and specified in the supplied "Owner's Manual."
- Costs of normal maintenance and adjustments.
- Failures caused by any contaminated fuels, oils, or lack of proper oil levels.
- Repairs or diagnostics performed by individuals other than Trane authorized dealers not authorized in writing by EquipSource LLC Trane Standby Generator.
- Failures due to normal wear and tear, accident, misuse, abuse, negligence or improper use.
- As with all mechanical devices, the Trane Standby Generator engines need periodic part(s), service and replacement to perform as designed. This warranty will not cover repair when normal use has exhausted the life of a part(s) or engine.
- · Failures caused by any external cause or act of God, including but not limited to, collision, theft, vandalism, riot, war, fire, freezing,
- lightning, earth-quake, windstorm, hail, water, flood, tornado, or hurricane or any occurrence outside of normal use and activity.
- Damage related to any animal infestation to include rodent and/or insect infestation.
- Products that are modified or altered in a manner not authorized in writing by EquipSource LLC Trane Standby Generator.
- Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
- Failure due to misapplication.
- Telephone, cellular phone, facsimile, internet access, or other communication expenses.
- Expenses related to "customer instruction" or troubleshooting where no manufacturing defect is found.
- Overnight freight or special shipping costs for replacement part(s).
- Overtime, holiday or emergency labor.
- · Starting batteries, fuses, light bulbs, switches, receptacle, knobs, and engine fluids.

#### **DISCLAIMER OF IMPLIED WARRANTIES**

This limited warranty is in lieu of all other expressed or implied warranties, including any warranty of the unit's fitness for any particular use and any implied warranty of MERCHANTABILITY otherwise applicable to Trane Brand Power Equipment distributed by EquipSource LLC Trane Standby Generator and its affiliated companies shall not be liable for any special, incidental or consequential damage, including lost profits. There are no warranties extended other than as provided herein. This limited warranty may be modified only by EquipSource LLC Trane Standby Generator. Any implied warranties allowed by law shall be limited in duration to the terms of the express warranty provided herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You also have other rights from state to state. EquipSource LLC Trane Standby Generators' ONLY LIABILITY SHALL BE THE

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REPAIR OR REPLACEMENT AS STATED ABOVE. IN NO EVENT SHALL EQUIPSOURCE LLC / TRANE STANDBY GENERATORS BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF EquipSource LLC / TRANE STAND-BY GENERATORS. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights from state to state.

#### **GOVERNING LAW/ CONSENT TO JURISDICTION AND FORUM SELECTION**

The laws of the State of Arkansas shall govern the rights and duties of the parties under this agreement and jurisdiction and venue is fixed in in Crawford County, Arkansas. The buyer/owner hereby waives any right it may have to assert the doctrine of forum non covenants or similar doctrine or to object to venue with respect to any proceeding brought in accordance with this paragraph, and stipulates that the State and Federal courts located in the County of Crawford, State of Arkansas shall have in person jurisdiction and venue over each of them for the purpose of litigating any dispute, controversy, or proceeding arising out of or related to the sale, manufacture or warranty of products with EquipSource LLC / Trane Standby Generators.

#### **OWNER'S WARRANTY RESPONSIBILITIES**

As the outdoor standby generator owner, you are responsible for performance of the required maintenance listed in your owner's manual. EquipSource LLC / Trane Standby Generators recommends that you retain all receipts covering maintenance on your standby generator. Equip-Source LLC / Trane Standby Generators will not deny your warranty coverage based solely on your lack of receipts for service however, the condition of the equipment upon inspection by the service representative will determine the warrantable nature of the product.

As the standby generator owner, you should however be aware that EquipSource LLC / Trane Standby Generators may deny your warranty coverage if your standby generator or a part has failed due to abuse, neglect, or improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact EquipSource LLC / Trane Standby Generators at 1-844-367-5660, Warranty and Service, or at the following address: EquipSource LLC / Trane Standby Generators, 2205 Industrial Park Road, Van Buren, AR 72956 or by contacting us through www.lifanpowerusa.com.

This warranty specifically excludes the use of any EquipSource LLC / Trane Standby Generators as the "Sole Source of Power" for "off the power grid applications" and this warranty will become null and void for units used for this purpose and manner. This warranty specifically excludes the use of any EquipSource LLC / Trane Standby Generators for the purpose of powering Life Support devices, Life Support appliances, Medical devices, and/or Medical appliances.

EquipSource LLC will not be held responsible for any damage due to the use of any EquipSource LLC / Trane Standby Generators for these purposes.

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Fill out, cut out and return this card with your warranty information to register your product, or register online at lifanpowerusa.com.





### EquipSource LLC / Trane Standby Generators 2205 Industrial Park Road Van Buren, AR 72956 www.lifanpowerusa.com

(866) 471-7464

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EquipSource LLC / Trane Standby Generators 2205 Industrial Park Road Van Buren, AR 72956	

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