

## Rubbermaid Roughneck Totes and Clear 10 Year Limited Warranty

Rubbermaid Roughneck Totes and Clear storage container products carry a 10 year limited warranty from the date of purchase. The warranty covers defects in product material or workmanship when the containers are used in normal indoor household storage applications. The warranty does not cover usage in outdoor, commercial, institutional or industrial environments.

If the Roughneck tote or clear container should fail under normal household usage, you may submit a claim as follows:

1. Provide the dated sales receipt for this product (or copy of the dated sales receipt) or a picture of the date wheel found imprinted on the underside of the container in order to submit a warranty claim.

2. Send the above stated proof of purchase, along with your name, address, phone number, and a brief description regarding the nature of the defect or product failure to Rubbermaid Consumer Services Department:

- USA & International - Rubbermaid Consumer Products

Rubbermaid Consumer Service 3200 Gilchrist Road Mogadore, OH 44260

Please do not ship packages to this address, unless requested, as they cannot be received.

- Canada: Consumer Service Dept - 2562 Stanfield Rd - Mississauga, ON L4Y1S5

3. Within 4-6 weeks of receipt of your claim, Rubbermaid will issue a certificate that may be redeemed at any retailer that stocks a current, similar Rubbermaid product or toward the purchase of any other Rubbermaid product. If you submit the dated sales receipt (or copy thereof), the value of the certificate will reflect the price reflected on the sales receipt. If you submit a picture of the date wheel, the value of the certificate will reflect the average retail price of the warranted item. Rubbermaid is not responsible for lost, late, delayed or misdirected claims.

To the fullest extent permitted by applicable law, Rubbermaid shall not be liable to the purchaser or end user customer of the warranted item for any incidental or consequential damages arising from the purchase, use or inability to use the warranted item even if Rubbermaid has been advised of the possibility of such damages. Some states or other jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

If you believe your product carries a warranty not described above, call our Consumer Service Department at 888-895-2110 for additional information or click on this [link to contact us by email](#).