



LIMITED LIFETIME WARRANTY

Institutional hardware products (including catches, latches, shelf brackets and/or gate hardware) distributed by Richelieu (the “Products”) are warranted to the original, non-commercial owner against defects in materials and workmanship. Should a Product fail due to manufacturing defects, it will be repaired, without charge, or replaced, at our discretion. Richelieu further expressly reserves its right to refund the purchase price paid for any failed Product as its sole and exclusive warranty remedy.

This warranty expressly exclude damages caused by accident, improper care, negligence, normal wear and tear, modification and/or installation of the Product in any unapproved manner or in a manner which may otherwise influence the function and/or the performance of said Product, overloading of the Product, use of the Product under extreme or abnormal conditions, either intentionally or by error, or result from improper storage or transport and/or from natural breakdown of colors and materials over extended time. Damages not covered under warranty may be repaired for a reasonable fee.

Products returned for warranty purposes must be shipped pre-paid and insured. Richelieu will not be liable for lost in-bound packages.

This warranty policy supersedes all prior warranty policies and SHALL CONSTITUTE THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY RICHELIEU WITH RESPECT TO THE PRODUCT, IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED.

This warranty shall be governed by the law of the State of Delaware, without regard to any conflicts of law principles. The purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.