Frequently Asked Questions

Question	Answer
Can this fan be flush mounted?	□ Yes.
Can this fan be mounted on a sloped, angled, or vaulted ceiling?	Yes, this fan can be mounted on a sloped or angled celing, installation will require the purchase of an extension downrod and on a vaulted ceiling (steep angle) you will need to purchase a Westinghouse "Cathedral ceiling fan canopy kit" (it can be purchased from www. homedepot.com)
What size downrod can I use with this fan?	□ Most fans are compatible with a 48" downrod without the need to extend the wiring. The most important thing is that the downrod is 3/4" (.75") in diameter
Is this fan compatible with a universal remote control?	You may use a universal remote with most indoor fans, provided there is mounting room in the canopy cover. Hugger fans are not compatible, also any fan such as the Home Decorators Collection Altura fans that have a switch cup receiver intsead of a receiver fitted in the canopy cover.
Is the light kit dimmable?	 All light kits are capable of being dimmed, provided that the bulbs are changed to incandescent bulbs, and the remote control receiver has a dimming feature built in. NEVER use a dimmer switch with a ceiling fan.
Do I have to use the light kit that came with my celing fan?	□ You do not have to use the light kit that came with your ceiling fan. In some cases the switch cup cover is shipped as part of the light kit, in order to use the switch cup without the light kit you will need to remove the switch cup from the light kit and install it with the available screws. Some fans are shipped with a small plug to cover the hole in the switch cup, most are not shipped with this plug. If you are not using the light kit, make sure that of the wires intended to power the light kit are properly terminated with plastic wire connectors and electrical tape.
Can I change my CFL or incandescent light bulbs to LED light bulbs with my remote control fan?	□ Due to differences in manufacturing processes of LED light bulbs, they are not currently interchangable with CFL or incandescent light bulbs in ceiling fans with remote controls.
Can I use a dimmer switch to control my fan?	NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
I changed the light bulbs in my ceiling fan light kit, and now none of the lights work.	 Ceiling fans are required by law to have a light limiter built in prevent over lamping (180 watt maximum combined power draw). Refer to your ceiling fan owners manual for details about the maximum wattage bulb that you can put in your fan and not over lamp.