

Frequently Asked Questions (FAQs)

Q. Where can I buy OdoBan products? Find the product, then click the "Where to Buy" expandable tab or contact customer service at 800-841-3904.

Q. Can OdoBan (The Original Odor Eliminator) be mixed with other chemicals? No. Mixing OdoBan concentrates with anything other than water (in accordance with directions) can be very dangerous and voids all disinfecting and sanitizing claims.

Q. Does OdoBan (The Original Odor Eliminator) kill HIV (AIDS virus)? Yes. OdoBan has been tested against HIV (AIDS virus) and kills the virus in 60 seconds on hard nonporous precleaned surfaces.

Q. Does OdoBan (The Original Odor Eliminator) eliminate dust mites? No. It is not on the label, and OdoBan may not be used in a manner inconsistent with its labeling.

Q. Does OdoBan (The Original Odor Eliminator) kill some pet viruses? Yes, OdoBan is effective against Avian Influenza virus, Avian Infectious Bronchitis virus, Pseudorabies virus, Canine Distemper virus, and Newcastle's Disease virus.

Q. Does OdoBan (The Original Odor Eliminator) kill mold and mildew? No. OdoBan is a mildewstat. A mildewstat controls, prevents, and inhibits mold and mildew growth, but it will not kill what is already there. To use OdoBan correctly on mold and mildew, first use a mold and mildew remover, rinse with water, then spray OdoBan on a regular basis to prevent its return.

Q. OdoBan (The Original Odor Eliminator) is a disinfectant and sanitizer, what is the difference? The terms, disinfection and sanitization, refer to the test methods used to determine the concentration and contact time required to reduce bacteria to a desired level. With disinfectants the test organism (bacteria) is exposed to the solution for 10 minutes (on hard surface – stainless steel rings) at room temperature in accordance with the AOAC Use Dilution method to demonstrate efficacy of products intended to kill bacteria. The method requires 100% kill in 59 of 60 tests.

With Sanitizers the test organism (bacteria) is exposed to the solution for 60 seconds (on hard surface – glass squares) at room temperature in accordance with the ASTM Non-Food Contact Sanitizer method to demonstrate efficacy of products intended to kill bacteria. The method requires 99.9% kill over parallel control in 5 of 5 tests.

OdoBan is also tested as a fungicide and mildewstat. With fungicides the test organism (fungi) is exposed to the solution for 10 minutes (on hard surface – stainless steel rings) at room temperature in accordance with the AOAC Use Dilution Method to demonstrate efficacy of products intended to kill fungi. The method requires 100% kill in 10 of 10 tests.

Q. Will OdoBan (The Original Odor Eliminator) disinfect laundry? No. OdoBan will only deodorize laundry. OdoBan disinfection claims apply to hard non-porous pre-cleaned surfaces.

Q. Will OdoBan (The Original Odor Eliminator) sterilize tools and instruments? No. The term "sterilize" is incorrect since sterilization is a method used on critical devices (such as surgical instruments, implants, catheters, and needles) that will enter tissue or the vascular system. Chemical sterilization uses high level disinfectants (such as 2% glutaraldehyde) which will destroy or eliminate all living bacteria, fungi, and their spores when used as directed (Usually requires thorough cleaning and over 6 hours contact time at specific temperatures). OdoBan will however "disinfect" tools and instruments as directed on the label.

Q. What types of Disinfection does OdoBan (The Original Odor Eliminator) apply to? Disinfection is classified into three categories – High, Intermediate, and Low Level. High level refers to disinfection required for semicritical items that come into contact with mucous membranes or nonintact skin. Intermediate level refers to some semicritical and noncritical items. Low level refers to noncritical items that do not come into contact with intact skin. OdoBan is a low level hospital disinfectant. Low level hospital disinfectants will destroy or eliminate the major hospital bacteria listed on the label. OdoBan is intended for use on hard non-porous precleaned environmental surfaces that come into contact with intact skin only. Barber and manicure tools are noncritical items, which may be disinfected with OdoBan.

Q. Can OdoBan (The Original Odor Eliminator) be used on animals? No. It is not on the label, and OdoBan may not be used in a manner inconsistent with its labeling.

Q. Can you bathe in OdoBan (The Original Odor Eliminator)? No. It is not on the label, and OdoBan may not be used in a manner inconsistent with its labeling.

Q. Can you clean a birdcage with OdoBan (The Original Odor Eliminator)? Talk with your veterinarian about using the product and the sensitivity of your bird(s). If it is recommended, rinse cage afterwards with water, and allow to dry completely.

Q. What is the most effective deodorizing method for carpets? One of OdoBan's features is that it cleans and deodorizes. In many cases the cause of the odor (urine, food, flood damage, sewage, etc.) requires removal. OdoBan provides the most effective odor control when using the clean/extraction method.

Q. Will OdoBan (The Original Odor Eliminator) damage your carpet? No. OdoBan will not damage carpet when used as directed. Note: OdoBan should not be used on fourth or fifth generation carpet due to the fact that it will void the warranty. (Fourth Generation carpet has an application of fluorochemicals that modifies the surface tension of the fiber making nylon fibers more resistant to soils. Fifth Generation carpet has been chemically treated with acid dye resisters to block most common household food and beverage stains.) If OdoBan is accidentally applied on fourth or fifth generation carpet, rinse thoroughly with water.

Q. Can you use OdoBan (The Original Odor Eliminator) in a carpet steamer or extraction? You can use OdoBan in a Carpet Extraction

Frequently Asked Questions (FAQs)

cleaning machine, but not a Steam Cleaner. OdoBan should not be used in appliances which heat the solution. Carpet cleaning machine vessels and lines should be rinsed with water before and after using your OdoBan solution to prevent mixing chemicals from the previous use.

Q. Can OdoBan (The Original Odor Eliminator) be used on car upholstery and carpets? Yes – the same as upholstery or carpets in homes. Allow to dry before sitting on treated fabric.

Q. Can OdoBan (The Original Odor Eliminator) be sprayed on pet bedding? Yes. Allow to dry before allowing pets to use treated surfaces. However, the most effective and long-lasting odor control will be accomplished if the bedding material is washed after a 10-minute soak in OdoBan diluted to 32 ounces per gallon of water.

Q. Can OdoBan (The Original Odor Eliminator) be used in the laundry and, if so, how much? Yes. 4-8 ounces per load during the final rinse to deodorize offensive odors.

Q. Does OdoBan (The Original Odor Eliminator) act as a fabric softener when used in the laundry? Yes. OdoBan Odor Eliminator has similar chemical properties as fabric softener and just like other softeners, OdoBan is not for use on children's sleepwear or other garments labeled as flame resistant, as it may reduce flame resistance.

Q. Can OdoBan (The Original Odor Eliminator) be used in shoes? Yes. If the shoes are water-safe, spray shoes with 2 - 4 ounces per gallon dilution. However, if a more serious attack method is needed to eliminate the odor, wash the shoes after a 10-minute soak in OdoBan diluted to 32 ounces per gallon of water. Always allow to dry thoroughly before wearing.

Q. Can OdoBan (The Original Odor Eliminator) be used for the "Athletes Foot Fungus" in shoes? Our label directions are for deodorizing shoes. Since shoes are not always hard and non-porous, we cannot make a disinfection claim. It would be better said, "OdoBan is an effective fungicide against Trichophyton mentagrophytes (the athlete's foot fungus) when used on surfaces in areas such as locker rooms, dressing rooms, shower and bath areas, and exercise facilities."

Q. Can you spray "dry clean only" clothing with OdoBan (The Original Odor Eliminator)? No. Do not use on any surface, which is not water-safe.

Q. Can OdoBan (The Original Odor Eliminator) be used on skunk odor? Yes. It may be used on porous surfaces such as upholstery, drapes, carpet, and hard non-porous water-safe surfaces. Do Not use on animals.

Q. Will OdoBan (The Original Odor Eliminator) hurt a garden? No. However, this is not an EPA approved use pattern.

Q. Can you spray OdoBan (The Original Odor Eliminator) on artificial and live plants? Yes. You may use on artificial plants made of plastic. Silk flowers may not be water-safe. OdoBan use-solutions should not harm live plants but intentional use on live plants is not an EPA approved use

pattern.

Q. Can OdoBan (The Original Odor Eliminator) be used in septic tanks and holding tanks? Yes. OdoBan is a disinfectant, therefore over-use may disrupt anaerobic bacterial digestion in a septic tank. Normally use-levels of less than one quart for each 300 gallons of waste flow is considered safe for a septic tank.

Q. Can OdoBan (The Original Odor Eliminator) be poured into a commode or basin? Yes.

Q. Can you use OdoBan (The Original Odor Eliminator) in porta-potties (portable chemical toilets)? Yes. Cover bottom of tank with water and add 3-6 oz of OdoBan. Add additional 1 – 2 oz as needed.

Q. Can you use OdoBan (The Original Odor Eliminator) on an air conditioner filter (i.e. spray to deodorize through the a/c vents)? Yes. A/C blower unit should be off when spraying filter to avoid breathing spray mist.

Q. Can OdoBan (The Original Odor Eliminator) be used in a refrigerator to help deodorize? Yes - use diluted @ 3-5 oz. per gallon. Higher concentrations should be avoided. Dilutions over 5 oz. per gallon may cause plastics to swell allowing OdoBan to penetrate making it difficult to rinse. Note: Food contact surfaces should be rinsed with water.

Q. Can OdoBan (The Original Odor Eliminator) be stored in a dish used in the kitchen area (i.e. Tupperware)? Not Recommended. A couple of reasons why this is not recommended are: 1. A container may be used for food purposes without proper cleaning. 2. Children or pets may try to drink liquid left in food containers. Note: Some plastic containers may be damaged by concentrated OdoBan. Additional Note: OdoBan should not be stored Styrofoam containers.

Q. Can you use OdoBan (The Original Odor Eliminator) on walls and flooring, will OdoBan (The Original Odor Eliminator) eat (damage) paint or finish? OdoBan will not damage water-safe items when used as directed. (i.e. concentrated OdoBan may damage some plastic or vinyl surfaces.)

Q. What is pH? All water-based solutions can be measured for their pH. The pH scale, which runs numerically from 0 to 14, is used to indicate whether a solution is acid or alkaline. On this scale, a solution that has a pH from 0 to 6.9 is considered to be an acid. A solution that measures from 7.1 up to 14 on the pH scale is considered to be basic (or alkaline) in nature. A pH of 7.0 is neutral. The pH of OdoBan is approximately neutral, and its use-solutions are noncorrosive to plastic, vinyl, synthetics, enamel, tile and most common metals.

Q. I'm not sure what dilution ratio to use when the instructions are given in a range? In the beginning, it is always best to use the least amount of OdoBan necessary for a particular application. Use higher concentrations only when you need it.