

Limited Lifetime Warranty

Natural Concrete Products Co. warrants to the owner that should a fire pit block or wall block, installed according to our installation guidelines, prove defective it will be replaced without cost. Replacement labor is not included. This Warranty is transferable with a valid proof of purchase.

Note: Efflorescence, a whitish, powder-like deposit that sometimes appears on concrete products, in no way affects the structural integrity of the fire pit or wall blocks and will wash and wear off over time. The use of concrete setting beds may also increase the possible occurrence of Efflorescence. Because this is a natural occurrence, Natural Concrete Products Co. accepts no responsibility or liability for this condition. Our products are made from natural, environmentally-friendly material, and therefore, variations in color may occur.

Excessive heat can cause concrete blocks to crack or blacken in color. Natural Concrete Products Co. accepts no responsibility or liability for blocks that have cracked or turned color due to excessive heat or flame exposure.

This Warranty does not cover the natural deterioration of the steel ring insert or cooking grate, for the fire pit, due to weathering and/or heat exposure.

Important Notice: In order to make a claim under this warranty, the owner must return the defective fire pit or wall block to the dealer who sold the product. Any implied warranties of merchantability and/or fitness for a particular purpose are limited in duration as stated above. The exclusive remedy under this warranty is replacement of a defective fire pit or wall block. Natural Concrete Products Co. shall not be liable for incidental or consequential damage arising from any breach of warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. Any court action making a claim under this warranty must be commenced within one year of the date on which the defect was, or in the exercise of reasonable care, discovered. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.