

## **TRIMETALS LIMITED'S PRODUCT WARRANTY - USA**

Our storage products are supplied in accordance with our warranty against product failure resulting from material defects in workmanship and materials as follows:

- PVC coated galvanized steel panels – 15 years (rust perforation).
- All other components – 1 year.

The warranty period starts on the date of purchase.

A warranty claim has to be made within 14 days after you discover or should have discovered the defect. Our liability under this warranty is limited to the repair or replacement of the defective part of the product and prompt notification allows us to deal with your claim as quickly as possible. **THIS IS YOUR SOLE AND EXCLUSIVE REMEDY AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THE LIMITED WARRANTY SET FORTH ABOVE.**

### **Exclusions**

We will not be liable for a breach of any of this warranty if any of the following circumstances apply:

- A. the defect is caused by your failure to follow assembly instructions in respect of the installation or other information provided by us in our brochures or website regarding the product;
- B. you alter, modify or repair the product in any way;
- C. you use the product for a purpose for which it was not designed;
- D. the defect arises from reasonable wear and tear, willful damage, accident or negligence by you or any third party;
- E. the defect is caused by exceptional weather conditions (including, but not limited to storms, wind, snow, rain) or from any goods stored within the product;
- F. you did not purchase the product from an authorized dealer;
- G. you dismantle and rebuild the product;

- H. damage or scratches to paint are not repaired promptly (please contact us for advice regarding repair damage to paintwork);
- I. changes to the color of the product caused by normal weathering;
- J. you do not follow the care and maintenance recommendations as set out in our assembly instructions;
- K. you use the product to store harmful, hazardous or corrosive chemicals or you operate items within the product which may cause condensation, for example, washing machines, dryers or generators; or
- L. accidental damage or damage caused by vandalism or forced entry.

**EXCEPT FOR THE WARRANTY SET FORTH ABOVE, WE MAKE NO WARRANTY WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING ANY (a) WARRANTY OF MERCHANTABILITY OR (b) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.**

This warranty is not transferable.

You have legal rights in relation to the product. This warranty is afforded by us as an extra benefit and does not affect any other legal rights you may have as a consumer.

### **Claims Procedure**

Please contact Trimetals Limited at Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST, United Kingdom or [info@trimetals.co.uk](mailto:info@trimetals.co.uk)

When making a warranty claim, you have to provide us with proof of purchase of the product, preferably, the original receipt or product registration card. We may also require you to provide us with reasonable evidence of the defect, for example, a photograph, if it is not possible to send the product part to us.