



TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	RESOLUTION
Difficulty closing lid.	Silicone Gasket may not be placed correctly.	Place the Silicone Gasket correctly.
	Floater Valve may be blocking the push rod.	Push the Floater Valve to the correct position.
Difficulty opening lid.	The Floater Valve may not be falling down properly.	Push the Floater Valve Correctly.
	Pot may be still under pressure.	
Gas leakage from cooker lid.	Some ingredients may get stuck to the Silicone Gasket.	Clean the Silicone Gasket. Make sure that the lid is closed as per instructions on page 9.
	Silicone gasket may be broken.	
Gas leakage from the Floater Valve.	Some ingredients may stick to the Floater Valve's sealing circle.	Clean the Anti-Clog Filter. The Floater Valve's sealing circle may need to be replaced.
	The Floater Valve's sealing circle may be broken.	
Floater Valve does not raise up.	There may not be enough ingredients/water to generate enough pressure.	Ingredients or water need to be at minimum level. Unit may need to be sent to the manufacturer.
	Gas leakage from lid or Pressure Release Valve.	
<p>If the unit needs to be replaced or returned to the manufacturer, please contact our Customer Service Department at:</p> <p>1-877-689-2838 • Monday - Friday from 7:00 AM to 7:00 PM Central Standard Time.</p>		

Contact Customer Service if any of these errors occur

Code	E1	E2	E3	E4
Error	Broken circuit of sensor	Short circuit of sensor	Over heat	Signal switch broken

	 WARNING
<p>Please immediately cut off circuit and send unit to our Customer Service Department in case of other problems.</p> <p style="text-align: center;">1-877-689-2838 • Monday - Friday from 7:00 AM to 7:00 PM Central Standard Time.</p>	