

3-Year Limited Manufacturing Defects Warranty

Foss Manufacturing Company, LLC (Foss) extends a 3-year limited warranty to the original purchaser or user of QuietWall. This product is warranted from manufacturer's defects for three years for indoor residential applications from the date of purchase.

WHAT IS NOT COVERED:

- Products used incorrectly or under improper conditions
- Products damaged by improper care and use, including but not limited to: burns, cuts, tears, indentations, and appliance damage
- Moisture, alkaline, or hydrostatic pressure damage
- Identifiable surface stains
- Difference in the color between samples or photographs and the actual product
- Any application other than residential
- A slight off-register that can occur due to the nature of cutting

To obtain benefits from this limited warranty, any claims must be sent in writing, along with defective product(s), to: Foss Manufacturing Company, LLC, 11 Merrill Industrial Drive, Hampton, NH 03842. Foss will respond promptly to any notification of a warranty claim, but reserves the right to inspect and test the product prior to replacement.

Foss makes no warranty of merchantability or fitness for a particular purpose. The sole remedy provided by these warranties or any implied warranty is replacement remedies for incidental or consequential damages are expressly excluded. Some states do not allow the exclusion of limitation incidental or consequential damages, so the above limitations may not apply to you.

This warranty gives you specific legal rights and you may also have other rights, which may vary from state to state.

3-Year Limited Fade & Wear Warranty

Foss 100% PET nonwoven, needle-punch fiber, made from plastic drinking bottles, is a denser polymer fiber that prevents stains from setting and is resilient to wear. Colors are solution-dyed throughout the entire fiber for extremely vibrant colors and enduring fade resistance during the duration of the limited warranty period.

Foss warrants for three years that when QuietWall is properly installed in residential settings it will not wear more than 10-percent due to fiber loss under normal use or exhibit ultra violet degradation of the fibers (also referred to as fade) to the product as a result of sunlight exposure during the duration of the warranty period.

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3-Year Limited Stain & Soil Warranty

Foss warrants that QuietWall will resist stains from most household food and beverages for three years from the original date of installation, excluding those with strongly colored natural disperse dyes, such as those found in some brands of mustard, herbal tea, and red wine. Stain resistant properties may be affected by exposure to very hot substances and this limited warranty excludes any stains that may occur under this condition, such as hot beverages. Non-food stains are also excluded under this limited warranty, including, but not limited to hair dyes, shoe polish, paints, and other materials which change or destroy product color such as bleaches, acne medications, drain cleaners, plant food, iodine, vomit, and urine or feces.

The product may change color due to dry soil accumulation. Foss warrants QuietWall will not have "noticeable color change" (as defined below) due to dry soil deposits as a result of normal, indoor residential use and permanent noticeable color change that cannot be removed using Foss recommended care and cleaning methods.

Noticeable color change is defined as change greater than 3 using standardized rating scales (Grey Scales- AAT CC Evaluation Procedure 1 or equivalent in the U.S. or via Test method 121 in Canada). This limited warranty does not cover color changes due to grease, mud, asphalt, tar, paints, ink, rust, blood, cement, materials that permanently destroy dyes or alter colors such as bleaches, acne medications, drain cleaners, and plant food, urine and feces, vomit, appearance or color changes due to burns, pets, cuts, shading or pile reversal, or athletic equipment. Following the Foss care and cleaning procedures is essential to minimize staining and dry soil color change.

This limited warranty does not cover odor.

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