

Limited Warranty

Natural Concrete Products Co. warrants to the owner that should a fire pit block, wall block, or corner block, installed according to our installation guidelines, prove defective for up to one year after purchase it will be replaced without cost. Replacement labor is not included. This Warranty is transferable with a valid proof of purchase.

Note: Efflorescence, a whitish, powder-like deposit that sometimes appears on concrete products, in no way affects the structural integrity of the fire pit or wall blocks and will wash and wear off over time. The use of concrete setting beds may also increase the possible occurrence of Efflorescence. Because this is a natural occurrence, Natural Concrete Products Co. accepts no responsibility or liability for this condition. Our products are made from natural, environmentally-friendly material, and therefore, variations in color may occur.

Excessive heat can cause concrete blocks to crack or blacken in color. Natural Concrete Products Co. accepts no responsibility or liability for blocks that have cracked or turned color due to excessive heat or flame exposure.

This Warranty does not cover the natural deterioration of the steel ring insert or cooking grate, for the fire pit, due to weathering and/or heat exposure.

Important Notice: In order to make a claim under this warranty, the owner must return the defective fire pit block, wall block, or corner block to the dealer who sold the product. Any implied warranties of merchantability and/or fitness for a particular purpose are limited in duration as stated above. The exclusive remedy under this warranty is replacement of a defective fire pit block, wall block, or corner block. Natural Concrete Products Co. shall not be liable for incidental or consequential damage arising from any breach of warranty.

Fire Pit Kit – Care and Maintenance

The fire pit kit from Natural Concrete Products Co. is constructed of multi-colored concrete blocks having a very natural look. To keep this natural appeal use care to avoid chipping the faces when installing the fire pit and maintaining the area around the fire pit.

The concrete blocks in the fire pit are made from natural, environmentally-friendly material, and therefore, variations in color may occur. Also the colors of concrete products can change over time due to: moisture changes in the product; sunlight fading or altering the colors; chemical staining from fertilizers, ice melts, etc.; along with other reasons. To help avoid this a concrete sealer can be applied to the product to help protect the natural appeal. If a sealer is used be sure to follow the directions of the applied sealer for proper application and maintenance.

Efflorescence, a whitish, powder-like deposit that sometimes appears on concrete products, in no way affects the structural integrity of the fire pit blocks and will wash and wear off over time or can be cleaned using an Efflorescence cleaner from your local supply store. The use of concrete setting beds may also increase the possible occurrence of Efflorescence. Because this is a natural occurrence, Natural Concrete Products Co. accepts no responsibility or liability for this condition.

Excessive heat can cause concrete blocks to crack or blacken in color. Be sure that the area between the steel ring and the concrete blocks is filled with an aggregate (sand, rock, etc) in order to help dissipate the heat and protect the concrete blocks. Also, avoid direct flames coming in contact with the concrete blocks as discoloration and cracking may occur.

If you have any questions or concerns please visit us at www.ncpwalls.com and enjoy your outdoor experience with the fire pit kit from Natural Concrete Products Co.!