



Bob PetHair Plus™ Warranty Information

30-day money back guarantee

2-year limited warranty

5-year subsidized repair

Lifetime of after-sale customer service

Your bObsweep's 2-year limited warranty covers manufacturing defects, damages accrued during the shipping process, and damages that might occur during normal use of Bob. Consumable parts like brushes, filters, and batteries are only covered if they were damaged before you started using bObsweep.

Adopting your bObsweep from our website or an authorized seller ensures you receive a new and original bObsweep robotic vacuum cleaner. All official bObsweep owners enjoy a lifetime of after-sale support in addition to the 2-year limited warranty and 5-year subsidized repair.

Resales and unofficial third party sales are outside of bObsweep's warranty. No third-party sellers (such as independent listings on Amazon, eBay, or Craigslist), are endorsed by bObsweep and we cannot attest to the authenticity of their listings or protect you from receiving products that are counterfeit, used, defective, or otherwise inconsistent with our strict quality assurance guidelines. As a result, we cannot provide the same support on products sold under bObsweep's name through these unauthorized sellers.



Follow along with our fun and easy “how-to” videos:

<http://owners.bobsweep.com>.

Our devoted team is always eager to help you. You can reach us by phone or e-mail. Call us toll free Mon – Fri 9am – 5pm PST at **1-888-549-8847** for support in Canada and the United States. Or, e-mail us at support@bobsweep.com.

It is our utmost priority to exceed your expectations and provide you with exceptional support and service. Feel free to share your questions and concerns with us! We offer a lifetime of support and are always happy to hear from you.

Welcome to the bObsweep family!