

TechPlay USA Limited Warranty

Should you, contrary to expectations, experience defects due to manufacturing faults, TechPlay USA will provide you with a warranty against defects as follows:

Warranty

The product is guaranteed to be free from defects in workmanship and parts for a period of 365 days from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced by a new or a refurbished equivalent value at our discretion

Proof of Purchase

This warranty is valid for the original purchase and is not transferable. Please keep your purchase invoice or receipt as the best proof of purchase, and as proof of date on which the purchase was made.

Extent of Warranty

This warranty is limited to defects in workmanship or parts. All defective products or parts will be repaired or replaced.

This warranty does not cover batteries or any other consumable items.

This warranty does not cover normal wear and tear to the products or parts.

This warranty does not cover:

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Any defects caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by the distributor.

Any product that has not been installed, operated or maintained in accordance with the manufacturer's operating instructions provided with the product.

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Any product that has been used for purposes other than domestic use.

Any damage caused by improper power input or improper cable connection.

To Make a Claim

Simply send the defective unit, along with copy of your invoice, and description of problem to:

TechPlay USA Warranty Services

4722 Worth Street

Los Angeles, CA 90063

When making a return, please ensure the product is properly packaged so as to ensure that no damage occurs to the product during transit.

Please note, for the first 180 days of warranty period, SYKIK Warranty center will ship your unit back to you at no charge. For the warranty periods of over 180 days, SYKIK will not accept any shipping charges.