Troubleshooting Tips.

Problem	Possible Causes	What To Do
Air conditioner does not start	**The air conditioner is unplugged.**	• Make sure the air conditioner plug is pushed completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	• Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	Power failure.	• The unit will automatically restart in the settings last used after the power is restored. • There is a protective time delay (approximately 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling for 3 minutes after it is turned back on.
	The current interrupter device is tripped.	• Press the ***RESET*** button located on the power cord plug. • If the ***RESET*** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.
Air conditioner does not cool as it should	**Airflow is restricted.**	• Make sure there are no curtains, blinds or furniture blocking the front of the air conditioner.
	The temp control may not be set correctly.	• On models with touch pads: In the ***Cool*** mode, press the Decrease ▼ pad. • On models with control knobs, turn the temperature knob to a higher number.
	The air filter is dirty.	• Clean the filter at least every 30 days. See the *Care and Cleaning* section.
	The room may have been hot.	• When the air conditioner is first turned on, you need to allow time for the room to cool down.
	Cold air is escaping.	• Check for open furnace registers and cold air returns.
	Cooling coils have iced up.	• See ***"Air conditioner freezing up"*** below.
Air conditioner freezing up	**Ice blocks the air flow and stops the air conditioner from cooling the room.**	• On models with control knobs, set the mode control at ***High Fan*** or ***High Cool*** with the ***Temp*** at ***1*** or ***2***. • On models with touch pads, set the controls at ***High Fan*** or ***High Cool*** and set the thermostat to a higher temperature.
The remote control is not working	**The batteries are inserted incorrectly.**	• Check the position of the batteries. They should be inserted in the opposite (+) and (–) direction.
	The batteries may be dead.	• Replace the batteries.
Water drips outside	**Hot, humid weather.**	• This is normal.
Water drips indoors	**The air conditioner is not tilted to the outside.**	• For proper water disposal, make sure the air conditioner slants slightly from the case front to the rear.
Water collects in base pan	**Moisture removed from air and drains into base pan.**	• This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.

Normal Operating Sounds

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoor side of the unit.
- The fan may run even when the compressor does not.